



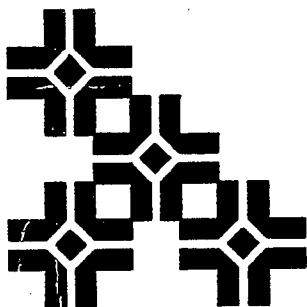
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DECISION SUPPORT SYSTEMS APPLICATIONS IN
URBAN TRANSIT SYSTEMS MANAGEMENT

VOLUME II

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LIST OF ABBREVIATIONS/ACRONYMS

AHP	Analytical Hierarchical Process
CUTR	Center for Urban transportation Research
EC	Expert Choice Decision support Software
FDOT	Federal Department of transportation
FTA	Federal transit Administration
MTA	Mass Transit Agency
NTAT	National Transit Analysis Tool
NTD	National Transit Database
OSZ	Overall Sum of z Scores
VOMS	Vehicles in Operational maximum Service

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DECISION SUPPORT SYSTEMS APPLICATIONS IN URBAN TRANSIT SYSTEMS MANAGEMENT

ABSTRACT

Decision Support Systems models were developed for comparing the relative performance of the operation of any set of Mass Transit Agencies (MTA) and for comparing the relative performance of any given mass transit agency over time. The models were applied to two peer groups of MTA's in Florida. The number of Vehicles in Operational Maximum Service (VOMS) was used as a basis for grouping the agencies. The data used was abstracted from the National Transit Database on the performance of these agencies from 1991 through 1995.

The models were implemented on three different application environments. The peer group evaluation model and the panel (trend) models were implemented using the Expert Choice (EC) Decision Support software. The peer group evaluation model was converted into an Excel Spreadsheet program and also into a Mathcad 7 function program. In the second and third environments, the relative performance of an MTA was given as the sum, over all the performance attributes, of the product of the weight assigned to the attribute and the standardized index value of the attribute. The sum is defined such that the larger its value the better the relative performance of the MTA. Three methods (reduced variate, interval scale, variable inversion) for standardization of index values were coded into the programs.

There was close correspondence in the ranking based on the three methods and the Expert Choice rankings particularly for the peer group with large VOMS. The reduced variate and interval scale methods gave the same rankings of the transit agencies in all but two MTA's. Ranks from the EC and the ratio scale method appear to correspond better. In practical decision making these rankings will be used in conjunction with other considerations in order to make a final determination of, for example, any performance based revenue allocation a set of mass transit agencies.

EXECUTIVE SUMMARY

Current methods for peer group comparison of mass transit systems performance do not provide a way to combine the value of the attribute of each measure of system performance into an overall index with which to uniquely rank members of the peer group.

Decision Support Systems models were developed for ranking a set of Mass Transit Agencies (MTA) based on their relative performance and for assessing performance trend of any given mass transit agency based on its relative performance over time. The models were applied to two peer groups of MTA's in Florida. The number of Vehicles in Operational Maximum Service (VOMS) was used as a basis for grouping the agencies. The data used was abstracted from the National Transit Database on the performance of these agencies from 1991 through 1995.

Three general approaches for implementing the models were followed. The first approach involves the application of the Expert Choice (EC) Decision Support software. The ranking model was implemented for each of the two peer groups. The basic output is a listing of the MTA's with their relative performance percentage scores. The performance trend assessment model was implemented for a selected number of MTA's. The basic output is, for each MTA, the listing of the years with their corresponding relative percentage scores.

The second and the third approaches involved the coding of the ranking model in the Microsoft Excel and Mathcad environments, respectively. The Excel implementation was made for both MTA peer groups. In contrast, the Mathcad implementation was made for a subset of the performance attributes and for one peer group of MTA's for illustrative purposes.

In the second and third approaches, the relative performance of an MTA was given as the sum, over all the performance attributes, of the product of the weight assigned to the attribute and the standardized index value of the attribute. The sum is defined such that the larger its value the better the relative performance of the MTA. Three methods (reduced variate, interval scale, variable inversion) for standardization of index values were coded into the programs.

There was close correspondence in the rankings based on the three methods and the Expert Choice rankings particularly for the MTA's with VOMS greater than or equal to 100. The reduced variate and interval scale methods gave the same rankings of the transit agencies in all but two MTA's. Ranks from the EC and the ratio scale approach appear to correspond better. In practical decision making these rankings will be used in addition to other consideration to make a final determination of any performance based revenue allocation. The Mathcad code is transparent and can easily be adapted for implementation in other programming environments.

1. INTRODUCTION

PROBLEM STATEMENT: The Federal Transit Administration (1993) has published an introduction to the Section 15 Program and its primary product - the National Transit Database (NTD). Included in this publication are the different possible uses of the data in this database. The data may be used to guide national transportation policy, to evaluate the effects of previous decisions, to determine which transit operators improved their performance and hence qualify for additional federal assistance, to analyze transit performance and evaluate the costs and benefits of proposed alternative investments, to compare modal investments and to compare the efficiency, effectiveness, and overall utility of the operation of given system(s) with similar systems within a state, the country or zones thereof. To facilitate its use to meet the above goals, the database contains tables of performance indices derived from tables of attribute values on performance measures.

Several authors have applied a variety of techniques to analyze the NTD data to meet the above and other transit goals. In each case, because of the multi-dimensionality of the problems, investigators have used a selected few performance indices for analysis. Also, authors have not applied methods for combining these indices, which are usually of different units, into a composite index for relative ranking of the transit systems.

PROJECT OBJECTIVE: The primary interest in this study is to demonstrate, using the NTD data, the efficacy of applying the **Expert Choice (EC)** software package to the decision support situations encountered in meeting the goals enumerated above. The EC software is a very flexible multi-criterion decision support tool based on the Analytical Hierarchical Process - a powerful and comprehensive methodology for decision making. It allows the analyst to perform a multiplicity of analysis with one formulation, and to use any combination of performance indices also in the same formulation. It contains features for performing a variety of sensitivity analyses.

In volume I we developed a generic EC model for transit systems based, in part, on the set of system performance measures developed by the Florida Department of Transportation (FDOT, 1979). We applied this model to several intra-transit system decision situations and problems of choice between alternatives in proposed system improvements or expansions. Data for these applications were obtained from the Transit Development Plans that have been developed as planning documents by each transit system.

In this volume, we apply Expert Choice (EC) Decision Support software and the NTD data to (1) compare the efficiency, effectiveness, and overall **relative** performance of the operations of Florida Transit Agencies, (2) track changes in the relative performance of selected transit agencies over the period of 1991 through 1995. Techniques that have been documented by other investigators towards these ends are also applied to the same systems' data. Results from the EC application and from the above techniques are further compared.

CURRENT EFFORTS: Materials Computers and Communications Inc.(1995) are developing bus and transit performance profiles for transit systems operating 10 or more vehicles in maximum service. Data will be retrieved from the Section 15 database and aggregated to indicate each System's service effectiveness, vehicle efficiency and maintenance efficiency. The performance profiles contain a peer group analysis that indicates how a particular system is performing compared to similar systems nationally.

As a continuing effort, the Center for Urban Transportation Research [CUTR] at the University of South Florida, under contract with the Florida Department of Transportation, prepares a four part series of performance evaluation reports on Florida's transit systems (Rey, 1997). Part I of the series contains a trend analysis of fixed-route systems, Part II contains a fixed-route systems peer review analysis, Part III contains a demand-response trend analysis and Part IV contains demand-response peer review analysis. Periods covered for the latest reports are 1984 through 1995 for the trend analysis and 1995 for the peer review analysis.

For each transit system, the trend reports include trend plots and percentage changes in each performance indicator value. For the peer review analysis, the transit systems are placed in four peer groups based on similarities in geographic area, population density, number of vehicles, average speed and vehicle miles of service. The number of systems falling within or outside 10% of the national peer group average, based on number of buses operated, are identified for each performance indicator. This analysis does not address the issue of relative performance and subsequent ranking of the transit systems for, for example, performance-based funding.

Our terminology for the analyses is panel analysis instead of trend analysis, and cross-sectional analysis instead of peer review analysis used by CUTR. The panel term was considered more appropriate because of the limited time frame (1991 - 1995) considered for the study. Peer comparisons will be limited to the cross-section of Florida transit systems in contrast to the national peer group comparisons done in CUTR's peer review analyses.

Data for the CUTR-FDOT reports were abstracted from the Federally mandated reporting requirement forms completed by Florida transit systems receiving **Section 9** funding. These data are forwarded to the Federal Transit Administration and form part of the National Transit Database (NTD). We obtained our data from the published database through the FTA Internet homepage. NTD is a part of the electronic National Transit Library which can be found at the FTA's web address:

<http://www.fta.dot.gov/ntl/database.html>

2. TRANSIT PERFORMANCE ASSESSMENT

2.1 Performance Measures and Indices

References only are made to the many studies that have been published on definition of performance measures and the development of performance indices. *Long(1983)* has compiled a bibliography of such studies that were published in 1958 through 1983.. Of particular interest to this study are the reports by *Post, Buckley, Schuh and Jernigan (1979)* and *Owens(1980)* on the development of the Florida Transit System Performance Measures and Standards and their application in Florida Department of Transportation's Transit Management Assistance program. A listing of performance measures developed for the Florida DOT by the Center for Urban Transportation Research is presented in Table 1 below. These measures and corresponding indices are currently used by transit agencies in Florida.

Specific measures that define performance include (Carter and Lomax, 1992) effectiveness, efficiency, impact, labor productivity, and quality of service. Efficiency defines how well the system is using the resources available to it, effectiveness defines the benefits received from the service, and impact defines the difference the system makes in the quality of life of the patrons. Following Carter and Lomax we identify **service descriptors** as simple system input or output variables and **demographic factors** as the inherent characteristics of the service area. Examples of descriptors include passenger trips , passenger miles, operating expenses, total employees vehicles available for maximum service and total gasoline consumed. Examples of demographic factors include service area population and service area size. We note that CUTR and the Florida Department of Transportation refer to these descriptors and factors as **performance indicators**.

In contrast, **performance indicators** have been defined in the literature as ratios formed from the service descriptors and demographic factors. To avoid any confusion that may arise from the usage of the term, we shall use the word " index (indices)" when we refer to the ratio(s) formed from the descriptors and factors. Thus, the entries under the performance measures in Table 1 are subsequently referred to as **performance indices**. A measure may have more than one index. In practice most studies have used only the efficiency and effectiveness measures. Indices that reflect the other measures of performance are usually classified under the efficiency or effectiveness categories (Carter and Lomax).

TABLE 1.
Performance Review Indicators and Measures
Directly - Operated Transit Services

Performance Indicators (Service descriptors, Demographic factors)	Effectiveness Measures	Efficiency Measures
Service Area Population Service Area Size Passenger Trips Passenger Miles Vehicle Miles Revenue Miles Vehicle Miles Revenue Miles Route Miles Total Operating Expense Total Operating Expense (1984 \$) Total Maintenance Expense Total Maintenance Expense (1984 \$) Total Capital Expense Total Local Revenue Operating Revenue Passenger Fare Revenue Total Employees Transportation Operating Expense Maintenance Employees Administrative Employees Vehicles Available for Maximum Service Vehicles Operated in Maximum Service Spare Ratio Total Gallons Consumed Total Energy Consumed (kW-hours)	Service Supply Vehicle Miles Per Capita Service Consumption Passenger Trips Per Capita Passenger Trips Per Revenue Mile Passenger Trips Per Revenue Hour Quality of Service Average Speed Average Age of Fleet (in years) Number of Incidents Revenue Service Interruptions Revenue Miles Between Incidents Revenue Miles Between Interruptions Availability Revenue Miles Per Route Mile	Cost Efficiency Operating Expense Per Capita Operating Expense Per Peak Vehicle Operating Expense Per Passenger Trip Operating Expense Per Passenger Mile Operating Expense Per Revenue Mile Operating Expense Per Revenue Hour Maintenance Expense Per Revenue Mile Maintenance Expense Per Operating Exp. Operating Ratios Farebox Recovery Local Revenue Per Operating Expense Operating Revenue Per Operating Expense Vehicle Miles Per Peak Vehicle Vehicle Hours Per Peak Vehicle Revenue Miles Per Vehicle Mile Revenue Miles Per Total Vehicle Revenue Hours Per Total Vehicle Labor Productivity Revenue Hours Per Employee Passenger Trips Per Employee Energy Utilization Vehicle Miles Per Gallon Vehicle Miles Per Kilowatt-Hour Fare Average Fare

2.2 Description of the NTD Tables

Tables 1 through 22 [1992 - 1994] of the NTD contain values of service descriptors and demographic factors as defined above, while Tables 23 through 26 contain performance indices derived from the entries in the previous tables. Corresponding tables for 1991 and 1995 are, respectively, Tables 1 through 18 and Tables 1 through 25. The pertinent table equivalencies are given in Table 2. below.

Table 2. Table Equivalencies of the National Transit Database (1991 - 1995)

1991	1992	1993	1994	1995
Table 12	Table 14	Table 14	Table 14	Table 14
Table 17	Table 19	Table 19	Table 19	Table 19
Table 18	Table 20	Table 20	Table 20	Table 20
Table 19	Table 21	Table 21	Table 21	Table 26
Table 21	Table 23	Table 23	Table 23	Table 28
Table 22	Table 24	Table 24	Table 24	Table 29
Table 23	Table 25	Table 25	Table 25	Table 30
Table 24	Table 26	Table 26	Table 26	Table 31

The data table headers are included in Appendix I.

2.2.1 Performance Measures and Indices

Table 3. is a listing of the performance indices used in this study. Indices marked with an asterisk, while not included in the NTD performance indices tables, were part of the Florida DOT list. They were calculated from the NTD tables of service descriptors and demographic factors values. Table references are for 1992, 1993 and 1994 NTD tables. Table references for 1991 and 1995 data can be deduced from Table 2 above. The columns are unchanged.

Table 3. Performance Indices Used in Study

Table Ref (1992-94)	Performance Index
14H/14E**	No. of service interruptions per veh. operated in max. service
20FG/20E*	No. of incidents per vehicle operated in max. service
21K/19MN*	Revenue hours per maintenance employee
21K/190*	Revenue hour per administrative employees
21K/19P*	Revenue hours per total employees
23F/23E*	Max. No. of Vehicle Operated in Average PM Peak Period
23G/23E*	Max. No. of Veh. Operated in Average Base Period
23H	Vehicles Operated in Max. Service Per Dir. Mile
23I	Ann. actual Veh. Revenue Miles Per Veh. Operated in Maxd. Service
23J	Anal. actual Veh. Revenue Miles per Employee Work Hour
23K	Anal. actual Veh. Revenue Miles per Vehicle Revenue Hour
23L	Actual Veh. Revenue Hours per Direct Directional Mile
23M	Actual Veh. Revenue Hours per Vehicle Operated in Max. Service
23N	Actual Veh. Revenue Hour per Employee Work Hour
24(I+M)*	Maintenance expenses per revenue mile
24F	Total Operating Expenses per Veh. Operated in Max. Service
24G	Total Operating Expenses per Vehicle Revenue Hour
24H	Total Operating Expenses per Unlinked Passanger Trips
24I	Total Operating Expenses per Passanger Mile
24J	Total Operating Expenses per Employee Work Hour
25F	Annual Pass. Miles per Directional Mile
25G	Annual Pass. Miles per Veh. Operated in Max. Service
25H	Annual Pass. Miles per Vehicle Revenue Hour
25J	Annual Unlinked Pass. Trips per actual Veh. Revenue Mile
25K	Annual Unlinked Pass. Trips per Employee Work Hour
25L	Annual Unlinked Pass. Trips per Vehicle Revenue Hour
26F	Vehicle Operations per Vehicle Operated in Hours Maximum Service
26G	Vehicle Hours per Vehicle Operated in Maintenance Max. Service
26H	Non-vehicle Hours per Veh. Operated in Maintenance Max. Service
26I	Administration per Vehicle Operated in Hours Max. Service
26J	Capital per Vehicle Operated in Hours Maximum Service
26K	Total System Vehicles Operated in Hours per Max. Service

Over the years the format of the data available in the National Transit Database (NTD) has changed as more performance measures were included for the different transit modes. For example, the performance index entered in column N in Table 21 (1991) and Table 23 (1992) was defined as annual revenue miles per operator while it was defined as annual revenue miles per employee work hour in Table 23 (1993), Table 23 (1994) and Table 28 (1995). Similarly, the definition in column J was given as annual revenue hours per operator and subsequently as annual revenue hours per employee work hour. For the equivalent Table 24 (1991), Table 26 (1992 -1994) and Table 31 (1995) definitions changes were made in existing columns and additional columns (indices) were added in 1993 onwards.

2.2.2 Editing NTD Data

In addition to changing data format and performance index definitions over the years, there were cases of questionable data entries. For example, in column L (annual actual revenue miles per directional mile) the value entered for Miami was between 14,500 and 15,000 for 1991 (Table 21) to 1994 (Table 23). It was 1,966,484 for 1995 (Table 26). Since the number of buses operated in 1995 was not significantly different from those in previous years, we figured that the decimal places were misplaced in the 1995 entry. We divided this entry by 100. In contrast the comparative disparity of 14000 vs 37070 for Fort Lauderdale was considered acceptable. Best judgement was used to adjust data whenever we had the rationale to do so. In cases where we could not surmise the source of data discrepancy, the performance indices in question were not used in the analysis.

2.2.3 Selection of Performance Measures and Indicators

Allen and Grim(1980) summarized the results of a study of service performance measurement and operating guidelines for the Delaware Authority for Regional Transit. A set of transit performance measures and operating guidelines were developed and used to assess DART's existing operations. Selection of how many and which transit data to use as performance indices is dependent on the individual system involved. According to the authors, transit performance indicators should be:

- 1) related to a stated system objective,
- 2) easily understandable and definable,
- 3) unbiased and objective,
- 4) measurable from available data,
- 5) methodologically correct i.e. properly separating input and output measures,
- 6) acceptable to the parties involved.

Following these criteria, particularly the first, underscores the need to have an analysis tool that is flexible and that can be easily modified to model decision scenarios with different objectives. Using the Expert Choice software all the indices are included in the formulation. The indices may be used selectively by assigning a zero weight to any index to be excluded in a particular run.

2.3 Construction of Peer Groups

The comprehensive work by Waziri and Deacon(1984) serves as a basis for our approach to peer grouping of the Florida transit systems investigated. These authors developed a methodology for grouping urbanized areas across the United States for the purpose of peer comparisons in transit performance evaluation. Only urbanized areas that were served by transit and that had adequate transit and census data were used. The authors first created a database of U.S. Census data on certain market and environmental variables for the urbanized areas. They then reduced the variables into the following six factor dimensions using factor analysis: poverty, size, youthfulness, education, automobile availability, and density. Using Section 15 data, the authors applied 25 transit performance measures to develop a composite measure of system performance defined as the overall sum of the z scores (osz).

Four schemes for clustering the urbanized areas into homogeneous (peer) groups were then analyzed using the Biomedical Computer program for the cluster analyses. The first scheme was based on the above six factor dimensions, the second scheme was based on the size dimension, which was found to be the most significantly correlated with performance. The third scheme was based on the osz and the fourth scheme was based on the combined basis of the osz and the six factor dimensions. The authors found that the resulting four sets of clusters were markedly different. They performed further analysis which showed that clustering based on the size factor alone is to be preferred for any subsequent investigations. The components of the size factor were the Census 1980 population and the urban area population in central city.

For this study, peer grouping was necessary since certain demographic factors such as size (population and service coverage were significantly different amongst the Florida transit systems. On the strength of the conclusion by Waziri and Deacon we elected to use the size factor as a basis for grouping the systems. Specifically, we used the Vehicles in Operational Maximum Service (VOMS) as a basis of grouping the systems because it incorporates the concept of size (service coverage, population served, and intensity of demand). VOMS values by year for the transit systems investigated are given in Table 4. The demarcation value for peer grouping is 100 VOMS.

FIGURE I-2
Florida's Fixed-Route Transit Systems

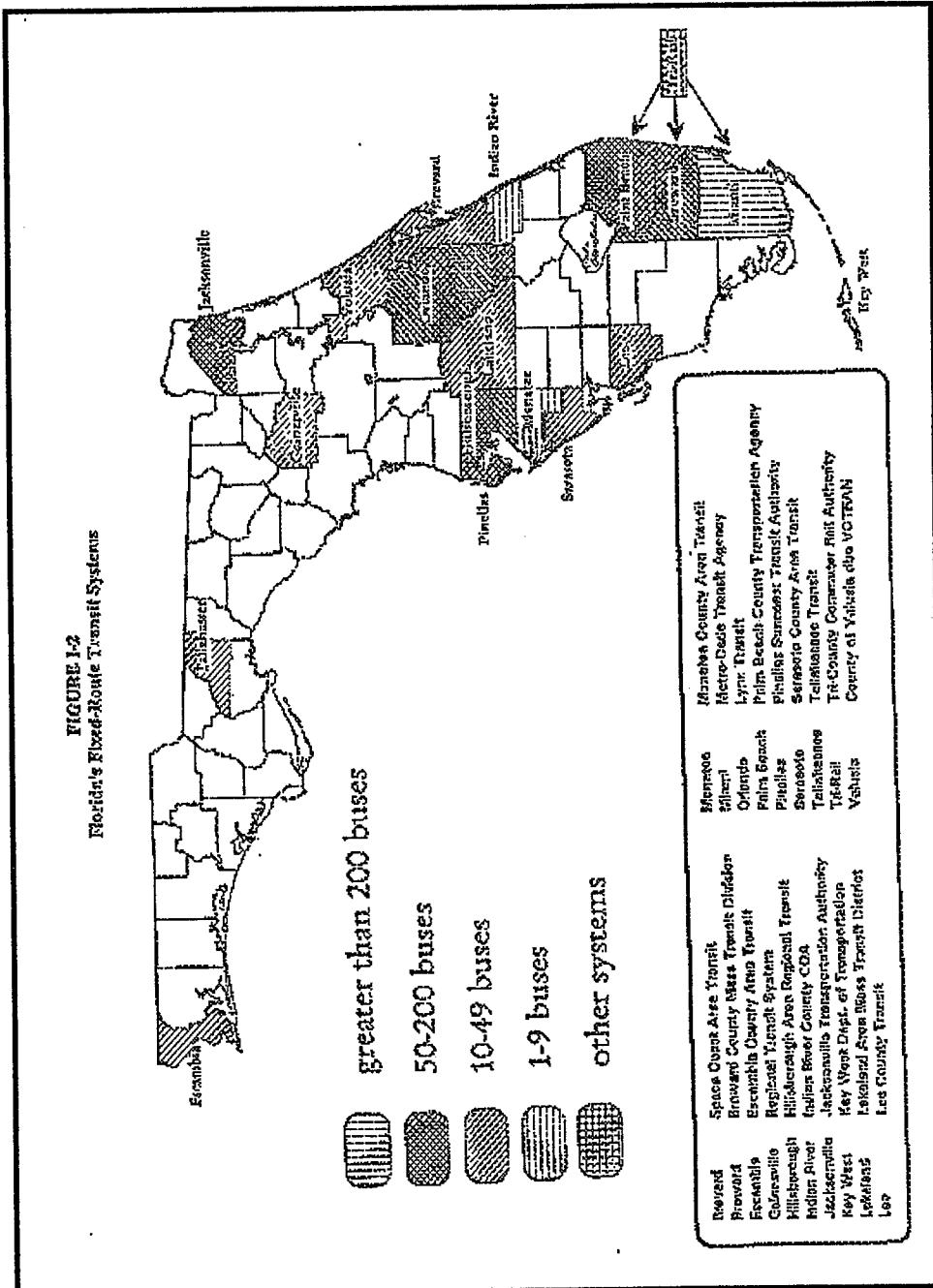


Table 4. Florida Transit Systems : Vehicles in Operational Maximum Service(VOMS)

<i>Peer Group</i>	<i>Transit System</i>	1991	1992	1993	1994	1995
	Brevard	N/A	11	11	14	14
	Daytona	34	34	34	28	36
	Ft. Myers	24	25	26	30	28
	Gainesville	32	32	30	30	31
I	Lakeland-Citrus	15	14	14	16	17
	Pensacola	18	21	25	23	26
	Sarasota	19	20	20	20	25
	Tallahassee	41	41	41	42	44
	West Palm	58	60	57	57	58
	Ft. Lauderdale	155	155	166	167	178
	Jacksonville	133	134	135	137	139
II	Miami	458	505	501	496	508
	Orlando	88	108	113	136	144
	St. Petersburg	105	104	101	102	103
	Tampa	140	133	133	137	137

2.4 Expert Choice Software

Expert Choice (EC) software (1996) is based on the Analytical Hierarchical Process (AHP) - a powerful and comprehensive methodology that provides groups and individuals the ability to incorporate both qualitative and quantitative factors in the decision making process (Saaty 1992). The AHP uses a hierarchical model comprised of a goal, objectives, perhaps several levels of sub-objectives and alternatives for each problem or decision. It is a general method for structuring intricate or ill-defined problems and is built around the principles of constructing hierarchies, of establishing priorities, and of logical consistency. EC can accommodate a variety of data types and merge them into a single overall measure to determine which alternative is the most desirable. Specifically, EC can be used to:

Select alternatives, <i>perform evaluations,</i> predict likely outcomes, facilitate group decision making,	do cost benefit comparisons, allocate resources in general, plan projected and desired futures, exercise control over changes in the decision making system.
--	---

Two types of decision models may be developed using EC. The first is the Basic Decision model which may be used to compare alternatives against *each other* under the lowest level objective. The second is the Rating Decision model which may be used to compare alternatives against standards for each lowest level objective. The former category of models is of interest in this study.

MODEL BUILDING

The possible decision problems that may be addressed with data from the NTD have been identified (FTA, 1993). They were paraphrased in the opening paragraph of this report. Of interest in this study are the decision situations where the **goal** is to compare the relative efficiency, effectiveness, and overall utility of the operation of Mass Transit Systems (MTA's) within the State of Florida **and** to compare the relative performance of each MTA over time. Three main (level 1) objectives may be identified as maximize service and cost efficiency, and minimize expenses. Two sub-objectives (level 2 objectives) under the cost efficiency objective are identified as maximize the revenue-hours and maximize the revenue-miles of operation. The degree of attainment of, for example, the first of the second level objectives may be assessed by one or more of the following five attributes* (indices):

21K/19O	Revenue hour per administrative employees
21K/19P	Revenue hours per total employees
23L	Actual Veh. Revenue Hours per Direct Directional Mile
23M	Actual Veh. Revenue Hours per Vehicle Operated in Max. Service
23N	Actual Veh. Revenue Hour per Employee Work Hour

* See Table 3.

In the ranking model, each attribute indicates the degree to which each MTA meets the objective of maximizing revenue hours. In the model for assessing performance trend, each attribute indicates the degree to which a given MTA meets the objective in a given year. The hierarchy for the other level 1 objectives may be similarly constructed.

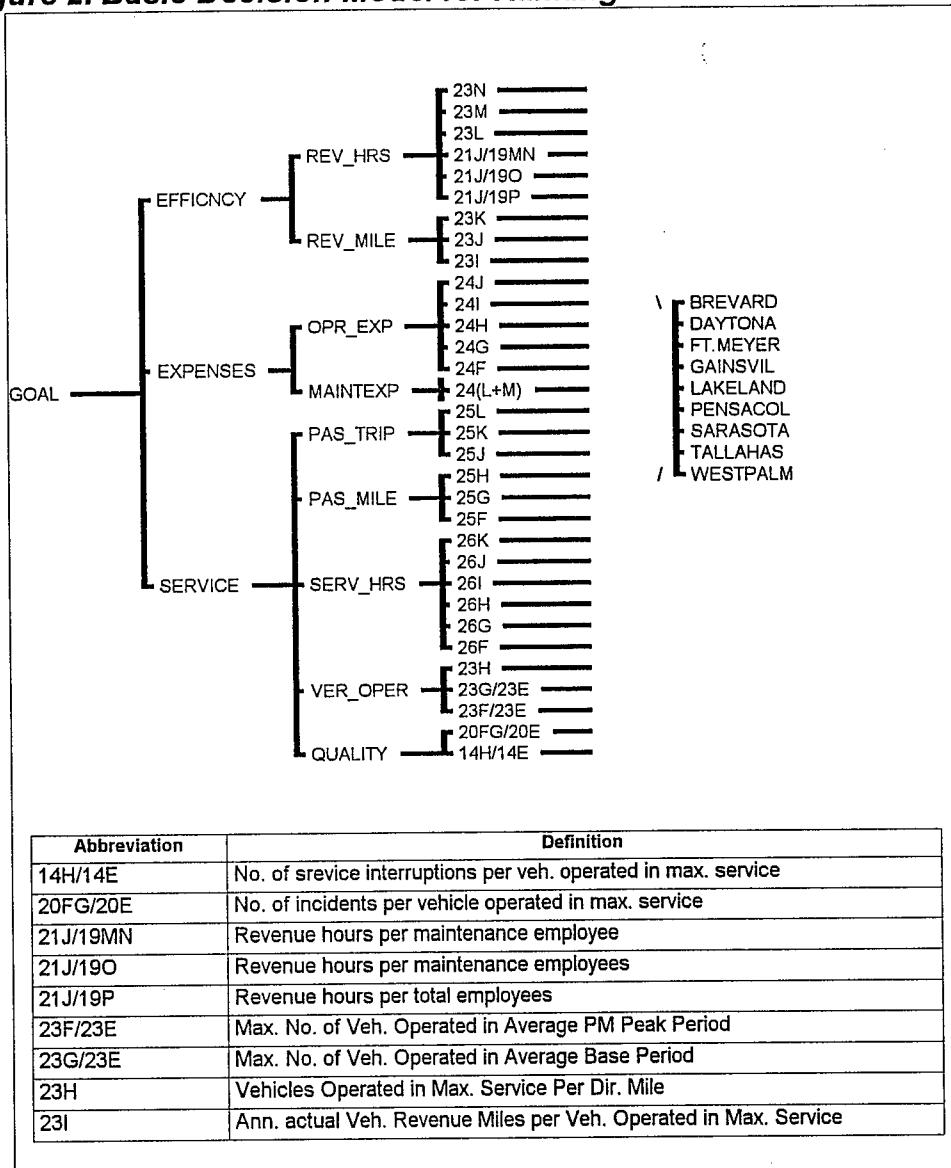
An EC hierarchy prepared for an application constitutes a model. Model 1, represented by Figure 2, is the overall performance objectives hierarchy for ranking MTA's with a VOMS count of less than 100. Model 2, represented in Figure 3, is the overall performance objectives hierarchy for ranking MTA's with VOMS count of 100 or more. The MTA's constitute the "alternatives" to be compared. Model 3, represented in Figure 4, is the overall performance objectives hierarchy for assessing performance trend for the Miami Dade Transit Authority as an example of a Florida MTA. Note that the years 1991, 1992, 1993, 1994, and 1995 are the "alternatives" in this case. Models 4 through 8 were similarly constructed for performance trend assessment of the Daytona-VOTRAN, Ft. Lauderdale-BCT , Miami-MDTA, Orlando-LYNX, and St. Petersburg-PSTA.

DATA REQUIREMENT:

The model input include priority weights assigned to the objectives at different levels of the hierarchy and the performance index values of the attributes of the lowest level objectives. EC refers to these priority weights simply as priorities. Non-pertinent objectives were assigned zero weights in the model. The values of the attributes were imported into EC from EXCEL worksheets of the NTD database. Global weight is the weight of each objective relative to the goal and represents the portion of the goal's weight of one (1) which is assigned to the objective. The global weight of a set of subordinate objectives add up to the global weight of the objective to which they are subordinate.

The weight of each objective relative to its superior objective is called the local weight. It represents the percentage of the parent node's priority that is assigned to its sub-objective. The local weights of the a set of sub-objectives under an objective add up to one. A non-pertinent objective is simply assigned a zero weight which effectively eliminates the objective and its sub-objectives from influencing the ranking of the alternatives. The attributes (indices) may be used selectively by assigning a zero weight to any index to be excluded in a particular run.

Figure 2. Basic Decision Model for Ranking MTA's with VOMS < 100



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Figure 2. Basic Decision Model for Ranking MTA's with VOMS < 100

23J	Anal. actual Veh. Revenue Miles per Employee Work Hour
23K	Anal. actual Veh. Revenue Miles per Vehicle Revenue Hour
23L	Actual Veh. Revenue Hours per Direct Directional Mile
23M	Actual Veh. Revenue Hours per Vehicle Operated in Max. Service
23N	Actual Veh. Revenue Hour per Employee Work Hour
24(L+M)	Maintenance expenses per revenue mile
24F	Total Operating Expenses per Veh. Operated in Max. Service
24G	Total Operating Expenses per Vehicle Revenue Hour
24H	Total Operating Expenses per Unlinked Passanger Trips
24I	Total Operating Expenses per Passanger Mile
24J	Total Operating Expenses per Employee Work Hour
25F	Annual Pass. Miles per Directional Mile
25G	Annual Pass. Miles per Veh. Operated in Max. Service
25H	Annual Pass. Miles per Vehicle Revenue Hour
25J	Annual Unlinked Pass. Trips per actual Veh. Revenue Mile
25K	Annual Unlinked Pass. Trips per Employee Work Hour
25L	Annual Unlinked Pass. Trips per Vehicle Revenue Hour
26F	Vehicle Operations per Vehivle Operated in Hours Maximum Service
26G	Vehicle Hours per Vehicle Operated in Maintenance Max. Service
26H	Non-vehicle Hours per Veh. Operated in Maintenance Max. Service
26I	Administration per Vehicle Operated in Hours Max. Service
26J	Capital per Vehicle Operated in Hours Maximum Service
26K	Total System Vehicles Operated in Hours per Max. Service
BREVARD	Brevard - SCAT
DAYTONA	Daytona Beach - VOTRAN
EFFICNCY	Maximize Operational Efficiency
EXPENSES	Minimize Expenses
FT.MEYER	Ft. Meyers-Lee - TRAN
GAINSVIL	Gainsville - RTS
LAKELAND	Lakeland-Citrus Connect
MAINTEXP	Maintenance expenses
OPR_EXP	Operating expenses
PAS_MILE	Passanger Miles
PAS_TRIP	Passanger Trips
PENSACOL	Pensacola - ECTS
QUALITY	Service quality (safety and service interruptions)
REV_HRS	Revenue Hours

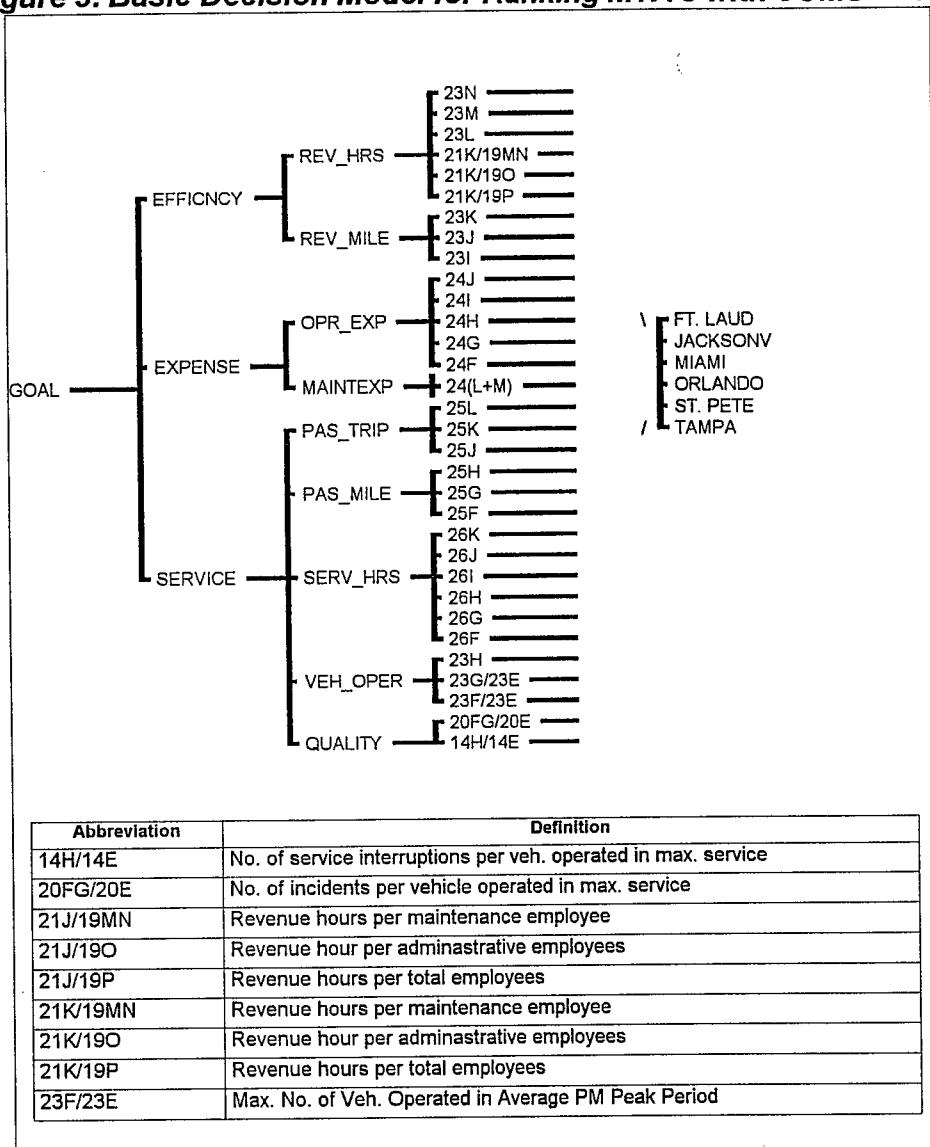
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Figure 2. Basic Decision Model for Ranking MTA's with VOMS < 100

REV_MILE	Revenue Miles
SARASOTA	Sarasota - SCTA
SERVICE	Maximize availability and consumption
SERV_HRS	Directly operated service hours
TALLAHAS	Tallahassee - TALTRAN
TALLAHAS	Tallahassee - TALTRAN
VER_OPER	Vehicles operated
WESTPALM	West Palm-CO TRAN

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Figure 3. Basic Decision Model for Ranking MTA's with VOMS >=100



Runtime Author Version

Figure 3. Basic Decision Model for Ranking MTA's with VOMS >=100

23G/23E	Max. No. of Veh. Operated in Average Base Period
23H	Vehicles Operated in Max. Service Per Dir. Mile
23I	Ann. actual Veh. Revenue Miles per Veh. Operated in Max. Service
23J	Anal. actual Veh. Revenue Miles per Employee Work Hour
23K	Anal. actual Veh. Revenue Miles per Vehicle Revenue Hour
23L	Actual Veh. Revenue Hours per Direct Directional Mile
23M	Actual Veh. Revenue Hours per Vehicle Operated in Max. Service
23N	Actual Veh. Revenue Hour per Employee Work Hour
24(L+M)	Maintenance expenses per revenue mile
24F	Total Operating Expenses per Veh. Operated in Max. Service
24G	Total Operating Expenses per Vehicle Revenue Hour
24H	Total Operating Expenses per Unlinked Passanger Trips
24I	Total Operating Expenses per Passanger Mile
24J	Total Operating Expenses per Employee Work Hour
25F	Annual Pass. Miles per Directional Mile
25G	Annual Pass. Miles per Veh. Operated in Max. Service
25H	Annual Pass. Miles per Vehicle Revenue Hour
25J	Annual Unlinked Pass. Trips per actual Veh. Revenue Mile
25K	Annual Unlinked Pass. Trips per Employee Work Hour
25L	Annual Unlinked Pass. Trips per Vehicle Revenue Hour
26F	Vehicle Operations per Vehivle Operated in Hours Maximum Service
26G	Vehicle Hours per Vehicle Operated in Maintenance Max. Service
26H	Non-vehicle Hours per Veh. Operated in Maintenance Max. Service
26I	Administration per Vehicle Operated in Hours Max. Service
26J	Capital per Vehicle Operated in Hours Maximum Service
26K	Total System Vehicles Operated in Hours per Max. Service
EFFICNCY	Maximize Operational Efficiency
EXPENSE	Minimize Expenses
FT. LAUD	Ft. Lauderdale - Bct
JACKSONV	Jacksonville _ JTA
MAINTEXP	Maintenance expenses
MIAMI	Miami - MDTA
OPR_EXP	Operating expenses
ORLANDO	Orlando - LYNX
PAS_MILE	Passanger Miles
PAS_TRIP	Passanger Trips
QUALITY	Service quality (safety and service interruptions)

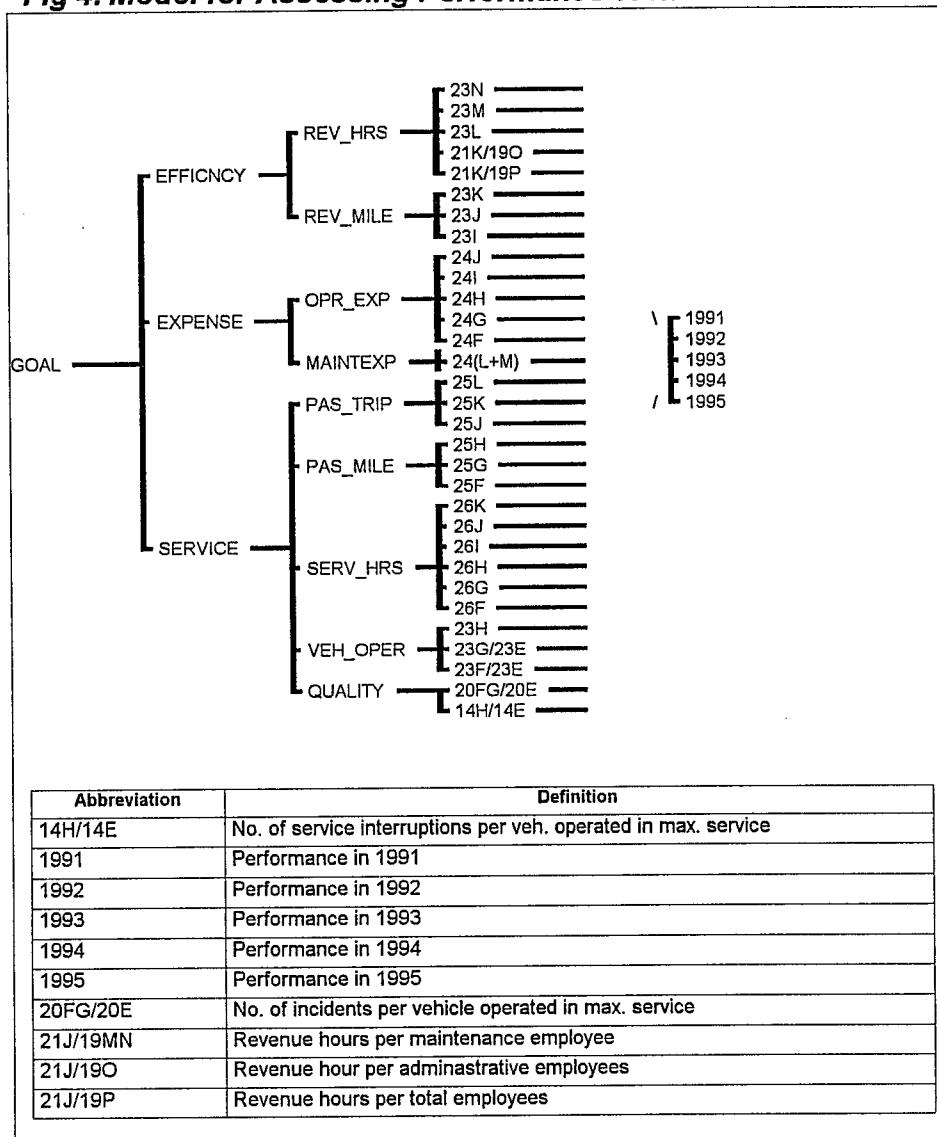
Runtime Author Version

Figure 3. Basic Decision Model for Ranking MTA's with VOMS >=100

REV_HRS	Revenue Hours
REV_MILE	Revenue Miles
SERVICE	Maximize service availability and consumption
SERV_HRS	Directly operated service hours
ST. PETE	St. Petersburg - PSTA
ST. PETE	St. Petersburg - PSTA
TAMPA	Tampa - Hatline
VEH_OPER	Vehicles operated

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Fig 4. Model for Assessing Performance Trend of Miami-MDTA



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Fig 4. Model for Assessing Performance Trend of Miami-MDTA

21K/19MN	Revenue hours per maintenance employee
21K/19O	Revenue hour per administrative employees
21K/19P	Revenue hours per total employees
23F/23E	Max. No. of Veh. Operated in Average PM Peak Period
23G/23E	Max. No. of Veh. Operated in Average Base Period
23H	Vehicles Operated in Max. Service Per Dir. Mile
23I	Ann. actual Veh. Revenue Miles per Veh. Operated in Max. Service
23J	Anal. actual Veh. Revenue Miles per Employee Work Hour
23K	Anal. actual Veh. Revenue Miles per Vehicle Revenue Hour
23L	Actual Veh. Revenue Hours per Direct Directional Mile
23M	Actual Veh. Revenue Hours per Vehicle Operated in Max. Service
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25F	Annual Pass. Miles per Directional Mile
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25K	Annual Unlinked Pass. Trips per Employee Work Hour
25L	Annual Unlinked Pass. Trips per Vehicle Revenue Hour
26F	Vehicle Operations per Vehile Operated in Hours Maximum Service
26G	Vehicle Hours per Vehicle Operated in Maintenance Max. Service
26H	Non-vehicle Hours per Veh. Operated in Maintenance Max. Service
26I	Administration per Vehicle Operated in Hours Max. Service
26J	Capital per Vehicle Operated in Hours Maximum Service
26K	Total System Vehicles Operated in Hours per Max. Service
EFFICNCY	Maximize Operational Efficiency
EXPENSE	Minimize Expenses
FT. LAUD	Ft Lauderdale - Bct
JACKSONV	Jacksonville _ JTA
MAINTEXP	Maintenance expenses
MIAMI	Miami - MDTA
OPR_EXP	Operating expenses

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Fig 4. Model for Assessing Performance Trend of Miami-MDTA

ORLANDO	Orlando - LYNX
PAS_MILE	Passanger Miles
PAS_TRIP	Passanger Trips
QUALITY	Service quality (safety and service interruptions)
REV_HRS	Revenue Hours
REV_MILE	Revenue Miles
SERVICE	Maximize service availability and consumption
SERV_HRS	Directly operated service hours
ST_PETE	St. Petersburg - PSTA
ST_PETE	St. Petersburg - PSTA
TAMPA	Tampa - Hatline
VEH_OPER	Vehicles operated

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3. TRANSIT SYSTEMS PERFORMANCE EVALUATION (Ranking Mass Transit Agencies)

The bibliography by Long (1983) contained studies on transit systems performance evaluation. Twelve of the 394 publications pertained to transit systems performance evaluation using Section 15 (NTD) data. Amongst others, Mundle and Cherwony(1980), Hobieka et. al. (1984) and Carter and Lomax(1992) have applied the traditional *uncontrolled* peer group comparison approach of transit performance. The former two efforts have also applied the *controlled* comparison concept.

3.1 National Data Analysis Tool

Under contract with the FTA, the Volpe National Transportation Systems Center has developed the analytic tool, The National Transit Analysis Tool (NTAT), for transit operators, planners, and researchers to use to analyze the performance and derive key operational and financial data for U.S. public transit systems contributing data to the NTD. Performance can be evaluated for individual operators or peer groups, for a single year or in three year trends. The software may be downloaded from:

<http://www.flt.dotgov/fta/library/reference/sec15/NTAT/>

3.2 Current Comparison Approaches

UNCONTROLLED COMPARISON is the traditional approach in which the subject transit system's performance is compared with the arithmetic average performance of peer systems for each performance index. For example, Carter and Lomax used standardized index value to compare the performance of individual systems. Thus,

$$\lambda_{ij} = (V_{ij} - \mu_i) / \sigma_i \quad i = 1, I \quad (3.1)$$

where

λ_{ij} = standard score for the i th performance index and the j th System

V_{ij} = performance index value for the i th performance index for the j th System

μ_i = peer group mean for the i th performance index

σ_i = peer group standard deviation for the i th performance index

A standard score above zero represents an above average performance for the system and conversely a below zero score represents a below average performance with respect to the given index representing a desirable measure. Cost-effectiveness, service utilization, vehicle utilization, and accessibility were used to define performance. The corresponding indices used were: passenger per dollar, miles per dollar, passengers per mile, miles per vehicle, and miles per capita. They applied the above methodology to data from rural transit operators in Texas. Using

uncontrolled comparison, one may only conclude that the system of interest performed better or worse than the peer average for that particular index.

CONTROLLED COMPARISON is performed by comparing the actual performance of the target system with the expected performance of the peer group. Typically the expected performance is obtained from a regression of the performance index, as the independent variable, and certain variables which are known to influence it as the explanatory variables.

COMBINATION OF THE UNCONTROLLED AND CONTROLLED COMPARISON Mundle and Cherwony noted that the simple (uncontrolled) comparison technique did not account for differences in system operating characteristics and environments among the peer group members. Controlled comparison has the disadvantage that it does not relate performance relative to the system. They combined the two techniques approaches to derive the following four possible categories of a transit system performance:

- 1) Better than average and better than expected,
- 2) Better than average and worse than expected,
- 3) Worse than average but better than expected,
- 4) Worse than average and worse than expected.

They applied this combined technique to eleven (11) bus depots in the NY Transit Authority using locally developed transportation and maintenance indices.

Hobieka et. al. (1984) have applied this technique using UMTA Section 15 (now NTD) data for transit systems with 25 to 99 vehicles. They defined a set of indices related to the cost, demand and revenues for bus systems. Each index was defined as the ratio of the difference between the actual and the expected performance measures to the expected performance measure. A positive index value meant that the bus system performed better than its expected performance while a negative index value will indicate the converse conclusion. With the above methods the analyst can only perform an implicit ranking of a set of systems.

None of the above studies presented a way to combine the standard scores for each index into an overall index with which to uniquely rank members of the peer group.

3.3 Ranking MTA's based on their Relative Performance

3.3.1 USING EXPERT CHOICE SOFTWARE

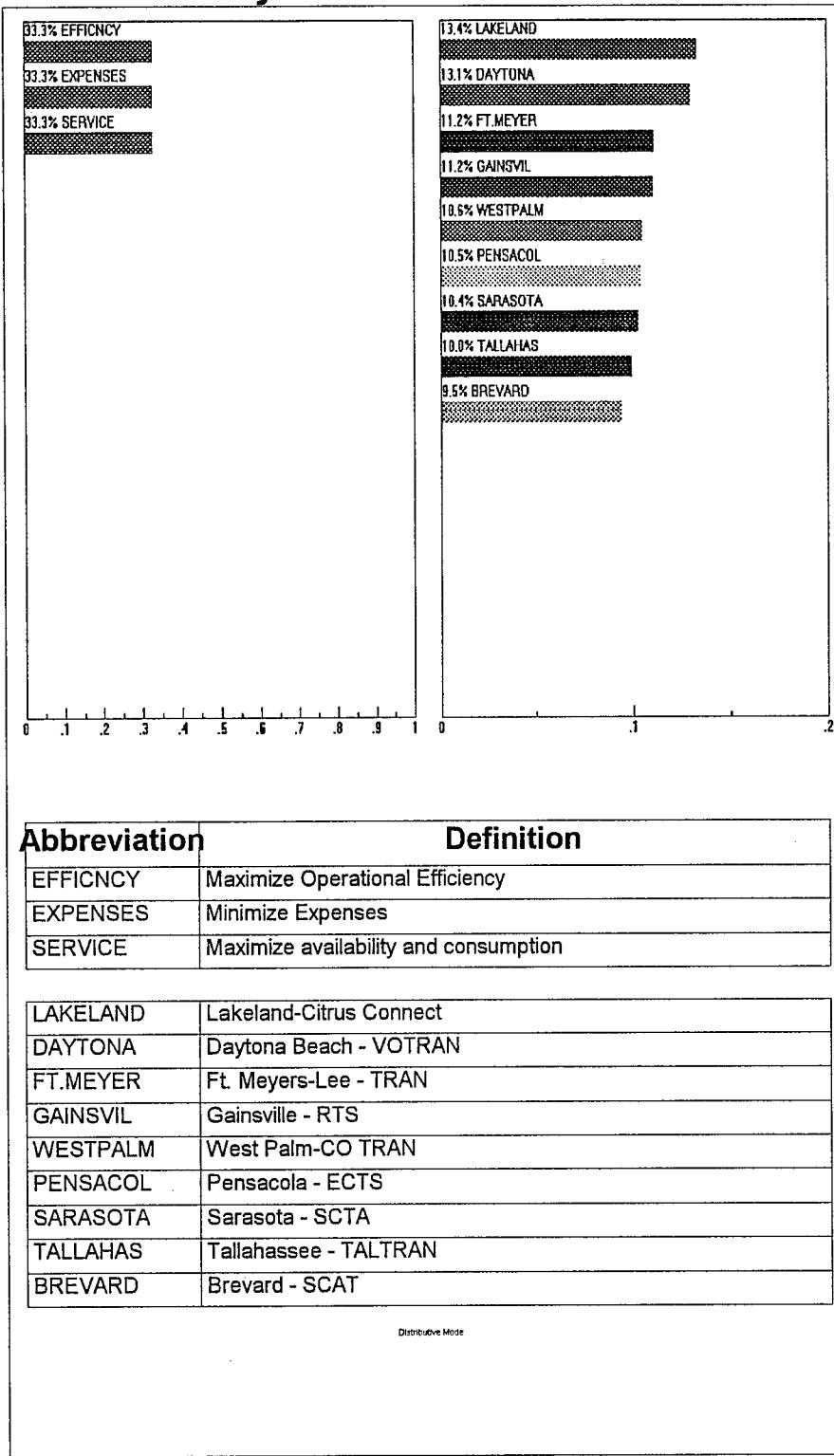
Models 1 and 2 were coded into EC and given in Figures 2 and 3 above. The following weight distributions were assigned to the main (level 1) objectives. EC divides these weights evenly between sub-objectives down to the lowest level objectives. For each combination of weights, runs were made for each peer group and for each year with the MTA's in each peer group considered as "alternatives".

Level 1 Objective → Combination I	Efficiency	Expenses	Service
I	0.33	0.33	0.33
II	1.0	0.0	0.0
III	0.0	1.0	0.0
IV	0.0	0.0	1.0

In combination I, the main objectives were considered equally important, in combination II only the efficiency objective was considered, and so on. Runs were made with each of these combination of weights for illustrative purposes. In real world situations, weights should be assigned to each attribute by the group of stakeholders.

Figure 5. shows result for peer group I and weights combination I as printed out from EC. The relative performance of the members of the group are shown in rank order with Fort Myers being top ranked with a 13.4 % relative performance. Table 5 shows result for peer group I while Table 6 shows result for peer group II for all four combination of weights. The weights are given as decimal fractions while the relative performances are given in percentages. The percentages for all members of each peer group sum up to 100. For example, for 1993 in Table 5, Jacksonville had the best overall relative performance when the three main objectives had equal weights and when only the minimization of expenses is considered, St. Petersburg had the best relative performance when only cost efficiency maximization was considered, and Miami had the best relative performance when only service maximization was considered.

dynamic Sensitivity w.r.t. GOAL for nodes below GO



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**Table 5. Relative Performance Evaluation Using Expert Choice Software
(MTA's with VOMS <100)**

Efficiency	Expenses	MEASURES Service	Brevard	Daytona	Mass Transit Systems (MTAs)			Sarasota	Tallahassee	West Palm
					Ft. Myers	Gainesville	Lakeland			
0.33	0.33	0.33	8.9	12.2	10.7	10.8	13.9	10.0	11.0	11.3
1.00	0.00	0.00	11.6	10.7	11.1	10.2	12.0	11.4	11.9	10.9
0.00	1.00	0.00	9.7	15.6	9.7	12.0	15.5	8.2	12.0	8.5
0.00	0.00	1.00	5.3	10.1	11.4	10.1	14.2	10.3	9.0	15.0
1992										
0.33	0.33	0.33	8.7	12.2	11.8	11.5	12.5	9.5	11.1	11.7
1.00	0.00	0.00	11.1	10.3	11.9	11.6	11.6	10.8	11.2	10.2
0.00	1.00	0.00	9.5	15.2	11.4	11.2	15.6	8.5	11.4	8.2
0.00	0.00	1.00	4.9	11.0	12.3	11.8	9.8	9.2	10.8	17.6
1993										
0.33	0.33	0.33	8.9	12.6	11.6	11.6	12.9	10.9	9.9	10.5
1.00	0.00	0.00	8.3	11.4	12.6	11.5	14.4	10.2	10.7	9.5
0.00	1.00	0.00	10.1	15.2	11.1	12.2	15.6	8.7	11.7	7.9
0.00	0.00	1.00	8.4	11.3	11.3	11.0	8.8	13.9	7.2	14.1
1994										
0.33	0.33	0.33	8.9	12.6	11.6	11.6	12.9	10.9	9.9	11.0
1.00	0.00	0.00	8.3	11.4	12.6	11.5	14.4	10.2	10.7	9.5
0.00	1.00	0.00	10.1	15.2	11.1	12.2	15.6	8.7	11.7	7.9
0.00	0.00	1.00	8.4	11.3	11.3	11.0	8.8	13.9	7.2	14.1
1995										
0.33	0.33	0.33	7.5	11.6	18.3	11.6	11.3	9.3	11.1	9.6
1.00	0.00	0.00	9.0	10.0	25.8	10.0	8.6	8.9	9.3	8.3
0.00	1.00	0.00	9.9	15.0	10.9	11.5	15.0	9.1	12.5	8.2
0.00	0.00	1.00	3.7	10.0	18.2	13.4	10.2	9.9	11.6	10.9

Table 6. Relative Performance Evaluation Using Expert Choice Software
 (MTA's with VOMS >100)

Efficiency	MEASURES		Mass Transit Systems (MTAs)					
	Expenses	Service	Ft. Laud.	JAX	Miami	Orlando	St. Pete	Tampa
1991								
0.33	0.33	0.33	15.5	15.6	15.6	19.8	19.0	14.5
1.00	0.00	0.00	17.4	15.7	16.2	19.1	16.8	14.8
0.00	1.00	0.00	13.2	16.2	11.8	18.0	24.1	16.7
0.00	0.00	1.00	16.0	14.7	18.8	22.4	16.0	12.0
1992								
0.33	0.33	0.33	17.2	16.8	15.5	19.3	16.3	14.9
1.00	0.00	0.00	19.3	15.7	15.4	18.3	16.1	15.2
0.00	1.00	0.00	14.3	17.7	12.7	20.8	17.7	16.9
0.00	0.00	1.00	18.1	16.7	18.5	18.8	15.1	12.6
1993								
0.33	0.33	0.33	16.8	18.1	17.0	17.7	15.7	14.7
1.00	0.00	0.00	17.3	16.6	16.6	17.8	18.1	13.6
0.00	1.00	0.00	15.0	19.1	13.3	18.9	16.5	17.2
0.00	0.00	1.00	18.0	18.6	21.1	16.4	12.6	13.3
1994								
0.33	0.33	0.33	17.9	13.4	17.2	19.7	16.6	15.1
1.00	0.00	0.00	17.5	17.1	16.5	17.8	17.4	13.8
0.00	1.00	0.00	17.8	6.5	14.3	21.8	20.0	19.7
0.00	0.00	1.00	18.4	16.8	20.8	19.7	12.5	11.9
1995								
0.33	0.33	0.33	14.7	16.6	21.1	17.7	15.9	13.9
1.00	0.00	0.00	14.9	15.4	21.4	16.5	17.9	13.8
0.00	1.00	0.00	14.9	19.5	13.1	18.8	17.5	16.2
0.00	0.00	1.00	14.3	14.9	28.9	17.7	12.5	11.7

3.3.2 USING SPREADSHEET SOFTWARE (EXCEL)

Using the additivity assumption, the relative performance, S_j , of the j^{th} MTA is given as the sum, over all the attributes, of the product of the weight assigned to the attribute and the index value of the attribute. S_j is defined such that the larger its value the better the relative performance of the MTA. i.e. the overall decision problem is a maximization problem.

$$S_j = \sum_{i=1} \sum_{k=1} w_{ki} \cdot \lambda_{kij} \quad k = 1, K_i, \quad i = 1, I \quad (3.2)$$

where K_i = number of attributes describing the i^{th} lowest level objective, w_{ki} = weight assigned to the k^{th} attribute of the i^{th} lowest level objective, λ_{kij} is the standardized (normalized) index value of the k^{th} attribute of the i^{th} objective for the j^{th} MTA. The expression for λ_{kij} may take one of the following forms.

Reduced Variate Approach: This is a direct extension of the uncontrolled comparison approach described in Section 3.2 above. Equation 2.1 is rewritten below for the k^{th} attribute of the i^{th} lowest level objective.

$$\lambda_{kij} = b_{ki} [(V_{kij} - \mu_{ki}) / \sigma_{ki}] \quad (3.3)$$

where

- b_{ki} = 1 for an attribute where larger index values represent more desirable outcomes
- = -1 for an attribute where larger index values represent less desirable outcomes
- λ_{kij} = reduced variate of the k^{th} attribute for the i^{th} objective and the j^{th} MTA
- V_{kij} = performance index value of the k^{th} attribute for the i^{th} objective for the j^{th} MTA
- μ_{ki} = peer group mean for the k^{th} attribute and the i^{th} objective
- σ_{ki} = peer group standard deviation for the k^{th} attribute of the i^{th} objective

Interval Scale Approach: The interval scale values are obtained by converting the performance index value scale as follows:

$$\lambda_{kij} = (V_{kij} - V_{ki}(\text{min})) / (V_{ki}(\text{max}) - V_{ki}(\text{min})) \quad (3.4)$$

for attributes where larger index values represent more desirable outcomes. $V_{ki}(\text{min})$ and $V_{ki}(\text{max})$ are the smallest and largest values, respectively, of the k^{th} attribute among the peer group.

$$\lambda_{kij} = (V_{kij} - V_{ki}(\text{max})) / (V_{ki}(\text{min}) - V_{ki}(\text{max})) \quad (3.5)$$

for attributes where larger values represent less desirable outcomes. An advantage of this approach is that the normalization of data results in positive values with the least desirable normalized value of the attribute being zero (0) and the most desirable value being 1. ($0 \leq \lambda \leq 1$)

Inversion Approach: The inversion approach calculates the priorities by normalizing the data by dividing each data entry by the sum of the entries for the competing MTA's when larger values of the performance index represents more desirable outcomes.

$$\lambda_{kij} = V_{kij} / \sum_{j=1}^J V_{kij} \quad j = 1, J \quad (3.6)$$

where J = number of MTS's in the peer group. The entries are inverted when larger values represent less desirable outcomes. Thus,

$$U_{kij} = 1/V_{kij} \quad (3.7)$$

$$\lambda_{kij} = U_{kij} / (\sum_{j=1}^J U_{kij}) \quad j = 1, J \quad (3.8)$$

The Expert Choice software uses the inversion approach to normalize data.

Spreadsheet Application of Approaches: The weights were assigned equal value of $1/(32)$ since there is a total of 32 attributes i.e. $w_{ki} = 1/32 = 0.03125$. The relative performance and rank of the MTA's in each per group are tabulated in Table 7 for each of the approaches. The last column of the table contains results obtained from applying the EC software. To ensure that each attribute was weighted equally at 0.03125, we assigned the weights of 0.281, 0.187 and 0.532, respectively, for the level I objectives: maximize cost efficiency, minimize system expenses and maximize service. An inspection of the table shows that there is general correspondence in the ranking based on the four approaches investigated particularly for the peer group II MTA's. The reduced variate and interval scale approaches gave the same rankings of the transit agencies in all but the Miami and Orlando MTA's. For these two there was a reversal of one place in the rankings. Ranks from the EC and the ratio scale approach appear to correspond better. In practical decision making these rankings will be used in addition to other consideration to make a final determination of any performance based revenue allocation.

3.3.3 SOFTWARE TOOLS (MATHCAD SOLUTION)

A MATHCAD code for implementing the relative performance evaluation computations using equations 3.2 through 3.7 was developed and has been included in Appendix I. Data on six (6) of the original set of the 32 attributes was used to compare the performance of the six (6) peer group II Mass Transit Agencies. The code is transparent and can easily be adapted for implementation on other software tools such as MATLAB, TK Solver, Maple or Mathematica.

Table 7. Relative Performance Evaluation Using Expert Choice Software, Spreadsheet Software [1994 Data]

Peer Group	Mass Transit Agency	Reduced Variate Approach		Interval Scale Approach		Ratio Scale Approach		Expert Choice Software	
		Rel Perform	Rank	Rel Perform	Rank	Rel Perform	Rank	Rel Perform	Rank
I	Brevard-SCAT	-25.50	9	8.45	9	2.23	9	7.30	9
	Daytona -VOTRAN	14.70	1	20.07	1	4.34	1	12.10	3
	Ft. Myers-LeeTran	7.90	3	18.61	3	3.13	6	11.20	6
	Gainesville-RTS	0.50	4	15.79	4	3.08	7	11.00	7
	Lakeland-Citrus	13.20	2	20.00	2	3.55	3	11.30	5
	Pensacola-ECTS	-4.80	8	14.25	8	3.32	5	11.80	4
	Sarasota-SCTA	-2.50	6	14.88	6	2.95	8	9.40	8
	Tallahassee-TALTRAN	-0.60	5	15.05	5	3.52	4	12.50	2
	West Palm-CoTran	-2.70	7	14.67	7	3.89	2	13.50	1
II	Ft. Lauderdale-BCT	13.50	1	21.40	1	5.71	2	18.00	3
	Jacksonville-JTA	-18.10	6	8.80	6	4.13	6	15.20	5
	Miami-MDTA	6.00	3	18.70	2	6.31	1	20.20	1
	Orlando-LYNX	7.00	2	18.60	3	5.70	3	18.20	2
	St. Petersburg-PSTA	2.10	4	16.50	4	4.60	4	14.80	4
	Tampa-Hartline	-10.50	5	11.50	5	4.55	5	13.60	6

4. TRANSIT SYSTEMS EVALUATION [Assessing Performance Trend]

In the context of this project, Panel data is defined as a set of attribute values obtained for a given MTA at two or more points in time. Specifically, the data was obtained for 15 MTA's over five years, 1991-1995. The focus here is analysis of the data sets using the EC software package as opposed to problems of panel sampling or design. A comprehensive analysis would include description, evaluation and explanation of the time changes in the relative performance of the MTA. Results from running EC may be used to describe and evaluate the trend. Explanation of the observations from the results will usually be based on first hand knowledge of a host of operating and non-operating factors beyond the modeling results. Thus, no attempts are made at such explanations.

To facilitate the description and explanation of the trends, the combinations of weights of the main (level 1) objectives as defined in section 3 of this report were used. Thus, combination I is the case when the main objectives were considered equally important, combination II is the case when only the efficiency objective was considered, combination III is the case when only the expense minimization objective was considered and combination IV is the case when only the service maximization objective was considered. The trend resulting from combination I was considered as the **gross** trend. Runs were made with each of these combination of weights using the years as "alternatives". Table 8 contains results for relative performance of selected MTA's over the five year period 1991-1995. As an example, the result for Miami-MDTA is plotted and shown in Figure 6. The table below shows the same results in terms of the rankings of the yearly performances.

Combination	1991	1992	1993	1994	1995
I	1	3	4	5	2
II	1	2	4	5	3
III	1	4	3	5	2
IV	5	3	4	2	1

The results show a uniformly decreasing performance trend for efficiency measures in 1991 through 1994. The same observation may be made for the gross trend which closely follows the trend for the efficiency measures indicating that these set of attributes appear to dominate. In contrast, expense measures performed better. The MTA showed improved performance in all three main objectives and hence in overall performance from 1994 to 1995. In 1993 relative performance was about the same for all four combinations. No significance is attached to this observation since relativity of performance is considered in time rather across the combinations.

Figure 6. Performance Trend for Miami-MDTA (1991-1995)

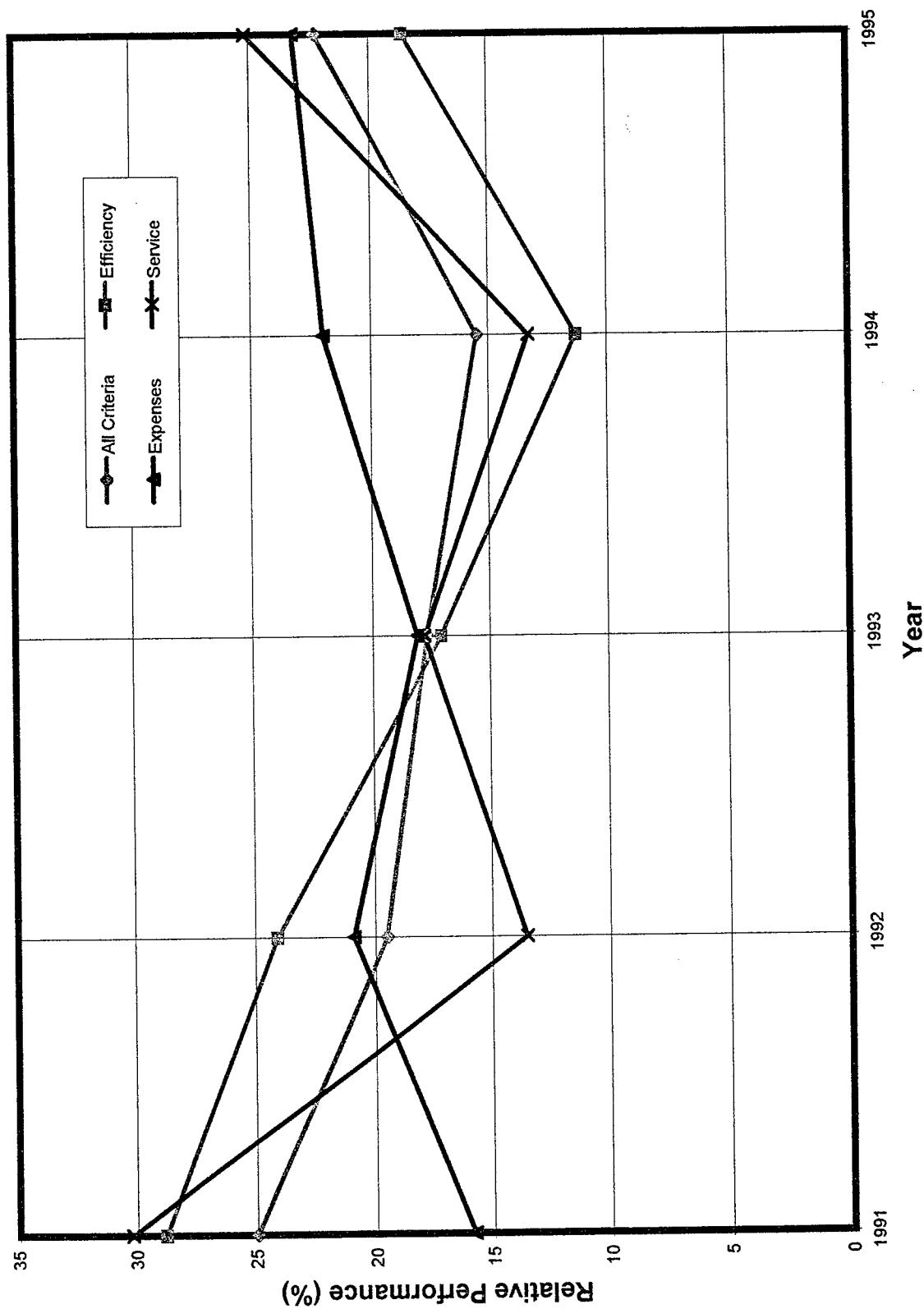


Table 8. Relative performance of Selected MTA's over a five year period (1991-1995)

MASS TRANSIT	MEASURES			YEAR					
	AGENCY	Efficiency	Expense	Service	1991	1992	1993	1994	1995
		0.33	0.33	0.33	22.5	21.2	18.9	19.6	17.9
Daytona		1.0	0.0	0.0	30.3	27.8	14.9	12.8	14.2
		0.0	1.0	0.0	14.9	19.2	16.3	29.0	20.6
		0.0	0.0	1.0	22.2	16.5	25.4	17.0	19.0
		0.33	0.33	0.33	27.2	21.3	18.9	13.2	19.4
Ft. Lauderdale		1.0	0.0	0.0	32.8	26.1	14.6	11.9	14.7
		0.0	1.0	0.0	21.0	19.4	17.2	19.8	22.5
		0.0	0.0	1.0	27.9	18.4	24.8	7.8	21.0
		0.33	0.33	0.33	25.0	19.5	17.7	15.5	22.3
Miami		1.0	0.0	0.0	28.8	24.1	17.1	11.3	18.6
		0.0	1.0	0.0	15.8	20.9	18.1	22.0	23.2
		0.0	0.0	1.0	30.2	13.5	17.8	13.3	25.2
		0.33	0.33	0.33	29.4	20.7	16.0	15.7	18.2
Orlando		1.0	0.0	0.0	37.3	25.2	12.7	11.8	13.0
		0.0	1.0	0.0	17.0	21.7	18.0	20.8	22.6
		0.0	0.0	1.0	33.8	15.2	17.3	14.6	19.2
		0.33	0.33	0.33	31.8	19.8	16.4	15.6	16.3
St. Petersburg		1.0	0.0	0.0	38.8	22.1	14.2	12.3	12.6
		0.0	1.0	0.0	20.6	20.1	16.5	21.2	21.5
		0.0	0.0	1.0	36.1	17.3	18.4	13.4	14.8

5. CONCLUSION

The Expert Choice (EC) software was used to obtain ranking of a set of Florida mass transit agencies and to assess the performance trend of some of these agencies using data abstracted from the National Transit Database. Changes of data format over the years created some difficulties when assessing performance trend. This variation of data format posed minimum difficulties with the ranking model. The ranking model was coded in the Microsoft Excel Spreadsheet and Mathcad environments. Three methods for standardizing index values were coded into the programs. The rankings produced by these methods closely corresponded with those produced by EC. In practical decision making these rankings will be used in addition to other consideration to make a final determination of any performance based revenue allocation. A major contribution of this study is that all three approaches (EC, Excel program, Mathcad program) combined the standard scores for each performance index into an overall index with which to rank transit agencies.

An advantage of using EC is that it allows the user to perform a multiplicity of analysis with one formulation and to use any combination of performance indices, also in the same formulation, simply by assigning a zero weight to the lowest level objective's attribute measured by the index. One may also perform a variety of sensitivity analysis on-line for a given formulation.

The performance trend assessment allows the analyst to determine in which time segments change in performance occurred, whether the change is local or global within the time frame of the review, whether the changes in one period are different from those in another period, and whether two sets of different performance measures create the same pattern of change in the relative performance of an MTA.

Though the emphasis in this project has been on relative performance of the MTA's, the Rating model can be readily formulated for these MTA's when the objective is to compare the overall performances of the individual MTA's against given performance standards for each measure. Comparisons provide standards against which each operator can evaluate itself and use to target aspects (service, cost efficiency, expenses) of performance the improve.

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APPENDIX 1.

Mathcad Program for Evaluating the Overall Relative Performance
and the Ranking of Mass Transit Agencies

MATHCAD Program for Evaluation of Relative Performance of Mass transit Agencies

The program is an implementation of Equation 3.2 for the each of the three methods of calculating relative performance scores: reduced variate (Equation 3.3, case M=1 in the program), Interval method (Equations 3.4 and 3.5, M=2) and for the Inversion method (Equations 3.6 - 3.8, M=3)

Definition of variables:

$\beta(k)$ = 1 for the k th attribute where larger index values represent more desirable outcomes
 = -1 for the k th attribute where larger index values represent less desirable outcomes
 $w(k)$ = weight assigned to the k th performance index
 $V(k,j)$ = performance index value of the k th attribute and the j th MTA
 $\lambda(k,j)$ = standardized attribute value = $u(k,j)$ when M=1, $w(k,j)$ when M=2 , $z(k,j)$ when M=3
 $\mu(k)$ = k th attribute peer group mean
 $\sigma(k)$ = k th attribute peer group standard deviation

mta (j) = name of the j th MTA. There are J MTA's and K attributes
 $q(j)$ = rank of the j th MTA, rank corresponds to the initial order of listing of the MTA at the start of the run

Attributes used in illustrative example:

		Row
	Annual passenger mile per vehicle at maximum service (25G)	
1	Total system hours per vehicle operated in maximum service	
(26K)	Annual actual vehicle miles per vehicle operated at maximum service(23I)	3
1	Operating expenses per revenue hour (24G)	4
1	Operating Expenses per passenger trip (24H)	5
1	Operating expenses per passenger mile (24I)	6

Mass Transit Agencies (MTAs) used in illustrative example:

		Column
Fort Lauderdale - BCT		1
Jacksonville - JTA		2
Miami - MDTA		3
Orlando -LYNX		4
St. Petersburg - PSTA		5
Tampa - Hartline		6

ORIGIN=1

$$\beta := \begin{bmatrix} 1 \\ 1 \\ 1 \\ -1 \\ -1 \\ -1 \end{bmatrix} \quad mta := \begin{bmatrix} "Ft Laud" \\ "Jax" \\ "Miami" \\ "Orlando" \\ "St Pete" \\ "Tampa" \end{bmatrix} \quad V = \begin{bmatrix} 703.3 & 333.2 & 501.4 & 592.3 & 386.7 & 374 \\ 8884 & 6530 & 8092 & 7383 & 7029 & 7481 \\ 59311 & 46415 & 46033 & 59127 & 62095 & 48310 \\ 61 & 46 & 66 & 51 & 52 & 56 \\ 1.752 & 2.464 & 1.938 & 2.277 & 2.859 & 2.329 \\ .376 & .471 & .489 & .359 & .577 & .525 \end{bmatrix}$$

```

P(V,K,J,M,mta) := | for k ∈ 1..K
|   sy_k ← [ J ]      if β_k = -1
|   [ ∑ ]           |   1
|   m = 1   ⎛ ⎜ ⎝ V_{k,m} ⎠ ⎤
|   sx_k ← [ J ]      otherwise
|   [ ∑ ]           |   V_{k,m}
|   m = 1
|   μ_k ← mean( submatrix(V,k,k,1,J) )
|   σ_k ← var( submatrix(V,k,k,1,J) )
|   for m ∈ 1..J
|     q_m ← m
|     for j ∈ 1..J
|       u_{k,j} ← V_{k,j} - μ_k · β_k
|       if β_k = -1
|         y_{k,j} ← 1 / V_{k,j}
|         z_{k,j} ← y_{k,j} / sy_k
|         w_{k,j} ← (V_{k,j} - max( submatrix(V,k,k,1,J) )) /
|                     min( submatrix(V,k,k,1,J) ) - max( submatrix(V,k,
|                     otherwise
|           z_{k,j} ← V_{k,j} / sx_k
|           w_{k,j} ← (V_{k,j} - min( submatrix(V,k,k,1,J) )) /
|                         max( submatrix(V,k,k,1,J) ) - min( submatrix(V,k,
|   for j ∈ 1..J
|     R_j ← [ K ]      if M=1
|     [ ∑ ]           |   z_{k,j}
|     k = 1
|     R_j ← [ K ]      if M=2
|     [ ∑ ]           |   w_{k,j}
|     k = 1
|     R_j ← [ K ]      if M=3
|     [ ∑ ]           |   u_{k,j}
|     k = 1

```

```

k = 1
for j ∈ 1..J - 1
    big ← Rj
    name ← mtaj
    for m ∈ j..J
        if Rm > big
            temp ← Rm
            tm ← qm
            mt ← mtam
            Rm ← Rj
            qm ← qj
            mtam ← mtaj
            Rj ← temp
            qj ← tm
            mtaj ← mt
            big ← Rj
            name ← mtaj

for j ∈ 1..J
    Bj,2 ← R(qj)
    Bj,1 ← mta(qj)
    Bj,3 ← qj

for j ∈ 1..J - 1
    small ← Bj,2
    name ← Bj,1
    rnk ← Bj,3
    for m ∈ j..J
        if Bm,1 < name
            temp ← Bm,2
            ord ← Bm,3
            mt ← Bm,1
            Bm,2 ← Bj,2
            Bm,3 ← Bj,3
            B      B

```

		$B_{m,1} - B_{j,1}$
		$B_{j,2} - \text{temp}$
		$B_{j,3} - \text{ord}$
		$B_{j,1} - \text{mt}$
		$\text{small} - B_{j,2}$
		$\text{name} - B_{j,1}$
		$\text{rnk} - B_{j,3}$
	B	

Relative Performance Analysis Results for Selected Attributes and Peer Group II MTA's

Method		Legend	
Reduced Variate	$P(V, 6, 6, 1, \text{mta}) =$	"Ft Laud"	1.184 1
		"Jax"	0.911 5
		"Miami"	0.977 3
		"Orlando"	1.102 2
		"St Pete"	0.917 4
		"Tampa"	0.909 6
Interval Scale	$P(V, 6, 6, 2, \text{mta}) =$	"Ft Laud"	4.999 1
		"Jax"	1.867 6
		"Miami"	2.354 3
		"Orlando"	4.153 2
		"St Pete"	2.057 4
		"Tampa"	1.873 5
Inversion	$P(V, 6, 6, 3, \text{mta}) =$	"Ft Laud"	19.006 1
		"Jax"	-2.125 4
		"Miami"	-1.46 3
		"Orlando"	17.957 2
		"St Pete"	-23.063 6
		"Tampa"	-10.316 5

APPENDIX 2.

**1991 NTD Data Collated for Ranking Florida Mass Transit Agencies
on the Basis of Overall Relative Performance**

Revenue Vehicle Maintenance Data for Florida Transit Agencies [Table 12, NTD*, 1991]

Table ID	Transit Agency	ID	Code	Mode	Mode	<----Number of Roadcalls---->						<----Number of Light Maintenance---->					
						Total Vehicles Operated in Max. Service	Mechanical Failure	Other Reasons	Total Road-calls	Labor Hours for Inspection & Maintenance			Facilities Serving	Total Facilities	0-3 er 3 facilities	12H/12E	12I/12E
										G	H	I					
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
T12-91	Daytona Beach-VOTRAN	4032	Bus	34	229	111	340	30313	1	1	10,000	891,559					
T12-91	Ft. Myers-LeeTran	4028	Bus	24	122	46	168	12203	1	0	1	7,000	508,458				
T12-91	Gainesville-RTS	4030	Bus	32	174	573	747	9937	0,8	0,8	23,344	310,531					
T12-91	Lakeland-Citrus Connect	4031	Bus	15	192	300	492	9338,3	1	1	32,800	622,553					
T12-91	Pensacola-ECTS	4038	Bus	18	153	66	219	22672	1	1	12,167	1259,556					
T12-91	Sarasota-SCTA	4046	Bus	19	291	327	618	8943	1	1	32,526	470,684					
T12-91	Tallahassee-TALTRAN	4036	Bus	41	539	303	842	11667	0,8	0,8	20,537	284,561					
T12-91	West Palm-CoTran	4037	Bus	58	653	114	767	26416	1	1	13,224	455,448					
T12-91	Ft. Lauderdale-Bct	4029	Bus	155	3121	476	3597	186857	2	2	23,206	1205,529					
T12-91	Jacksonville-JTA	4040	Bus	133	1500	90	1590	112784	1	1	11,955	848,000					
T12-91	Miami-MDTA	4034	Bus	458	3549	1958	5507	301600	1	2	3	12,024	658,515				
T12-91	Orlando-LYNX	4035	Bus	88	250	80	330	66840	1	1	3,750	759,545					
T12-91	St. Petersburg-PSTA	4027	Bus	105	97	1326	1423	66520	1,8	1,8	13,552	633,524					
T12-91	Tampa-Hartline	4041	Bus	140	1939	962	2901	73632	1	0	1	20,721	525,943				

* National Transit Database

Transit System Employee Count for Florida Transit Agencies [Table 17, NTD*, 1991]

Table ID	Transit Agency	ID	Code	Mode	Envir.	Admin.	Oper.	Support	Number of Operating Employee Equivalents						Support	Total	Employee Equiv.
									Vehicles Operated in Max.	Rev. Veh.	Maint.	Non-Vehicle Maint.	Rev. Veh. Maint.	Non-Vehicle Maint.	Mktg. & Iamin		
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
T17-91	Daytona Beach-VOTRAN	4032	Bus	34	7.2	60	0.3	2.2	14.5	1.2	0	0.5	0.2	4.4	90.5	0	
T17-91	Ft. Myers-LeeTran	4028	Bus	24	0.9	42.4	4.6	2	5.9	2.6	0	0	0.5	5.2	64.1	0	
T17-91	Gainesville-RTS	4030	Bus	32	4.5	45.5	1	4	8.5	3	0	0	0	4.5	71	0	
T17-91	LakeLand-Citrus Connect	4031	Bus	15	1.5	24.9	1	0.8	3.5	1	0	0	0.5	0.7	33.9	0.2	
T17-91	Pensacola-ECITS	4038	Bus	18	2.7	30.6	1.7	2.1	10.9	2.8	0.4	0.4	0.2	4.4	56.2	0	
T17-91	Sarasota-SCTA	4046	Bus	19	4.7	35.9	1.2	1.8	4.3	4.7	0	0.8	2.1	4.6	60.1	0	
T17-91	Tallahassee-TALTRAN	4036	Bus	41	0.5	70	8	4	9	8.5	0	0	6.5	4.5	111	0	
T17-91	West Palm-CoTran	4037	Bus	58	2.3	98	5.9	4.1	12.7	10.6	0.2	2.6	1.4	8.6	146.4	0	
T17-91	Ft. Lauderdale-Bct	4029	Bus	155	32.9	427	6.2	27.4	89.8	26.7	0	8.3	31.8	38.2	688.1	0	
T17-91	Jacksonville-JTA	4040	Bus	133	3	267	16.2	9.3	54.2	28.3	0	7.4	10.1	27.6	423.2	0	
T17-91	Miami-MDTA	4034	Bus	458	24.5	1003	86.8	77.3	145	1112	6.4	34.5	36.6	136.7	1662	1.9	
T17-91	Orlando-LYNX	4035	Bus	88	4.3	187	11.7	5.2	32.1	5.8	0	5.5	11.9	18.6	281.9	0	
T17-91	St. Petersburg-FSTA	4027	Bus	105	21.5	239	6.9	11.2	32	10	0.8	6.7	14.1	22.7	364.8	0	
T17-91	Tampa-Hartline	4041	Bus	140	4.9	259	21.3	7.9	35.4	21.6	4.1	15	15	30	414.5	0	

* National Transit Database

Transit Accidents Data for Florida Transit Agencies [Table 18, NTD*, 1991]

Table ID	Transit Agency	ID Code	Mod Servic e	Collision	Non- Colli- sion	Non- atro	Station Patron	Total Patron	<---Number of Fatalities---->						Non- Patron Total	20FG/20E		
									Total Vehicles		<---Number of Accidents--->		<---Number of Fatalities--->		<---Number of Injuries--->			
									Total	Operated in Max.	Non- Collision	Non- Collision	Non- Fatal	Fatal	Injuries	Non- Fatal		
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
T18-91	Daytona Beach-VOTRAN	4032	Bus	34	5	50	0	0	0	0	0	51	0	51	0	1,618		
T18-91	Ft. Myers-LeeTran	4028	Bus	24	1	13	3	0	0	0	0	13	3	16	0	0,583		
T18-91	Gainesville-RTS	4030	Bus	32	36	20	0	0	0	0	0	11	5	16	1,750			
T18-91	Lakeland-Citrus Connect	4031	Bus	15	9	6	0	0	0	0	0	4	0	4	1,000			
T18-91	Pensacola-ECTS	4038	Bus	18	10	6	1	0	1	0	1	18	0	18	0	0,889		
T18-91	Sarasota-SCTA	4046	Bus	19	14	14	0	0	0	0	0	20	5	25	5	1,474		
T18-91	Tallahassee-TALTRAN	4036	Bus	41	18	51	2	0	0	0	0	19	0	19	0	1,883		
T18-91	West Palm-CoTran	4037	Bus	58	2	0	0	0	0	0	0	11	1	12	1	0,034		
T18-91	Ft Lauderdale-Bct	4029	Bus	155	462	293	0	0	0	0	0	101	171	272	4,871			
T18-91	Jacksonville-JTA	4040	Bus	133	53	43	1	0	0	0	0	88	17	105	0,722			
T18-91	Miami-MDTA	4034	Bus	458	815	187	234	0	3	3	3	226	177	403	2,188			
T18-91	Orlando-LYNX	4035	Bus	88	11	21	1	0	0	0	0	42	0	42	0	0,364		
T18-91	St. Petersburg-PSTA	4027	Bus	105	59	41	3	0	0	0	0	78	0	78	0	0,952		
T18-91	Tampa-Hartline	4041	Bus	140	235	104	13	0	0	0	0	177	6	183	6	2,421		
* National Transit Database																		

Transit Operations Statistics (Services Supplied and Consumed) for Florida Transit Agencies [Table 19, NTD*, 1991]

Table ID	Transit Agency	ID Code	Mode	1000 & Over Vehicles Operated in Maximum Service				Annual Vehicle Revenue Capacity	Annual Vehicle Revenue	Annual Vehicle Revenue	Annual Unlinked Pass.	Annual Pass.	
				C	D	E	F						
A	B	C	D	E	F	G	H	I	J	K	L	M	N
T19-91	Daytona Beach-VOTRAN	4032	Bus	34	37	1405	1614.4	1430.4	77587.1	103.8	99.6	3001.7	10505.8
T19-91	Ft. Myers-LeeTran	4028	Bus	24	36	1333.2	1457.6	1338.4	68134	91.8	88.1	1352.4	8890.4
T19-91	Gainesville-RTS	4030	Bus	32	43	1338.4	1242.9	1236.9	76835.6	88.4	84	2569.6	7660
T19-91	Lakeland-Citrus Connect	4031	Bus	15	19	880.7	886.9	880.6	40511.4	52.5	51.8	782.5	3685.5
T19-91	Pensacola-ECTS	4038	Bus	18	27	897.5	915.2	898.6	55528	59.7	58.8	1113	5316.9
T19-91	Sarasota-SCTA	4046	Bus	19	46	1026.6	1090.3	1024.9	52819	74.7	70.3	1189.4	4763.9
T19-91	Tallahassee-TALTTRAN	4036	Bus	41	46	1470.2	1558.2	1465.4	100531.9	124.5	118.6	3453.1	10379.9
T19-91	West Palm-CoTran	4037	Bus	58	74	2602.2	3147.5	2491.8	123123.1	192.5	171.1	2712.9	17190.1
T19-91	Ft Lauderdale-Bct	4029	Bus	155	188	8806.5	9499.9	8774.9	377319.2	717.6	686.2	19108.2	79815.5
T19-91	Jacksonville-JTA	4040	Bus	133	153	5967.6	6096.5	5902.7	407184.6	434.5	421.6	9404	45494.3
T19-91	Miami-MDTA		Bus	458	547	20203.2	22778.4	20023.6	1097587	1734.3	1559.5	55131.4	223851.6
T19-91	Orlando-LYNX	4035	Bus	88	102	4836.2	5092.5	4831.5	217863.5	371.4	350.1	9641.7	37283.3
T19-91	St. Petersburg-PSTA	4027	Bus	105	132	5699.2	6190.1	5716.9	331586	424.7	400.6	10805.2	57725.8
T19-91	Tampa-Hartline	4041	Bus	140	182	5670.2	6597.3	5668.4	344636.5	443.7	393.3	8338.5	39671.1

* National Transit Database

Performance Indicators (Number of Vehicles Operated, Veh Revenue Miles, Veh Revenue Hours) for Florida Transit Agencies [Table 21, NUD, 1991]

Table ID	Transit Agency	<--Annual Actual Vehicle Revenue Miles-->										<--Annual Vehicle Revenue Hours-->				
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	
T21-91	Daytona Beach-VOTRAN	4032	Bus	34	0	0	0	0	42071.8	23840.7	14.4	5565.9	2930.6	1660.7		
T21-91	Ft. Myers-Lee Tran	4028	Bus	24	0	0	0	0	55768.1	31566.9	15.2	3635.1	3671.5	2078.2		
T21-91	Gainesville-RTS	4030	Bus	32	32	29	0	0	38653	27184.5	14.7	4639.5	2625.4	1846.4		
T21-91	Lakeland-Citrus Connect	4031	Bus	15	0	0	0	0	58705	35364.5	17	5793.3	3454.7	2081.1		
T21-91	Pensacola-ECTS	4038	Bus	18	18	17	0	0.100	49924	29367.1	15.3	5995.1	3268.2	1922.5		
T21-91	Sarasota-SCTA	4046	Bus	19	0	0	0	0	53943.6	28549.6	14.6	3555.1	3700	1958.2		
T21-91	Tallahassee-TALTRAN	4036	Bus	41	40	40	0	0.200	35740.7	20933.8	12.4	7419.6	2892.3	1694		
T21-91	West Palm-CoTran	4037	Bus	58	58	44	0	0.100	42961.6	25426.2	14.6	6376.1	2949.8	1745.8		
T21-91	Ft. Lauderdale-Bct	4029	Bus	155	144	155	0	0.200	56612	20559.7	12.8	14146.2	4426.9	1607.7		
T21-91	Jacksonville-JTA	4040	Bus	133	133	76	0	0.100	44381.1	22099.2	14	5075.4	3170	1578.5		
T21-91	Miami-MDTA	4034	Bus	458	423	309	0	0.300	43719.7	19971.7	12.8	14587	3405	1555.4		
T21-91	Orlando-LYNX	4035	Bus	88	82	74	0	0.200	54903.7	25864.7	13.8	8491.3	3978.4	1874.2		
T21-91	St. Petersburg-PSTA	4027	Bus	105	101	105	0	0.100	54446.4	23930	14.3	3356.9	3815	1676.8		
T21-91	Tampa-Hartline	4041	Bus	140	127	90	0	0.100	40488.3	21860.3	14.4	3838.5	2809	1516.6		

* National Transit Database

Performance Indicator (Operating Expenses) Data for Florida Transit Agencies [Table 22, NTD*, 1991]

* National Transit Database

Performance Indices (Passenger Miles, Passenger Trips, Vehicle Miles) for Florida Transit Agencies [Table 23, NTD*, 1991]

A	B	C	D	E	F	G	H	I	J	K	<--Annual Passenger Miles-->			<--Annual Unlinked Passenger Trips-->			<--Annual Vehicle Miles-->		
											Per Vehicle Operated in Max. Service (000)	Per Vehicle Revenue Hour	Per Actual Vehicle Revenue Employee Mile (000)	Per Vehicle Revenue Employee Hour	Per Dollar Vehicle Main- tenance Expense	Per Thousand Kilowatt Hours of Power (MPG)	Per Gallon of Fuel (MPG)	N	O
ID	Mode	Transit Agency																	
T23-91	Daytona Beach-VOTRAN	4032	Bus	34	40878.6	309	105.4	11679.6	2,100	33.2	30.1	1,440	3.65	0					
T23-91	Ft. Myers-LeeTran	4028	Bus	24	24145.5	370.4	100.9	3673	1,000	21.1	15.3	2,410	4.36	0					
T23-91	Gainesville-RTS	4030	Bus	32	28732.3	239.4	91.2	9638.3	2,100	36.2	30.6	2,520	4.3	0					
T23-91	Lakeland-Citrus Connect	4031	Bus	15	24246.6	245.7	71.1	5147.8	0,900	22.9	15.1	4,030	4.57	0					
T23-91	Pensacola-ECTS	4038	Bus	18	35234.3	295.4	90.4	7375.6	1,200	19.8	18.9	1,070	3.57	0					
T23-91	Sarasota-SCTA	4046	Bus	19	16524.1	250.7	67.8	4125.5	1,200	19.8	16.9	2,890	4.21	0					
T23-91	Tallahassee-TALTRAN	4036	Bus	41	52556.7	253.2	87.5	17483.9	2,400	31.1	29.1	1,740	3.49	0					
T23-91	West Palm-CoTran	4037	Bus	58	43986.9	296.4	100.5	6941.9	1,100	18.5	15.9	2,010	4.08	0					
T23-91	Ft. Lauderdale-Bct	4029	Bus	155	128672.4	514.9	116.3	30804.8	2,200	27.8	27.8	1,210	3.45	0					
T23-91	Jacksonville-JTA	4040	Bus	133	39118.1	342.1	107.9	8086	1,600	22.2	22.3	1,450	3.27	0					
T23-91	Miami-MDTA	4034	Bus	458	163073.9	488.8	143.5	40162.7	2,800	33.1	35.4	1,010	3.6	0					
T23-91	Orlando-LYNX	4035	Bus	88	65524.3	423.7	106.5	16944.9	2,000	34.2	27.5	1,820	3.49	0					
T23-91	St. Petersburg-PSTA	4027	Bus	105	33896.6	549.8	144.1	6344.8	1,900	29.6	27	1,740	3.65	0					
T23-91	Tampa-Hartline	4041	Bus	140	26864.7	283.4	100.9	5646.7	1,500	20.1	21.2	2,050	3.53	0					

* National Transit Database

Performance Indicators (Employees) for Florida Transit Agencies [Table 24, NTD*, 1991]

Table ID	Transit Agency	ID Code	Mode	Service	Max.	Weekday Max.	Weekday Max.	Operated in Avg.	Employee Per Veh. Operated in Avg.	Empl. Per Veh. Operated in Avg.	Main-tenance Empl. Per Veh. Operated in Avg.	Adminis-tration Empl. Per Veh. Operated in Avg.								
													C	D	E	F	G	H	I	
T24-91	Daytona Beach-VOTRAN	4032	Bus	34	1,990	0,540	0,140	2,660												
T24-91	Ft. Myers-Lee Tran	4028	Bus	24	2,000	0,440	0,240	2,670												
T24-91	Gainesville-RTS	4030	Bus	32	1,590	0,480	0,140	2,220												
T24-91	Lakeland-Citrus Connect	4031	Bus	15	1,830	0,350	0,080	2,270												
T24-91	Pensacola-ECTS	4038	Bus	18	1,940	0,920	0,260	3,120												
T24-91	Sarasota-SCTA	4046	Bus	19	2,200	0,610	0,350	3,160												
T24-91	Tallahassee-TALTRAN	4036	Bus	41	1,910	0,520	0,270	2,710												
T24-91	West Palm-CoTran	4037	Bus	58	1,830	0,520	0,170	2,520												
T24-91	Ft. Lauderdale-Bct	4029	Bus	155	3,010	0,980	0,450	4,440												
T24-91	Jacksonville-JTA	4040	Bus	133	2,150	0,750	0,280	3,180												
T24-91	Miami-MDTA	4034	Bus	458	2,430	0,820	0,380	3,630												
T24-91	Orlando-LYNX	4035	Bus	88	2,300	0,550	0,350	3,200												
T24-91	St. Petersburg-PSTA	4027	Bus	105	2,550	0,580	0,350	3,470												
T24-91	Tampa-Hartline	4041	Bus	140	2,040	0,600	0,320	2,960												

* National Transit Database

APPENDIX 2.

**1992 NTD Data Collated for Ranking Florida Mass Transit Agencies
on the Basis of Overall Relative Performance**

Revenue Vehicle Maintenance Data for Florida Transit Agencies [Table 14, NTD*, 1992]

Table ID	Transit Agency	Number of Road calls->						Labor Hours for Inspection & Main- tenance	Facilities Serving	Annual Maintenance-->						Total Facilities			
		Total Vehicles			Reasons					0-3 Road calls			3-6 Road calls						
		ID Code	Mode Operated	Maxim- um	Mechanica- l Failure	Failure	Service*			Total	Road calls	Total	Road calls	0-3 Road calls	3-6 Road calls	7-12 Road calls	13-18 Road calls	19-24 Road calls	
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q			
T14-92	Brevard-SCAT	4063	Bus	11	20	10	30	2	1	1	4	0	1	2.727	0				
T14-92	Daytona Beach-VOTRAN	4032	Bus	34	184	103	287	29030	1	0	0	4	4	8.441	854				
T14-92	Ft. Myers-Lee Tran	4028	Bus	25	133	30	163	12717.8	1	0	0	2	2	6.520	509				
T14-92	Gainesville-RTS	4030	Bus	32	214	631	845	7921	0.8	2	2	2	2	26.406	248				
T14-92	LakeLand-Citrus Connect	4031	Bus	14	272	34	306	8907	0.8	0.9	0.9	0.9	0.9	21.857	636				
T14-92	Pensacola-ECTS	4038	Bus	21	74	25	99	27810	1	1	0.3	0.7	1	4.714	1324				
T14-92	Sarasota-SCTA	4046	Bus	20	70	402	472	8188	1	2	2	2	2	23.600	409				
T14-92	Tallahassee-TALTRAN	4036	Bus	41	624	400	1024	19661	0.8	1	1	1	1	24.976	480				
T14-92	West Palm-CoTran	4037	Bus	60	688	142	830	55183	1	2	2	0	2	13.833	920				
T14-92	Ft Lauderdale-Bct	4029	Bus	155	2079	303	2382	253629	2	1.8	1.8	1.8	1.8	15.368	1636				
T14-92	Jacksonville-JTA	4040	Bus	134	1034	230	1264	119203	1	2	2	2	2	9.433	890				
T14-92	Miami-MDTA	4034	Bus	505	5667	3450	9117	306840	1	2	0	1	1	18.053	608				
T14-92	Orlando-LYNX	4035	Bus	108	134	364	498	68112	1	2	0	2	2	4.611	631				
T14-92	St. Petersburg-PSTA	4027	Bus	104	652	1219	1871	76309	1.8	0.2	0.2	0.2	0.2	17.990	734				
T14-92	Tampa-Hartline	4041	Bus	133	1676	1213	2889	118131	0.3	0	0	1	1	21.722	888				

* National Transit Database

Transit System Employee Work Hour Personnel Count for Florida Transit Agencies [Table 19, NTD*, 1992]

Table ID	Transit Agency	<--Operating Employee Equivalents*-->						<--Maintenance-->						Total Capital Employee Equivalent			
		ID	Mode	Operated in	Transportation			Rev.	Ticketing And Fare Collection**	System Security***	Vehicle	Non-Vehicle	General Admin	Admin	Total		
					Maximum	Admin & Support	Veh. Oper.										
A	B	C	D	E	F	G	H	I	J	K	L	M	N				
T19-92	Brevard-SCAT	4063	Bus		11	1.5	12.1	0	0	0	0	0	0	2.3	15.8	0	0
T19-92	Daytona Beach-VOTRAN	4032	Bus		34	7	62.3	0	0	17.9	0.8	0	0	5.5	93.5	0	0
T19-92	Ft. Myers-Lee Tran	4028	Bus		25	4.4	45.5	0.5	0	11	0	0	0	2.2	63.6	0	0
T19-92	Gainesville-RTS	4030	Bus		32	3.8	47	0	0	12.1	0	0	0	4.3	67.2	0	0
T19-92	Lakeland-Citrus Connect	4031	Bus		14	3.8	25	0	0	4.4	0.1	0	0	1.4	34.7	0	0
T19-92	Pensacola-ECTS	4038	Bus		21	6	35.5	0.4	0	13.4	2.1	0	0	3.6	60.9	0	0
T19-92	Sarasota-SCTA	4046	Bus		20	6.1	36	0	0	10.3	0.8	0	0	6.8	60.1	0	0
T19-92	Tallahassee-TALTRAN	4036	Bus		41	7	69.4	12.4	0	26	5	0	0	9	128.8	0	0
T19-92	West Palm-CoTran	4037	Bus		60	8.8	109.6	0.4	0	26.5	2.8	0	0	9.6	157.7	0	0
T19-92	Ft. Lauderdale-Bct	4029	Bus		155	39.1	339.8	19	0	120.4	12.6	0	0	29.1	559.9	0	0
T19-92	Jacksonville-JTA	4040	Bus		134	20.2	273.8	8.7	2.1	97.8	4.4	0	0	28.7	435.5	0	0
T19-92	Miami-MDTA	4034	Bus		505	106.5	1018	17.1	0	319.4	43.5	0	0	169.5	1673.9	10.7	0
T19-92	Orlando-LYNX	4035	Bus		108	16.1	218.1	6.2	0	48.5	10.4	0	0	31	330.3	0	0
T19-92	St. Petersburg-PSTA	4027	Bus		104	28.6	260.6	0	0	55.7	8.7	0	0	37.9	391.5	0	0
T19-92	Tampa-Hartline	4041	Bus		133	22.9	209.3	0.7	0.8	63.4	15.6	0	0	42.9	355.7	3.4	0

* National Transit Database

Transit Accidents Data for Florida Transit Agencies [Table 20, NTD*, 1992]

Table ID	Transit Agency	Code	Mode	Service	Collision	Non-Collision	Station	Patron	<---Number of Fatalities-->						<---Number of Injuries-->						
									ID			in Maximum			Non-Patron			Non-Patron			
									A	B	C	D	E	F	G	H	I	J	K	L	M
T20-92	Brevard-SCAT	4063	Bus	11		1		4	2	0	0	0	0	0	0	0	0	0	0	6	0.455
T20-92	Daytona Beach-VOTRAN	4032	Bus	34		13		9	2	0	0	0	0	0	0	0	0	15	9	24	0.647
T20-92	Ft. Myers-Lee Tran	4028	Bus	25		4		15	2	0	0	0	0	0	0	0	0	18	2	20	0.760
T20-92	Gainesville-RTS	4030	Bus	32		30		0	0	0	0	0	0	0	0	0	0	0	0	0	0.938
T20-92	Lakeland-Citrus Connect	4031	Bus	14		20		6	0	0	0	0	0	0	0	0	0	13	0	13	1.857
T20-92	Pensacola-ECTS	4038	Bus	21		4		5	1	0	0	0	0	0	0	0	0	8	7	15	0.429
T20-92	Sarasota-SCTA	4046	Bus	20		5		4	0	0	0	0	0	0	0	0	0	5	4	9	0.450
T20-92	Tallahassee-TALTRAN	4036	Bus	41		11		16	3	0	0	0	0	0	0	0	0	19	7	26	0.659
T20-92	West Palm-CoTran	4037	Bus	60		9		12	0	0	0	0	0	0	0	0	0	22	2	24	0.350
T20-92	Ft. Lauderdale-Bct	4029	Bus	155		454		241	0	0	1	1	1	1	1	1	1	308	0	308	4.484
T20-92	Jacksonville-JTA	4040	Bus	134		49		35	1	0	0	0	0	0	0	0	0	60	15	75	0.627
T20-92	Miami-MDTA	4034	Bus	505		879		192	69	0	3	3	3	3	3	3	3	258	311	569	2.121
T20-92	Orlando-LYNX	4035	Bus	108		181		10	5	1	0	1	0	1	0	1	1	53	0	53	1.769
T20-92	St. Petersburg-PSTA	4027	Bus	104		98		37	2	0	1	1	1	1	1	1	1	66	8	74	1.298
T20-92	Tampa-Hartline	4041	Bus	133		205		90	16	4	0	4	0	4	0	4	0	206	0	206	2.218

* National Transit Database

Transit Operations Statistics (Service Supplied and Consumed) for Florida Transit Agencies [Table 21, NTD*, 1992]

Table ID	Transit Agency	ID	Code	Mod	Operated Vehicles	Available Vehicles	Maximum	Transit Service Supplied								<-Transit Service-> Consumed								<-Maintenance->										
								Scheduled		Annual		Annual		Annual		Annual		Annual		Annual		Vehicle		Vehicle		Vehicle		Non-Vehicle		General Admin		Total		
								A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	X	Y	Z	AA	AB
T21-9	Brevard-SCAT	4063	Bus	11	29	400.2	456.4	400.2	456.4	15.2	14.3	123.2	154.5	#DIV/0!	6217	905	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15.8	
T21-9	Daytona Beach	4032	Bus	34	37	1460.1	1552	1463.7	110.1	107.9	3025.3	10589	5770	18618	1154	17.9	0	0.8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	93.5
T21-9	Fl. Myers-Lee	4028	Bus	25	36	1412.8	1503	1419	94.7	90.9	1451.7	9182.6	8264	41318	1429	11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	63.6
T21-9	Gainesville-RT	4030	Bus	32	43	1324.6	1239	1223.5	87.4	82.7	2569.6	766	6835	19233	1231	12.1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	67.2
T21-9	Lakeland-Citru	4031	Bus	14	19	884.3	896.6	884	54.5	51.9	860.8	3977.8	11533	37071	1496	4.4	0	0.1	0.1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	34.7
T21-9	Pensacola-EC	4038	Bus	21	27	958.1	968.5	959.3	66.8	65.7	1118.6	5342.4	4239	18250	1079	13.4	2.1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	60.9
T21-9	Sarasota-SCT	4046	Bus	20	37	1046.8	1110	1044.5	75.3	71.1	1258.6	5012.7	6405	10456	1183	10.3	0.8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	60.1
T21-9	Tallahassee-T	4036	Bus	41	48	1516.4	1603	1509	127.6	121.5	3626.9	10881	3919	13500	943	26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	128.8
T21-9	West Palm-Co	4037	Bus	60	73	2699.2	3171	2645.6	194.1	178.1	2712.9	17190	6078	18552	1129	26.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	157.7
T21-9	Fl. Lauderdale-J	4029	Bus	155	189	8801.5	9424	8728.1	656	629.5	19972	96256	4733	21632	1124	120.4	12.6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	559.9
T21-9	Jacksonville-JI	4040	Bus	134	160	6353.7	6445	6321.2	456.7	444	9585.1	46697	4344	15470	1020	97.8	4.4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	435.5
T21-9	Miami-MDTA	4034	Bus	505	574	21515	23363	20435	1856	1612.7	55125	233416	4444	9514	963	319.4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1673.9
T21-9	Orlando-LYNX	4035	Bus	108	122	5696	6059	5693.8	444.8	419.2	9726.2	47866	7117	13523	1269	48.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	330.3
T21-9	St. Petersburg	4027	Bus	104	149	5756.4	6257	5775.3	439	416.3	9413.7	50856	6464	10384	1063	55.7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	391.5
T21-9	Tampa-Hartline	4041	Bus	133	160	5634.4	6491	5650.7	440.3	380.8	8323.7	36942	4820	8876	1071	63.4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	355.7

* National Transit Database

Transit Performance Indicators (Based on Veh Operated, Veh Revenue Miles and Hours) for Florida Transit Agencies [Table 23, NTTD*, 1992]

Table ID	Transit Agency	ID Code	Mode	Total Vehicles	No. of Vehicles Operated in Max. Service Period	Vehicles Operated in Max. Service Period	<--Annual Vehicle Revenue Miles-->			<--Annual Vehicle Revenue Miles-->			
							<--Annual Vehicle Revenue Miles-->			<--Annual Vehicle Revenue Miles-->			
							Per Hour	Per Mile	Per Vehicle	Per Hour	Per Mile	Per Vehicle	
A	B	C	D	E	F	G	H	I	J	K	L	M	N
T23-92	Brevard-SCAT	4063	Bus	11	0	0	0	36382.7	33168.8	28	885.4	1300	1185.2
T23-92	Daytona Beach-VOTRA	4032	Bus	34	0	0	0.1	43049.9	23482.9	13.6	5695.3	3172.3	1730.4
T23-92	Ft. Myers-Lee Tran	4028	Bus	25	22	22	0.1	56761.6	31180.5	15.6	3854	3635.7	1997.2
T23-92	Gainesville-RTS	4030	Bus	32	0	0	0.1	38234	26016.5	14.8	4584.1	2583.5	1758
T23-92	Lakeland-Citrus Connect	4031	Bus	14	14	14	0.1	63142.1	35341.2	17	5815.7	3705.8	2074.2
T23-92	Pensacola-ECTS	4038	Bus	21	21	18	0.1	45681.7	26994.4	14.6	4035.8	3129.2	1849.1
T23-92	Sarasota-SCTA	4046	Bus	20	0	0	0.1	52224.9	29043.3	14.7	3555.1	3553.2	1976
T23-92	Tallahassee-TALTRAN	4036	Bus	41	40	40	0.2	36805.1	21743.7	12.4	7730.6	2962.5	1750.2
T23-92	West Palm-CoTran	4037	Bus	60	58	44	0.1	44092.5	24138	14.9	6083.1	2967.8	1624.7
T23-92	Ft. Lauderdale-Bct	4029	Bus	155	145	155	0.2	56310.6	25689.4	13.9	14070.8	4061.6	1852.9
T23-92	Jacksonville-JTA	4040	Bus	134	134	79	0.1	47172.9	23087.2	14.2	5435.2	3313.2	1621.5
T23-92	Miami-MDTA	4034	Bus	505	474	320	0.3	40466	20074.9	12.7	14158.8	3193.5	1584.2
T23-92	Orlando-LYNX	4035	Bus	108	99	95	0.2	52720.8	26106.2	13.6	9919.6	3881.8	1922.2
T23-92	St. Petersburg-PSTA	4027	Bus	104	104	103	0.1	5531.4	22161.2	13.9	3391.2	4002.9	1597.5
T23-92	Tampa-Hartline	4041	Bus	133	132	83	0.1	42236	26900	14.8	3833.8	2863.1	1819.2

* National Transit Database

Performance Indicators (Operating Expenses) Data for Florida Transit Agencies [Table 24, NTD*, 1992]

Table ID	Transit Agency	Code	Mod	Operated in Max.	Revenue Hour	Vehicle Service*	Per Veh.	Per Unlinked Passenger	Per Passenger Mile	<-- Total Operating Expenses by Function-->					
										Operation Per Employee*	Vehicle Per Rev. Mile	Vehicle Per Rev. Mile	Vehicle Per Rev. Mile	General Maint.	Non-Veh. Maint.
										Mile	Rev. Mile	Rev. Mile	Rev. Mile	General Admin.	Per Vehicle
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
T24-92	Brevard-SCAT	4063	Bus	11	83276.5	64.1	7,400	0.600	57903.3	1,500	0.600	0.600	0.600	0.200	0.200
T24-92	Daytona Beach-VOTRAN	4032	Bus	34	111258.3	35.1	1,300	0.400	40477.7	1,300	0.700	0.000	0.000	0.500	0.500
T24-92	Ft. Myers-LeeTran	4028	Bus	25	124277.9	34.2	2,100	0.300	48872.4	1,300	0.400	0.100	0.100	0.400	0.400
T24-92	Gainesville-RTS	4030	Bus	32	96311.4	37.3	1,200	4,000	45876	1,800	0.400	0.000	0.000	0.300	0.300
T24-92	Lakeland-Citrus Connect	4031	Bus	14	104611.1	28.2	1,700	0.400	42241.3	0.900	0.400	0.000	0.000	0.300	0.300
T24-92	Pensacola-ECTS	4038	Bus	21	157087.3	50.2	2,900	0.600	54146.7	1,700	0.900	0.100	0.100	0.700	0.700
T24-92	Sarasota-SCTA	4046	Bus	20	137166.7	38.6	2,200	0.500	45680.5	1,800	0.400	0.000	0.000	0.400	0.400
T24-92	Tallahassee-TALTRAN	4036	Bus	41	125822	42.5	1,400	0.500	40041.3	1,800	0.800	0.100	0.100	0.800	0.800
T24-92	West Palm-CoTran	4037	Bus	60	141467.8	47.7	3,100	0.500	53837.9	2,000	0.600	0.100	0.100	0.500	0.500
T24-92	Ft. Lauderdale-Bct	4029	Bus	155	233243.5	57.4	1,800	0.400	64572.9	2,800	0.900	0.100	0.100	0.300	0.300
T24-92	Jacksonville-JTA	4040	Bus	134	144146	43.5	2,000	0.400	44350.6	1,800	0.700	0.100	0.100	0.500	0.500
T24-92	Miami-MDTA	4034	Bus	505	207051.3	64.8	1,900	0.400	62067.9	3,200	1,100	0.200	0.200	0.600	0.600
T24-92	Orlando-LYNX	4035	Bus	108	153946	39.7	1,700	0.300	50333.5	1,600	0.500	0.100	0.100	0.700	0.700
T24-92	St. Petersburg-PSTA	4027	Bus	104	194705.6	48.6	2,200	0.400	51723.6	2,100	0.600	0.100	0.100	0.700	0.700
T24-92	Tampa-Hartline	4041	Bus	133	157625.7	55.1	2,500	0.600	58379.3	2,100	0.600	0.100	0.100	0.900	0.900

* National Transit Database

Performance Indicators (Passenger Trips, Passenger Miles and Vehicle miles) Data [Table 25, NIB*, 1992]

Table ID	Transit Agency	ID Code Mod	<--Annual Unlinked Passenger Miles-->										<--Annual Vehicle Miles-->									
			<--Annual Passenger Miles-->					<--Annual Unlinked Passenger Trips-->					<--Annual Vehicle Miles-->					<--Annual Vehicle Miles-->				
			Total Vehicles Operated i n Max.	Per Veh icle Operated in Max.	Per Veh icle Revenue	Per Veh icle Revenue	Per Employee*	Per Actual Vehicle Revenue	Per Directional Mile in Service in Hour	Per Directional Mile in Service in Hour	Per Employee*	Per Vehicle Revenue	Per Hour	Per Mile	Per Vehicle Maintenance Expense	Per Gallon of Fuel (MPG)	Per Thousand Kilowatt Hours of Power	Per Vehicle Maint- enance Expense	Per Gallon of Fuel (MPG)	Per Thousand Kilowatt Hours of Power	Per Vehicle Maintenance Expense	Per Gallon of Fuel (MPG)
T25-92	Brevard-SCAT	4063	Bus	11	3.4	140.7	108.200	0.300	0.300	7.800	8.600	1.890	8.600	1.890	6.050	6.050						
T25-92	Daytona Beach-VOT	4032	Bus	34	41.2	311.4	98.200	11.800	2.100	32.400	28.000	1.470	32.400	1.470	3.550	3.550						
T25-92	Ft. Myers-Lee Tran	4028	Bus	25	24.9	367.3	101.000	3.900	1.000	22.800	16.000	2.690	22.800	2.690	4.660	4.660						
T25-92	Gainesville-RTS	4030	Bus	32	2.9	23.9	9.300	9.600	2.100	38.200	31.100		38.200	31.100								
T25-92	Lakeland-Citrus Conn	4031	Bus	14	26.2	284.1	76.700	5.700	1.000	24.800	16.600	2.790	24.800	16.600	4.130	4.130						
T25-92	Pensacola-ECTS	4038	Bus	21	22.5	254.4	81.300	4.700	1.200	18.400	17.000	1.150	18.400	17.000	3.720	3.720						
T25-92	Sarasota-SCTA	4046	Bus	20	17.1	250.6	70.500	4.300	1.200	21.000	17.700	2.860	21.000	17.700	4.020	4.020						
T25-92	Tallahassee-TALTRA	4036	Bus	41	55.7	265.4	89.600	18.600	2.400	28.200	29.900	1.320	28.200	29.900	3.520	3.520						
T25-92	West Palm-CoTran	4037	Bus	60	39.5	286.5	96.500	6.200	1.000	17.200	15.200	1.890	17.200	15.200	4.060	4.060						
T25-92	Ft. Lauderdale-Bct	4029	Bus	155	155.2	621	152.900	32.200	2.300	35.700	31.700	1.150	35.700	31.700	3.050	3.050						
T25-92	Jacksonville-JTA	4040	Bus	134	40.2	348.5	105.200	8.200	1.500	22.000	21.600	1.530	22.000	21.600	3.280	3.280						
T25-92	Miami-MDTA	4034	Bus	505	161.7	462.2	144.700	38.200	2.700	32.700	34.200	1.070	32.700	34.200	3.590	3.590						
T25-92	Orlando-LYNX	4035	Bus	108	83.4	443.2	114.200	16.900	1.700	29.400	23.200	2.350	29.400	23.200	3.520	3.520						
T25-92	St. Petersburg-PSTA	4027	Bus	104	29.9	489	122.200	5.500	1.600	24.000	22.600	1.680	24.000	22.600	3.700	3.700						
T25-92	Tampa-Hartline	4041	Bus	133	25.2	277.8	97.000	5.700	1.500	23.200	21.900	1.970	23.200	21.900	3.440	3.440						

* National Transit Database

National Health Database

Performance Indicators (Employees) for Florida transit Agencies [Table 26, NTD*, 1992]

Table ID	Transit Agency	ID	Mode	Code	Service**	Total Vehicle	Transportatio	Maintenanc	Administration
						Employees P	Employees P	Employees P	Employees Per
						Operated in	Hicle Operat	Hicle Operat	Hicle Operat
						Maximum	In Maximum	In Maximum	In Maximum
						Service	Service	Service	Service
A	B	C	D	E	F	G	H	I	J
T26-92	Brevard-SCAT	4063	Bus	11	1.230		0.210	1.440	
T26-92	Daytona Beach-VOTRAN	4032	Bus	34	2.040	0.550	0.160	2.750	
T26-92	Ft. Myers-LeeTran	4028	Bus	25	2.020	0.440	0.090	2.540	
T26-92	Gainesville-RTS	4030	Bus	32	1.590	0.380	0.130	2.100	
T26-92	Lakeland-Citrus Connect	4031	Bus	14	2.060	0.320	0.100	2.480	
T26-92	Pensacola-ECTS	4038	Bus	21	1.990	0.740	0.170	2.900	
T26-92	Sarasota-SCTA	4046	Bus	20	2.100	0.560	0.340	3.000	
T26-92	Tallahassee-TALTTRAN	4036	Bus	41	2.170	0.760	0.220	3.140	
T26-92	West Palm-CoTran	4037	Bus	60	1.980	0.490	0.160	2.630	
T26-92	Ft. Lauderdale-Bct	4029	Bus	155	2.570	0.860	0.190	3.610	
T26-92	Jacksonville-JTA	4040	Bus	134	2.270	0.760	0.210	3.250	
T26-92	Miami-MDTA	4034	Bus	505	2.260	0.720	0.340	3.340	
T26-92	Orlando-LYNX	4035	Bus	108	2.230	0.550	0.290	3.060	
T26-92	St. Petersburg-PSTA	4027	Bus	104	2.780	0.620	0.360	3.760	
T26-92	Tampa-Hartline	4041	Bus	133	1.760	0.590	0.320	2.700	

* National Transit Database

APPENDIX 2.

**1993 NTD Data Collated for Ranking Florida Mass Transit Agencies
on the Basis of Overall Relative Performance**

Revenue Vehicle Maintenance Data for Florida Transit Agencies [Table 14, NTD*, 1993]

Number of General Maintenance-->									
<--Number of Roadcalls									
				Labor		Hours for		Facilities Serving	
		Inspection		Heavy		Total		Facilities	
Table ID		Tenancy		Facilities		Total		Facilities	
Transit Agency		Vehicle		Vehicles		Vehicles		Facilities	
A	B	C	D	E	F	G	H	I	J
T14-93	Brevard-SCAT	4063	Bus	11	12	3	15	0.0	1,000
T14-93	Daytona Beach-V	4032	Bus	34	186	88	274	30,419.0	1,000
T14-93	Fl. Myers-Lee Tra	4028	Bus	26	78	19	97	12,808.0	1,000
T14-93	Gainesville-RTS	4030	Bus	30	497	262	759	16,264.0	0.000
T14-93	Lakeland-Citrus C	4031	Bus	14	150	39	189	989.276.0	0.800
T14-93	Pensacola-ECTS	4038	Bus	25	50	10	60	22,410.0	1,000
T14-93	Sarasota-SCTA	4046	Bus	20	68	282	350	7,848.0	1,000
T14-93	Tallahassee-TALT	4036	Bus	41	394	230	624	23,385.0	0.800
T14-93	West Palm-CoTra	4037	Bus	57	374	365	739	56,610.0	1,000
T14-93	Ft. Lauderdale-Bc	4029	Bus	166	1,570	121	1,691	143,107.0	2,000
T14-93	Jacksonville-JTA	4040	Bus	135	800	188	988	119,248.0	1,000
T14-93	Miami-MDTA	4034	Bus	501	8,551	5,368	13,919	342,716.0	2,000
T14-93	Orlando-LYNX	4035	Bus	113	360	635	995	70,400.0	1,000
T14-93	St. Petersburg-PS	4027	Bus	101	1,777	801	2,578	110,251.0	1,800
T14-93	Tampa-Hartline	4041	Bus	133	1,410	386	1,796	32,870.0	0.000

* National Transit Database

* National Transit Database

Employee Work Hours and Personnel Count for Florida Transit Agencies [Table 19, NTD*, 1993]

Table ID	Transit Agency	ID Code	Mode	<Employee Work Hours**>								<Actual Person Count - Full Time Employees***>							
				Total Vehicles				Service*				Vehicle Maint				Vehicle Oper			
				Maximu	Vehicle	Vehicle	Maint	General	Capital	General	Capital	Vehicle	Vehicle	Maint	Maint	Vehicle	Vehicle	General	Capital
				Service*	Oper	Maint	Admin	Admin	Capital	Oper	Capital	Maint	Maint	Maint	Maint	Oper	Oper	Admin	Capital
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T
T19-93	Brevard-SCAT	4063	Bus	11	26,869	0	5,600	0	12,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	0,0	2,6	0,0
T19-93	Daytona Beach-V	4032	Bus	34	145,813	36,835	3,518	13,809	0	70,0	16,0	1,0	1,0	5,0	5,0	0,0	0,0	5,0	0,0
T19-93	Ft. Myers-Lee Tra	4028	Bus	26	108,154	23,880	0	8,270	0	45,0	11,0	0,0	0,0	5,0	5,0	0,0	0,0	6,0	0,0
T19-93	Gainesville-RTS	4030	Bus	30	111,000	23,000	0	12,000	0	54,0	11,0	0,0	0,0	6,0	6,0	0,0	0,0	1,6	0,0
T19-93	Lakeland-Citrus C	4031	Bus	14	68,989	10,816	0	3,329	0	27,4	4,0	0,0	0,0	4,0	4,0	0,0	0,0	4,0	0,0
T19-93	Pensacola-ECTS	4038	Bus	25	91,621	22,410	7,876	9,280	0	47,0	12,0	5,0	5,0	4,0	4,0	0,0	0,0	6,0	0,0
T19-93	Sarasota-SCTA	4046	Bus	20	92,803	21,764	1,682	13,840	0	50,3	11,0	0,8	0,8	6,0	6,0	0,0	0,0	9,0	0,0
T19-93	Tallahassee-TALT	4036	Bus	41	190,564	54,600	8,320	19,760	0	72,0	25,0	4,0	4,0	9,0	9,0	0,0	0,0	12,0	0,0
T19-93	West Palm-CoTra	4037	Bus	57	251,747	56,610	5,246	20,367	0	129,0	29,0	3,0	3,0	12,0	12,0	0,0	0,0	0,0	0,0
T19-93	Ft Lauderdale-Bc	4029	Bus	166	915,20	270,400	43,680	122,720	0	440,0	130,0	21,0	21,0	59,0	59,0	0,0	0,0	32,0	0,0
T19-93	Jacksonville-JTA	4040	Bus	135	649,553	204,369	8,743	62,280	0	298,0	96,0	4,0	4,0	42,0	42,0	0,0	0,0	154,0	7,0
T19-93	Miami-MDTA	4034	Bus	501	2,677,936	725,697	91,809	335,725	15,245	1,220,0	330,0	42,0	42,0	49,0	49,0	0,0	0,0	48,0	0,0
T19-93	Orlando-LYNX	4035	Bus	113	572,811	113,004	18,725	79,840	0	311,0	58,5	9,5	9,5	49,0	49,0	0,0	0,0	57,0	0,0
T19-93	St. Petersburg-PS	4027	Bus	101	580,270	110,251	23,181	92,572	0	286,0	59,0	11,0	11,0	48,0	48,0	0,0	0,0	57,0	0,0
T19-93	Tampa-Hartline	4041	Bus	133	574,217	143,842	38,058	108,085	0	264,0	69,0	18,0	18,0	57,0	57,0	0,0	0,0	57,0	0,0

* National Transit Database

Transit Accidents Data for Florida Transit Agencies [Table 20, NTD*, 1993]

Table ID	Transit Agency	ID	Mode Code	Service*	Collision	Station	Non-Patron	Patron	<--Number of Fatalities-->						<--Number of Injuries-->						
									20FG/20E			20FG/20E			20FG/20E			20FG/20E			
									A	B	C	D	E	F	G	H	I	J	K	L	M
T20-93	Brevard-SCAT	4063	Bus	Total Vehicles Operated in Maximum Service*	11	1	2	0	0	0	0	0	0	0	0	0	0	2	2	0	0.273
T20-93	Daytona Beach-V	4032	Bus	34	1	3	0	0	0	0	0	0	0	0	0	0	0	3	3	0	0.118
T20-93	Ft. Myers-Lee Tra	4028	Bus	26	5	16	3	0	0	0	0	0	0	0	0	0	24	3	27	0	0.808
T20-93	Gainesville-RTS	4030	Bus	30	3	14	0	0	0	0	0	0	0	0	0	0	15	0	15	0	0.567
T20-93	Lakeland-Citrus C	4031	Bus	14	7	0	0	0	0	0	0	0	0	0	0	0	12	0	0	12	0.500
T20-93	Pensacola-ECTS	4038	Bus	25	3	6	5	0	0	0	0	0	0	0	0	0	15	0	0	15	0.360
T20-93	Sarasota-SCTA	4046	Bus	20	5	10	0	0	0	0	0	0	0	0	0	0	10	1	11	11	0.750
T20-93	Tallahassee-TALT	4036	Bus	41	41	5	0	0	0	0	0	0	0	0	0	0	16	0	16	16	1.122
T20-93	West Palm-CoTra	4037	Bus	57	7	12	0	0	0	0	0	0	0	0	0	0	21	4	25	4	0.333
T20-93	Ft. Lauderdale-Bc	4029	Bus	166	361	328	0	0	1	1	358	20	20	378	4.151	20	29	29	94	94	0.533
T20-93	Jacksonville-JTA	4040	Bus	135	42	30	1	0	0	0	65	29	29	94	0.533	0	364	364	694	694	2.589
T20-93	Miami-MDTA	4034	Bus	501	1,086	211	75	0	4	4	330	0	0	0	0	0	0	0	0	0	1.779
T20-93	Orlando-LYNX	4035	Bus	113	171	30	0	0	0	0	65	0	0	0	0	0	0	0	0	0	1.376
T20-93	St. Petersburg-PS	4027	Bus	101	139	0	0	1	0	1	23	0	0	0	0	0	0	0	0	0	23
T20-93	Tampa-Hartline	4041	Bus	133	159	74	7	1	0	1	137	13	13	150	150	137	137	137	137	137	1.752

* National Transit Database

Transit Operations Statistics (Service Supplied and Service Consumed) for Florida Transit Agencies [Table 21, NTD*, 1993]

Table ID	Transit Agency	ID Code	Mode Service*	<-----Transit Service Supplied----->						Transit Service Consumed					
				Vehicles	Maximum	Service*	Annual Hours (in Thousand Hours)	Annual Miles (in Thousand Miles)	Vehicle Miles	Annual Hours (in Thousand Hours)	Annual Miles (in Thousand Miles)	Vehicle Miles	Annual Hours (in Thousand Hours)	Annual Trips (in Thousand Trips)	Unlinked Trips (in Thousand Trips)
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
T21-93	Brevard-SCAT	4063	Bus	11	28	418.4	478.2	418.4	17.5	15.3	132.0	1,483.6	1,483.6	1,483.6	1,483.6
T21-93	Daytona Beach-V	4032	Bus	34	37	1,489.0	1,575.1	1,491.1	114.0	109.2	3,247.4	10,463.9	10,463.9	10,463.9	10,463.9
T21-93	Ft. Myers-Leetra	4028	Bus	26	36	1,563.9	1,668.8	1,566.6	93.8	88.1	1,748.9	9,497.6	9,497.6	9,497.6	9,497.6
T21-93	Gainesville-RTS	4030	Bus	30	43	1,409.6	1,424.9	1,409.6	74.3	69.9	2,370.2	0.0	0.0	0.0	0.0
T21-93	Lakeland-Citrus C	4031	Bus	14	21	883.7	896.0	883.4	52.5	51.9	981.9	4,351.0	4,351.0	4,351.0	4,351.0
T21-93	Pensacola-ECTS	4038	Bus	25	30	1,080.0	1,105.3	1,078.3	76.2	75.3	1,260.9	6,139.5	6,139.5	6,139.5	6,139.5
T21-93	Sarasota-SCTA	4046	Bus	20	35	1,059.9	1,119.7	1,056.0	76.9	73.0	1,317.9	5,120.0	5,120.0	5,120.0	5,120.0
T21-93	Tallahassee-TALT	4036	Bus	41	48	1,496.0	1,587.4	1,485.8	129.4	122.3	3,944.2	11,837.3	11,837.3	11,837.3	11,837.3
T21-93	West Palm-CoTra	4037	Bus	57	76	2,838.4	3,290.5	2,817.0	205.4	188.7	2,714.6	17,380.4	17,380.4	17,380.4	17,380.4
T21-93	Ft Lauderdale-Bc	4029	Bus	166	189	8,805.9	9,511.0	8,759.4	661.1	633.9	21,318.7	95,630.3	95,630.3	95,630.3	95,630.3
T21-93	Jacksonville-JTA	4040	Bus	135	183	6,549.9	6,747.1	6,516.5	465.5	452.8	9,621.9	46,935.9	46,935.9	46,935.9	46,935.9
T21-93	Miami-MDTA	4034	Bus	501	612	22,567.4	25,038.4	22,037.5	1,946.1	1,785.3	63,806.5	246,260.5	246,260.5	246,260.5	246,260.5
T21-93	Orlando-LYNX	4035	Bus	113	130	5,740.0	6,878.1	5,766.8	498.0	472.9	10,749.7	52,747.5	52,747.5	52,747.5	52,747.5
T21-93	St. Petersburg-PS	4027	Bus	101	152	6,430.8	7,008.3	6,479.6	475.6	444.5	8,802.8	42,918.3	42,918.3	42,918.3	42,918.3
T21-93	Tampa-Hartline	4041	Bus	133	160	5,267.8	5,967.1	5,263.7	432.2	354.5	9,427.1	40,959.6	40,959.6	40,959.6	40,959.6

* National Transit Database

Performance Indicators Data (Based on Veh Operated, Veh Revenue Miles and Hours) for Florida Transit Agencies [Table 23, NTD*, 1993]

Table ID	Transit Agency	ID Code	Mode	Vehicles				<---Annual Vehicle Revenue Miles---				<---Annual Vehicle Revenue Miles---			
				Total Vehicles	<--Max. No. of Vehi Operated i n Max. Period	Operated i n Max. Period	Peak Service**	Per operated i n Max. Period	Per operated i n Max. Period	Full- Time	Per operated i n Max. Period	Per operated i n Max. Period	Route Mile	Revenue Hour	Revenue Vehicle Operated i n Time
				A	B	C	D	E	F	G	H	I	J	K	L
T23-93	Brevard-SCAT	4063	Bus	11	0	0	0	0.023	38,033.6	12.9	27.3	877.1	1,391.3	0.471	
T23-93	Daytona Beach-VOTRAN	4032	Bus	34	0	0	0	0.123	43,856.7	7.5	13.7	5,414.4	3,210.7	0.546	
T23-93	Ft. Myers-Leet-Tran	4028	Bus	26	21	21	0.069	60,252.8	11.2	17.8	4,152.1	3,389.8	0.628		
T23-93	Gainesville-RTS	4030	Bus	30	28	21	0.112	46,986.1	9.7	20.2	5,281.3	2,329.0	0.479		
T23-93	Lakeland-Citrus Connect	4031	Bus	14	0	0	0	0.092	63,100.7	10.6	17.0	5,811.9	3,708.1	0.624	
T23-93	Pensacola-ECTS	4038	Bus	25	0	0	0	0.102	43,133.9	8.2	14.3	4,406.8	3,012.6	0.574	
T23-93	Sarasota-SCTA	4046	Bus	20	0	0	0	0.069	52,800.9	8.1	14.5	3,626.4	3,649.9	0.561	
T23-93	Tallahassee-TALTRAN	4036	Bus	41	41	39	0.210	36,239.6	5.4	12.1	7,611.8	2,983.6	0.448		
T23-93	West Palm-CoTran	4037	Bus	57	57	43	0.125	49,421.4	8.4	14.9	6,162.8	3,310.6	0.565		
T23-93	Ft Lauderdale-Bct	4029	Bus	166	148	166	0.265	52,767.8	6.5	13.8	14,008.4	3,818.8	0.469		
T23-93	Jacksonville-JTA	4040	Bus	135	134	84	0.116	48,270.0	7.0	14.4	5,603.1	3,353.7	0.489		
T23-93	Miami-MDTA	4034	Bus	501	471	332	0.341	43,986.9	5.7	12.3	14,990.4	3,563.5	0.464		
T23-93	Orlando-LYNX	4035	Bus	113	110	103	0.186	51,033.9	7.4	12.2	9,469.3	4,184.9	0.603		
T23-93	St. Petersburg-PSTA	4027	Bus	101	97	101	0.059	64,154.6	8.0	14.6	3,804.8	4,400.8	0.551		
T23-93	Tampa-Hartline	4041	Bus	133	132	86	0.091	39,576.5	6.1	14.8	3,611.4	2,665.6	0.410		

* National Transit Database

Performance Indicators Data (Operating Expenses) for Florida Transit Agencies [Table 24, NTD*, 1993]

Table ID	Transit Agency	ID	Mode	Code	<----- Total Operating Expenses ----->				<--- Total Operating Expenses by Function -->				
					Operated in		Operated		Per Revenue		Per Passenger		
					Total	Vehicles	Per Veh.	Vehicle	Per Hour	Unlinked	Passenger	Per Hour	
A	B	C	D	E	F	G	H	I	J	K	L	M	N
T24-93	Brevard-SCAT	4063	Bus	11	85,854.4	61.7	7,155	0.637	29,086	1,133	0.659	0.013	0.453
T24-93	Daytona Beach-VOTRAN	4032	Bus	34	116,350.6	36.2	1,218	0.378	19,782	1,245	0.752	0.049	0.607
T24-93	Ft. Myers-LeeTran	4028	Bus	26	120,113.0	35.4	1,786	0.329	22,298	1,182	0.466	0.032	0.314
T24-93	Gainesville-RTS	4030	Bus	30	107,818.2	46.3	1,365	0.000	22,154	1,660	0.348	0.000	0.287
T24-93	Lakeland-Citrus Connect	4031	Bus	14	106,167.7	28.6	1,514	0.342	17,879	1,153	0.256	0.000	0.274
T24-93	Pensacola-ECTS	4038	Bus	25	131,752.0	43.7	2,612	0.536	25,108	1,767	0.573	0.166	0.549
T24-93	Sarasota-SCTA	4046	Bus	20	144,834.1	39.7	2,198	0.566	22,267	1,883	0.389	0.028	0.443
T24-93	Tallahassee-TALTRAN	4036	Bus	41	139,761.0	46.8	1,453	0.484	20,971	1,996	0.787	0.093	0.980
T24-93	West Palm-CoTran	4037	Bus	57	159,965.4	48.3	3,359	0.525	27,302	2,051	0.561	0.067	0.558
T24-93	Ft. Lauderdale-Bct	4029	Bus	166	222,247.4	58.2	1,731	0.386	27,288	2,820	0.928	0.094	0.370
T24-93	Jacksonville-JTA	4040	Bus	135	148,817.0	44.4	2,088	0.428	21,721	1,895	0.637	0.066	0.485
T24-93	Miami-MDTA	4034	Bus	501	226,290.6	63.5	1,777	0.460	29,475	3,232	1,064	0.161	0.687
T24-93	Orlando-LYNX	4035	Bus	113	179,857.4	43.0	1,891	0.385	25,911	1,960	0.612	0.089	0.863
T24-93	St. Petersburg-PSTA	4027	Bus	101	225,548.1	51.3	2,588	0.531	28,254	2,154	0.640	0.107	0.614
T24-93	Tampa-Hartline	4041	Bus	133	155,013.3	58.2	2,187	0.503	23,856	2,178	0.636	0.139	0.964

* National Transit Database

Performance Indicators Data (Passenger Trips and Miles, Vehicle Miles) for Florida Transit Agencies [Table 25, NTTD*, 1993]

Table ID	Transit Agency	<--Annual Passenger Miles-->										<--Annual Passenger Trips-->										<--Annual Vehicle Miles-->									
		Total Annual Passenger Miles					Annual Passenger Trips					Annual Vehicle Miles					Annual Passenger Trips					Annual Vehicle Miles									
		Total Vehicles Operated in Max. Service*	Per Veh	Per Operated Veh	Directional Mile in Max. Service in Thousand (DRM)	Revenue Hour (VRH)	Vehicle Revenue in Thousand (VRM)	Full-Time Employee in Max. Service in Thousand (DRM)	Vehicle Revenue Hour (VRH)	Vehicle Revenue in Thousand (VRH)	Vehicle Maint. in Thousand (VRH)	Vehicle Maint. Expense (MPG)	Vehicle Maint. Per Thousand Kilowatt Hours of Power	Dollar Maint. Expense (MPG)	Vehicle Maint. Per Thousand Kilowatt Hours of Power	Vehicle Maint. in Thousand (VRH)	Vehicle Maint. Expense (MPG)	Vehicle Maint. Per Thousand Kilowatt Hours of Power	Dollar Maint. Expense (MPG)	Vehicle Maint. Per Thousand Kilowatt Hours of Power	Vehicle Maint. in Thousand (VRH)	Vehicle Maint. Expense (MPG)	Vehicle Maint. Per Thousand Kilowatt Hours of Power	Dollar Maint. Expense (MPG)	Vehicle Maint. Per Thousand Kilowatt Hours of Power						
T25-93	Brevard-SCAT	4063	Bus	11	3.1	134.9	96.9	0.3	0.3	4.1	8.6	1.73	5.77																		
T25-93	Daytona Beach-VOTRAN	4032	Bus	34	38.0	307.8	95.9	11.8	2.2	16.2	29.7	1.40	3.44																		
T25-93	Ft. Myers-Lee Tran	4028	Bus	26	25.2	365.3	107.8	4.6	1.1	12.5	19.8	2.28	4.97																		
T25-93	Gainesville-RTS	4030	Bus	30	0.0	0.0	0.0	8.9	1.7	16.2	33.9	2.91	4.71																		
T25-93	Lakeland-Citrus Connect	4031	Bus	14	28.6	310.8	83.8	6.5	1.1	11.8	18.9	3.97	3.30																		
T25-93	Pensacola-ECTS	4038	Bus	25	25.1	245.6	81.5	5.2	1.2	9.6	16.7	1.79	4.54																		
T25-93	Sarasota-SCTA	4046	Bus	20	17.6	256.0	70.1	4.5	1.2	10.1	18.1	2.72	4.03																		
T25-93	Tallahassee-TALTRAN	4036	Bus	41	60.6	288.7	96.8	20.2	2.7	14.4	32.2	1.36	3.43																		
T25-93	West Palm-CoTran	4037	Bus	57	38.0	304.9	92.1	5.9	1.0	8.1	14.4	2.08	4.02																		
T25-93	Ft. Lauderdale-Bct	4029	Bus	166	152.9	576.1	150.9	34.1	2.4	15.8	33.6	1.17	2.99																		
T25-93	Jacksonville-JTA	4040	Bus	135	40.4	347.7	103.7	8.3	1.5	10.4	21.3	1.63	3.27																		
T25-93	Miami-MDTA	4034	Bus	501	167.5	491.5	137.9	43.4	2.9	16.6	35.7	1.07	3.42																		
T25-93	Orlando-LYNX	4035	Bus	113	86.6	466.8	111.5	17.7	1.9	13.7	22.7	1.95	3.60																		
T25-93	St. Petersburg-PSTA	4027	Bus	101	25.2	424.9	96.6	5.2	1.4	10.9	19.8	1.69	3.71																		
T25-93	Tampa-Hartline	4041	Bus	133	28.1	308.0	115.5	6.5	1.8	10.9	26.6	1.78	3.07																		

* National Transit Database

Performance Indicators Data (Service) for Florida Transit Agencies [Table 26, NTD, 1993]

Table ID	Transit Agency	ID Code	Mode	Total Vehicle Operated in Maximum Service**	Vehicle Employee Pe Veh Operated in Maximum Service	Vehicle Maint Employee Pe Veh Operated in Maximum Service	n-Vehicle Employees Pe Veh Operated in Maximum Service	Administratio n Employees Pe Veh Operated in Maximum Service	Capital Employees P in Maximum Service	Total System Employees Per Operated Vehicles in Maximum Service	
T26-93	Brevard-SCAT	4063	Bus	11	1.091	0.000	0.000	0.236	0.000	1.327	
T26-93	Daytona Beach-VOTRAN	4032	Bus	34	2.059	0.471	0.029	0.147	0.000	2.706	
T26-93	Ft. Myers-Lee Tran	4028	Bus	26	1.731	0.423	0.000	0.192	0.000	2.346	
T26-93	Gainesville-RTS	4030	Bus	30	1.800	0.367	0.000	0.200	0.000	2.367	
T26-93	Lakeland-Citrus Connect	4031	Bus	14	1.957	0.286	0.000	0.114	0.000	2.357	
T26-93	Pensacola-ECTS	4038	Bus	25	1.880	0.480	0.200	0.160	0.000	2.720	
T26-93	Sarasota-SCTA	4046	Bus	20	2.513	0.550	0.038	0.300	0.000	3.400	
T26-93	Tallahassee-TALTRAN	4036	Bus	41	1.756	0.610	0.098	0.220	0.000	2.683	
T26-93	West Palm-CoTran	4037	Bus	57	2.263	0.509	0.053	0.211	0.000	3.035	
T26-93	Ft. Lauderdale-Bct	4029	Bus	166	2.651	0.783	0.127	0.355	0.000	3.916	
T26-93	Jacksonville-JTA	4040	Bus	135	2.207	0.711	0.030	0.237	0.000	3.185	
T26-93	Miami-MDTA	4034	Bus	501	2.435	0.659	0.084	0.307	0.014	3.499	
T26-93	Orlando-LYNX	4035	Bus	113	2.752	0.518	0.084	0.434	0.000	3.788	
T26-93	St. Petersburg-PSTA	4027	Bus	101	2.832	0.584	0.109	0.475	0.000	4.000	
T26-93	Tampa-Hartline	4041	Bus	133	1.985	0.519	0.135	0.429	0.000	3.068	

* National Transit Database

APPENDIX 2.

**1994 NTD Data Collated for Ranking Florida Mass Transit Agencies
on the Basis of Overall Relative Performance**

Revenue Vehicle Maintenance Data for Florida Transit Agencies [Table 14, NTD*, 1994]

Table ID	Transit Agency	ID/Org	Mode	DO/VOMS*	Number of Roadcalls			Labor Hours			General Purpose			Number of Maintenance Facilities				
					C	D	E	F	G	H	I	J	K	L	M	N	O	
						Total Interrupt Reason	Other Reason	Total for Inspection & Maintenance	Under 200 Vehicles	200- 300 Vehicles	Over 300 Vehicles	Total General Facilities	Heavy Facilities	Total Facilities				
T14-94	Brevard-SCAT	4063-B	Bus	14	22	1	23	0	0	0	0	0	0	0	0	0	0	
T14-94	Daytona Beach-VOTRAN	4032-B	Bus	28	168	101	269	34,392.00	1	0	0	0	0	0	0	0	0	0
T14-94	Ft. Myers-LeeTran	4028-B	Bus	30	164	21	185	15,485.00	1	0	0	0	0	0	0	0	0	0
T14-94	Gainesville-RTS	4030-A	Bus	30	263	321	584	12,084.00	0.8	0	0	0	0	0.8	0	0	0	0.8
T14-94	Lakeland-Citrus Connect	4031-A	Bus	16	87	18	105	12,281.00	0.8	0	0	0	0	0.8	0	0	0	0.8
T14-94	Pensacola-ECTS	4038-B	Bus	23	31	6	37	20,669.00	1	0	0	0	0	1	0	0	0	1
T14-94	Sarasota-SCTA	4046-B	Bus	20	70	299	369	7,993.00	1	0	0	0	0	1	0	0	0	1
T14-94	Tallahassee-TALTRAN	4036-A	Bus	42	360	190	550	27,040.00	0.8	0	0	0	0	0.8	0	0	0	0.8
T14-94	West Palm-CoTran	4037-B	Bus	57	646	250	896	53,926.00	1	0	0	0	0	1	0	0	0	1
T14-94	St. Petersburg-PSTA	4027-B	Bus	102	1,322.00	285	1,607.00	119,996.00	1.8	0	0	0	0	1.8	0	0	0	1.8
T14-94	Orlando-LYNX	4035-B	Bus	136	1,034.00	264	1,298.00	84,610.00	2	0	0	0	0	2	0	0	0	2
T14-94	Jacksonville-JTA	4040-B	Bus	137	589	164	753	115,679.00	1	0	0	0	0	1	0	0	0	1
T14-94	Tampa-Hartline	4041-B	Bus	137	2,655.00	309	2,964.00	64,332.00	1	0	0	0	0	1	0	0	0	1
T14-94	Ft. Lauderdale-Bct	4029-B	Bus	167	1,632.00	86	1,718.00	1,718.00	2	0	0	0	0	2	0	0	0	2
T14-94	Miami-MDTA	4034-B	Bus	496	9,300.00	4,896.00	14,196.00	365,561.00	0	3	0	0	0	3	0	0	0	3

* National Transit Database

Transit System Employee Work Hours Personnel Count for Florida Transit Agencies [Table 19, NTD, 1994]

Table ID	Transit Agency	Employee Work Hours**												Actual Person Count - Full Time Employees							
		DO/Mode	VOMS*	Vehicle Operation			Non-Vehicle Maintenance			General Administration			Capital Operating			Vehicle Operation	Vehicle Maint.	Non-Vehicle Maint.	Vehicle Maint.	General Admin.	Total Capital
				C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q			
T19-94	Brevard-SCAT	4063-B	Bus	14	30511	0	0	5712	36223	0	14	0	0	0	3	17	0				
T19-94	Daytona Beach-VOTRAN	4032-B	Bus	28	164466	40734	3632	13057	221889	0	82	12	1	7	102	0					
T19-94	Ft. Myers-Lee Tran	4028-B	Bus	30	115763	25412	0	8551	149726	0	51	13	0	6	69	0					
T19-94	Gainesville-RTS	4030-A	Bus	30	108000	19000	0	12000	139000	0	53	9	0	6	68	0					
T19-94	Lakeland-Citrus Connect	4031-A	Bus	16	78958	12281	0	3328	94567	0	32	4	0	2	38	0					
T19-94	Pensacola-ECTS	4038-B	Bus	23	90389	20669	6335	7600	124993	0	47	14	4	4	68	0					
T19-94	Sarasota-SCTA	4046-B	Bus	20	91785	20928	1641	13553	127908	0	52	11	1	6	70	0					
T19-94	Tallahassee-TALTRAN	4036-A	Bus	42	190200	54600	11440	19760	276000	0	72	25	4	9	110	0					
T19-94	West Palm-CoTran	4037-B	Bus	57	249891	53926	3765	22182	329764	304	134	30	2	13	179	0					
T19-94	Ft Lauderdale-Bct	4029-B	Bus	167	956800	282880	40604	122720	1403004	0	460	136	21	59	676	0					
T19-94	Jacksonville-JTA	4040-B	Bus	137	675325	204969	8517	63258	952069	0	298	95	4	26	423	0					
T19-94	Miami-MDTA	4034-B	Bus	496	2712122	753176	92924	315523	387545	27142	1289	358	44	150	1841	13					
T19-94	Orlando-LYNX	4035-B	Bus	136	645781	137110	20843	103605	907339	0	360	75	12	71	518	0					
T19-94	St. Petersburg-PSTA	4027-B	Bus	102	598762	119996	17099	88009	823866	0	286	60	9	47	402	0					
T19-94	Tampa-Hartline	4041-B	Bus	137	589511	159826	42841	125789	917767	0	264	77	22	62	425	0					

* National Transit Database

Transit Accidents Data for Florida Transit Agencies [Table 20, NTD*, 1994]

Table ID	Transit Agency	ID/Org	DOI/Mode	VCMS*	Number of Incidents**		Stations	Patrons	Number of Fatalities		Patrons	Number of Injuries		
					Non-Collisions	Non-Collisions			Total	Non-Patrons		Total	Non-Patrons	
					A	B	C	D	E	F		I	J	K
T20-94	Brevard-SCAT	4063-B	Bus		14	0		3	0	0		0	3	0
T20-94	Daytona Beach-VOTRAN	4032-B	Bus		28	10		0	0	0		0	3	2
T20-94	Ft. Myers-LeeTran	4028-B	Bus		30	5		6	3	0		0	17	3
T20-94	Gainesville-RTS	4030-A	Bus		30	8		25	0	1		1	16	12
T20-94	Lakeland-Citrus Connect	4031-A	Bus		16	5		0	0	0		0	0	4
T20-94	Pensacola-ECTS	4038-B	Bus		23	10		12	1	0		0	18	0
T20-94	Sarasota-SCTA	4046-B	Bus		20	3		21	2	0		0	24	1
T20-94	Tallahassee-TALTRAN	4036-A	Bus		42	28		13	1	0		0	25	6
T20-94	West Palm-CoTran	4037-B	Bus		57	22		8	0	0		0	33	5
T20-94	Ft Lauderdale-Bct	4029-B	Bus		167	418		185	0	0		2	200	20
T20-94	Jacksonville-JTA	4040-B	Bus		137	52		40	0	0		0	35	46
T20-94	Miami-MDTA	4034-B	Bus		496	1,032		204	95	0		2	312	306
T20-94	Orlando-LYNX	4035-B	Bus		136	8		32	3	0		0	62	0
T20-94	St. Petersburg-PSTA	4022-B	Bus		102	110		32	2	0		0	90	1
T20-94	Tampa-Hartline	4041-B	Bus		137	175		52	6	0		0	88	29

* National Transit Database

Transit Operations Statistics (Service Supplied and Consumed) for Florida Transit Agencies [Table 21, NTD*, 1994]

Table ID	Transit Agency	ID/Org	Mode	Service	Vehicle	Available for Annual Maximum Service	Scheduled Vehicle	Revenue Miles Annual Actual Vehicle	Miles Supplied (in thousands)	Revenue Miles			Hours			Trips			
										Transit Service		Hours	Annual		Vehicle	Vehicle	Vehicle	Passenger	Service Consumed
										Annual	Actual	Hours	Annual	Vehicle	Annual	Unlinked	Annual	Passenger	(in thousands)
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T
T21-94	Brevard-SCAT	4063-B	Bus		14	28	376.4	425.5	376.4	19.6	17.4	142.9	1,606.10						
T21-94	Daytona Beach-VOTRAN	4032-B	Bus		28	37	1,587.90	1,687.40	1,564.60	118.7	110.1	3,173.10	10,217.30						
T21-94	Ft. Myers-LeeTran	4028-B	Bus		30	37	1,682.90	1,803.50	1,681.40	98.8	93.1	1,780.30	9,890.70						
T21-94	Gainesville-RTS	4030-A	Bus		30	43	1,409.60	1,424.90	1,409.60	74.3	69.9	2,370.20	7,169.20						
T21-94	Lakeland-Citrus Connect	4031-A	Bus		16	21	927	937.6	926.7	54.5	53.9	1,076.00	4,552.90						
T21-94	Pensacola-ECTS	4038-B	Bus		23	29	1,029.90	1,038.60	999.7	74.5	71.7	1,323.40	6,427.60						
T21-94	Sarasota-SCTA	4046-B	Bus		20	42	1,060.00	1,120.30	1,058.00	77.6	73.8	1,302.10	5,687.80						
T21-94	Tallahassee-TALTRAN	4036-A	Bus		42	55	1,497.10	1,589.10	1,489.30	134.1	129.3	3,326.00	10,578.00						
T21-94	West Palm-CoTran	4037-B	Bus		57	71	2,920.30	3,322.50	2,896.70	212.6	197.5	2,714.60	17,380.40						
T21-94	Ft. Lauderdale-Bct	4029-B	Bus		167	196	9,111.90	9,875.60	9,087.20	692.4	662.2	22,270.80	102,134.30						
T21-94	Jacksonville-JTA	4040-B	Bus		137	162	6,618.60	6,897.80	6,584.50	485.9	473.2	9,356.70	49,839.00						
T21-94	Miami-MDTA	4034-B	Bus		496	604	22,990.30	25,428.50	22,423.80	1,970.40	1,818.70	63,225.90	255,855.20						
T21-94	Orlando-LYNX	4035-B	Bus		136	163	7,073.20	7,660.10	7,110.20	587.3	550.1	11,936.80	63,794.20						
T21-94	St. Petersburg-PSTA	4027-B	Bus		102	183	6,217.10	6,732.50	6,206.00	455.3	432.4	8,083.60	40,648.10						
T21-94	Tampa-Hartline	4041-B	Bus		137	167	5,558.60	6,343.20	5,550.70	447	412	9,896.60	43,998.60						

* National Transit Database

Performance Indicators Data (Based on Vehicles Operated, Veh Revenue Miles and Hours) for Florida Transit Agencies [Table 23, NTD*, 1994]

Table II	Transit Agency	ID/Org	DO/Mode	VOMS*	Peak Period	Base Period	Max. Number of Vehicles Operated in Average PM	Operated in Average	Vehicles Operated in Average	Annual Vehicle Revenue Miles			Actual Vehicle Revenue Miles		
										Per Vehicle Operated in Employee Work Hour			Per Vehicle Operated in Employee Revenue Hour		
										Per Direct	Per Mile (MPH)	Per Hour	Per Direct	Per Mile (MPH)	Per Hour
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
T23-94 Brevard-SCAT		4063-B	Bus	14	0.0	0.0	0.0	0.0	26,883.2	10.4	21.7	913.5	1,240.6	0.5	
T23-94 Daytona Beach-VOTRAN		4032-B	Bus	28	0.0	0.0	0.1	55,879.8	7.1	14.2	5,681.3	3,932.1	0.5		
T23-94 Ft. Myers-LeeTran		4028-B	Bus	30	26.0	26.0	0.1	56,045.3	11.2	18.1	4,456.3	3,103.4	0.6		
T23-94 Gainesville-RTS		4030-A	Bus	30	28.0	21.0	0.1	46,986.1	10.1	20.2	5,281.3	2,329.0	0.5		
T23-94 Lakeland-Citrus Conn		4031-A	Bus	16	0.0	0.0	0.1	57,921.1	9.8	17.2	5,756.1	3,370.9	0.6		
T23-94 Pensacola-ECRS		4038-B	Bus	23	23.0*	20.0*	0.1	43,465.2	8.0	13.9	4,085.4	3,117.4	0.6		
T23-94 Sarasota-SCTA		4046-B	Bus	20	0.0	0.0	0.1	52,898.9	8.3	14.3	3,618.3	3,688.8	0.6		
T23-94 Tallahassee-TAURAN		4036-A	Bus	42	42.0	40.0	0.2	35,459.5	5.4	11.5	7,629.6	3,077.4	0.5		
T23-94 West Palm-CoTran		4037-B	Bus	57	57.0	44.0	0.1	50,818.7	8.8	14.7	5,939.4	3,464.8	0.6		
T23-94 St. Petersburg-PSTA		4027-B	Bus	102	100.0	102.0	0.1	60,842.8	7.5	14.4	3,644.1	4,239.6	0.5		
T23-94 Orlando-LYNX		4035-B	Bus	136	110.0	133.0	0.2	52,380.6	7.8	12.9	10,885.5	4,044.5	0.6		
T23-94 Jacksonville-JTA		4040-B	Bus	137	134.0	83.0	0.1	48,061.9	6.9	13.9	5,661.6	3,453.7	0.5		
T23-94 Tampa-Hartline		4041-B	Bus	137	137.0	91.0	0.1	40,516.4	6.0	13.5	3,808.4	3,007.5	0.4		
T23-94 Ft. Lauderdale-FCT		4029-B	Bus	167	148.0	167.0	0.3	54,114.3	6.5	13.7	14,544.1	3,965.4	0.5		
T23-94 Miami-MDTA		4034-B	Bus	496	491.0	339.0	0.3	45,209.3	5.7	12.3	14,942.2	3,666.8	0.5		

* National Transit Database

Performance Indicators (Operating Expenses) for Florida Transit Agencies [Table 24, NTD*, 1994]

Table ID	Transit Agency	ID/Org	Mode	DOI/ VO/MS*	Operated in Max. Servi (VRH)	Per Vehic Per Vehicle	Total Operatin Revenue (UPT)	Passenge Passenger (UPT)	Per Unlink Per Mile	Total Operating Expenses by Function			
										Per Employee	Per Work Hour	Per Revenue	Per Revenue
										Veh. Maint.	Employee	Hour	Mile
A	B	C	D	E	F	G	H	I	J	K	L	M	N
T24-94	Brevard-SCAT	4063-B	Bus	14	67112	54	7	1	26	2	1	0	0
T24-94	Daytona Beach-VOTRAN	4032-B	Bus	29	9285	19	8	1	11	1	0	0	0
T24-94	Ft. Myers-LeeTran	4028-B	Bus	30	119100	38	2	0	24	1	1	0	0
T24-94	Gainesville-RTS	4030-A	Bus	30	117381	50	2	1	25	2	0	0	0
T24-94	Lakeland-Citrus Connect	4031-A	Bus	16	104630	31	2	0	18	1	0	0	0
T24-94	Pensacola-ECTS	4038-B	Bus	23	140635	45	2	1	26	2	1	0	1
T24-94	Sarasota-SCTA	4046-B	Bus	20	147014	40	2	1	23	2	0	0	1
T24-94	Tallahassee-TALTRAN	4036-A	Bus	42	143888	47	2	1	22	2	1	0	1
T24-94	West Palm-CoTran	4037-B	Bus	57	177664	51	4	1	31	2	1	0	1
T24-94	Ft. Lauderdale-Bct	4029-B	Bus	167	232248	59	2	0	28	3	1	0	0
T24-94	Jacksonville-JTA	4040-B	Bus	132	355998	138	3	5	37	4	2	3	1
T24-94	Miami-MDTA	4034-B	Bus	496	240636	66	2	1	31	3	1	0	1
T24-94	Orlando-LYNX	4035-B	Bus	136	185986	46	2	0	28	2	1	0	1
T24-94	St. Petersburg-PSTA	4027-B	Bus	102	224015	53	3	1	28	2	1	0	1
T24-94	Tampa-Hartline	4041-B	Bus	137	167720	56	2	1	25	2	1	0	1

* National Transit Database

Performance Indicators Data (Passenger Trips, Passenger Miles, and Vehicle Miles [Table 25, NTD*, 1994]

Table ID	Transit Agency	ID/ Org	DO/ Mode	VOMS*	Annual Passenger Miles			Per Directional Mile in Thousands (DRM)	Annual Unlinked Passenger Trips Per Actual Per Vehicle	Annual Vehicle Miles Per Vehicle		
					Operated in Thousands (DRM)	Max. Service in Thousands (VRH)	Per Veh. Per Direct ional Mile in Thousands (DRM)		Employee Revenue	Hour Work Hour	Dollar Vehicle Revenue	Maintenance Expense
A	B	C	D	E	F	G	H	I	J	K	L	M
T25-94	Brevard-SCAT	4063-B	Bus	14	4	115	92	0	0	4	8	2
T25-94	Daytona Beach-VOTRAN	4032-B	Bus	28	37	365	93	12	2	14	29	1
T25-94	Ft. Myers-LeeTran	4028-B	Bus	30	26	330	106	5	1	12	19	2
T25-94	Gainesville-RTS	4030-A	Bus	30	27	239	103	9	2	17	34	3
T25-94	LakeLand-Citrus Connect	4031-A	Bus	16	28	285	84	7	1	11	20	3
T25-94	Pensacola-ECTS	4038-B	Bus	23	26	279	90	5	1	11	18	2
T25-94	Sarasota-SCTA	4046-B	Bus	20	19	284	77	4	1	10	18	3
T25-94	Tallahassee-TALTTRAN	4036-A	Bus	42	54	252	82	18	2	13	27	1
T25-94	West Palm-CoTran	4037-B	Bus	57	36	305	88	6	1	8	14	2
T25-94	Ft Lauderdale-Bct	4029-B	Bus	167	163	612	154	36	2	16	34	1
T25-94	Jacksonville-JTA	4040-B	Bus	137	43	364	105	8	1	10	20	2
T25-94	Miami-MDTA	4034-B	Bus	496	170	516	141	42	3	16	35	1
T25-94	Orlando-LYNX	4035-B	Bus	136	98	469	116	18	2	13	22	2
T25-94	St. Petersburg-PSTA	4027-B	Bus	102	24	399	94	5	1	10	19	2
T25-94	Tampa-Hartline	4041-B	Bus	137	30	321	107	7	2	11	24	2

* National Transit Database

Performance Indicators Data (Directly Operated Service-Hours) for Florida Transit Agencies [Table 26, NTD*, 1994]

Table II	Transit Agency	ID/Org	Mode	VOMS*	Maximum Service	Vehicle Operation:	Vehicle	Non-Vehicle	Administration	Total System			
										DO/	Hours Per	Hours Per	
A	B	C	D	E	F	G	H	I	J	K	L	M	N
T26-94 Brevard-SCAT		4063-B	Bus	14	2,179.36	0.00	0.00	408.00	0.00		2,587.36		
T26-94 Daytona Beach-VOTRAN		4032-B	Bus	28	5,873.79	1,454.79	129.71	466.32	0.00		7,924.61		
T26-94 Fl. Myers-Leetran		4028-B	Bus	30	3,858.77	847.07	0.00	285.03	0.00		4,990.87		
T26-94 Gainesville-RTS		4030-A	Bus	30	3,600.00	633.33	0.00	400.00	0.00		4,633.33		
T26-94 LakeLand-Citrus Connect		4031-A	Bus	16	4,934.88	767.56	0.00	208.00	0.00		5,910.44		
T26-94 Pensacola-ECTRA		4038-B	Bus	23	3,929.96	898.65	275.43	330.43	0.00		5,434.48		
T26-94 Sarasota-SCTA		4046-B	Bus	20	4,589.25	1,046.45	82.05	677.65	0.00		6,395.40		
T26-94 Tallahassee-TALTRAN		4036-A	Bus	42	4,528.57	1,300.00	272.38	470.48	0.00		6,571.43		
T26-94 West Palm-Cotran		4037-B	Bus	57	4,384.05	946.07	66.05	389.16	5.33		5,790.67		
T26-94 Ft. Lauderdale-Bct		4029-B	Bus	167	5,729.34	1,693.89	243.14	734.85	0.00		8,401.22		
T26-94 Jacksonville-JTA		4040-B	Bus	137	4,929.38	1,496.12	62.17	461.74	0.00		6,949.41		
T26-94 Miami-MDTA		4034-B	Bus	496	5,467.99	1,518.50	187.35	635.73	54.72		7,864.29		
T26-94 Orlando-LYNX		4033-B	Bus	136	4,718.39	1,008.16	153.26	761.80	0.00		6,671.61		
T26-94 St. Petersburg-PSTA		4027-B	Bus	102	5,870.22	1,176.43	167.64	862.83	0.00		8,077.12		
T26-94 Tampa-Hartline		4041-B	Bus	137	4,303.00	1,166.61	311.25	918.17	0.00		6,699.03		

* National Transit Database

APPENDIX 2.

**1995 NTD Data Collated for Ranking Florida Mass Transit Agencies
on the Basis of Overall Relative Performance**

Revenue Vehicles Maintenance Data for Florida transit Agencies [Table 14, NTD*, 1995]

Table ID	Transit Agency (ID), Org., Mode, DOV/ VOMS*	Number of Roadbed Mechanic Reasons	Other Reasons	Hours for Inspectio & Mainten	Labor Hours Under 200 Vehicles	General Purpose Over 200 Vehicles	Total General Facilities	Number of Maintenance Facility		
								Heavy Facilities,		
								Total General Facilities	Heavy Facilities	Total General Facilities
A	B	C	D	E	F	G	H	I	J	K
M	N	O						L		
T14-95	Brevard-SCAT 4063-B	Bus	14	25	5	30	0.0	0.800	0.000	0.800
T14-95	Lakeland-Citrus Conn 4031-A	Bus	17	122	41	163	16172.0	0.800	0.000	0.800
T14-95	Sarasota-SCTA 4046-B	Bus	25	71	419	490	8426.0	1.000	0.000	1.000
T14-95	Pensacola-ECTS 4038-B	Bus	26	38	9	47	22205.0	1.000	0.000	1.000
T14-95	Ft. Myers-Lee Tran 4028-B	Bus	27	196	18	214	13248.0	1.000	0.000	1.000
T14-95	Gainesville-RTS 4030-A	Bus	31	348	223	571	9426.0	0.800	0.000	0.800
T14-95	Daytona Beach-VOTR 4032-B	Bus	36	323	94	417	37930.0	1.000	0.000	1.000
T14-95	Tallahassee-TALTRA 4036-B	Bus	44	63	35	98	27439.0	0.800	0.000	0.800
T14-95	West Palm-CoTran 4037-B	Bus	58	691	357	1048	58758.0	1.000	0.000	1.000
T14-95	St. Petersburg-PSTA 4027-B	Bus	103	665	220	885	105450.0	1.800	0.000	1.800
T14-95	Tampa-Hartline 4041-B	Bus	119	1769	287	2056	51615.0	1.000	0.000	1.000
T14-95	Jacksonville-JTA 4040-B	Bus	139	615	138	753	98031.0	1.000	0.000	1.000
T14-95	Orlando-LYNX 4035-B	Bus	144	928	439	1367	96610.0	1.000	0.000	1.000
T14-95	Ft. Lauderdale-Bct 4029-B	Bus	155	1901	100	2001	239200.0	2.000	0.000	2.000
T14-95	Miami-MDTA 4034-B	Bus	487	10334	5084	15418	376737.0	0.000	3.000	3.000

* National Transit Database

System Employee Work Hours, Personnel Count for Florida Transit Agencies [Table 19, NTD†, 1995]

Table ID	Transit Agency	DOI/Org.	DC/VOMS*	Mode	Employee Work Hours**						Actual Person Count - Full Time Employees***									
					Vehicle Operation		General Maintenance		Non-Vehicle Maintenanc		Vehicle Maint.		Non-Vehicle Maint.		General Admin.		Total Operating		Capital	
					A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
T19-95	Brevard-S	4063-B	Bus	14	355605	0	0	4452	39957	0	14.1	0.0	0.0	2.1	16.2	0.0	0.0	39.0	0.0	
T19-95	Lakeland-4031-A	Bus	17	82174	16172	1079	8550	107975	0	31.0	5.0	0.0	3.0	39.0	0.0	0.0	82.0	0.0		
T19-95	Sarasota-4046-B	Bus	25	1117306	21274	1904	12219	152703	0	64.3	11.0	0.8	6.0	6.0	0.0	0.0	67.0	0.0		
T19-95	Pensacola 4038-B	Bus	26	94414	22205	2806	7842	127267	0	48.0	13.5	1.5	4.0	4.0	0.0	0.0	73.2	0.0		
T19-95	Ft. Myers-4028-B	Bus	27	118057	25147	0	11942	155146	0	52.2	14.0	0.0	7.0	7.0	0.0	0.0	75.7	0.0		
T19-95	Gainesville 4030-A	Bus	31	116000	23000	1500	13000	153500	0	58.0	11.0	0.7	6.0	6.0	0.0	0.0	116.8	0.0		
T19-95	Daytona B 4032-B	Bus	36	176798	37930	6436	32017	253181	0	83.0	16.8	3.0	14.0	14.0	0.0	0.0	111.0	0.0		
T19-95	Tallahassee 4036-B	Bus	44	190636	54600	11440	19760	276436	0	73.0	25.0	4.0	9.0	9.0	0.0	0.0	18.5	0.0		
T19-95	West Palm 4037-B	Bus	58	260796	58758	4769	29599	353922	0	140.0	29.8	2.8	2.8	2.8	0.0	0.0	91.0	0.0		
T19-95	St. Peters 4027-B	Bus	103	526178	105450	15026	77340	723994	0	253.0	51.0	7.0	37.0	348.0	0.0	0.0	409.0	0.0		
T19-95	Tampa-Ha 4041-B	Bus	119	569497	154177	40349	126204	890227	0	252.0	73.0	22.0	62.0	62.0	0.0	0.0	434.0	0.0		
T19-95	Jacksonville 4040-B	Bus	139	662423	176693	6969	61568	907653	0	309.0	94.0	4.0	27.0	27.0	0.0	0.0	546.0	0.0		
T19-95	Orlando-L 4035-B	Bus	144	768974	169122	24634	100410	1063140	0	397.0	82.0	11.0	56.0	56.0	0.0	0.0	662.0	0.0		
T19-95	Ft. Lauder 4029-B	Bus	155	902720	239200	43680	191360	1376960	0	434.0	115.0	21.0	92.0	92.0	0.0	0.0	1813.0	29.0		
T19-95	Miami-MD 4034-B	Bus	487	2685701	779154	93919	318205	3876979	63871	1256.0	384.0	44.0	149.0	149.0	0.0	0.0	0.0	0.0		
* National Transit Database																				

Transit Accidents Data for Florida Transit Agencies [Table 20, NTD*, 1995]

Table ID	Transit Agency	ID/Org.	Mode	VOMS*	DOI	Collisions*, Crossings	Total Collisions, at Grade	Attempt Success	Derailments/ Buses Going off Road	Personal Casualties**			Non-Collisions**			Non-arson res. In Vehicle, Bus Stop	Right-of- Way & Others	Transit Property Damage
										On Right of Way , Vehicle , Inside			Boarding/ Alighting , Stations , In					
										J	K	L	M	N	O	P	Q	R
T20-95	Brevard-SCAT	4063-B	Bus			14	0	0	0	0	0	0	3	1	0	0	0	3000
T20-95	LakeLand-Citrus Conn	4031-A	Bus			4	0	0	0	0	1	0	1	0	0	0	0	4960
T20-95	Sarasota-SCTA	4046-B	Bus			25	0	0	0	0	0	0	2	0	0	0	0	8234
T20-95	Pensacola-ECTS	4038-B	Bus			8	0	0	0	0	0	0	3	0	0	0	0	5220
T20-95	Ft. Myers-LeTran	4028-B	Bus			27	4	0	0	0	0	0	2	1	0	0	0	46059
T20-95	Gainesville-RITS	4030-A	Bus			31	25	0	0	0	0	0	23	0	0	0	0	21500
T20-95	Daytona Beach-VOT	4032-B	Bus			38	4	0	0	0	0	0	3	0	0	0	0	33345
T20-95	Tallahassee-TALTRIA	4036-B	Bus			44	12	0	0	1	0	0	27	0	16	2	0	18500
T20-95	West Palm-CoTran	4037-B	Bus			58	15	0	0	0	0	0	10	17	0	18	4	0
T20-95	St. Petersburg-PSTA	4027-B	Bus			103	57	0	0	0	0	12	0	1	1	0	0	54050
T20-95	Tampa-Hartline	4041-B	Bus			119	53	0	0	0	1	157	0	46	15	1	0	74206
T20-95	Jacksonville-JTA	4040-B	Bus			139	49	0	0	0	1	29	0	37	4	0	0	30001
T20-95	Orlando-LYNX	4035-B	Bus			144	15	0	0	0	0	38	0	16	0	1	0	154730
T20-95	Ft. Lauderdale-Bct	4029-B	Bus			155	182	0	0	0	0	29	0	15	3	1	0	96029
T20-95	Miami-MDTA	4034-B	Bus			487	314	0	1	0	3	93	0	36	62	2	1	9
* National Transit Database																		

Transit Operation Statistics (Service Supplied Service Consumed) for Florida Transit Agencies [Table 26, NTD*, 1995]

Table ID	Transit Agency	ID/ Org.	Mode, Service	Maximum Service Miles	Transit Service Supplied (in Thousand Hours)	Transit Service Consumed (in Thousands)				
							Available for in	Annual Schedule	Actual Vehicle Revenue Miles	Annual Vehicle Revenue Miles
									Vehicle	Revenue Miles
A	B	C	D	E	F	G	H	I	J	K
T26-95	Brevard-SCAT	4063-B	Bus	14	27	504.9	556.9	502.7	26.1	23.6
T26-95	Lakeland-Citrus Connect	4031-A	Bus	17	21	940.9	946.1	940.9	64.6	63.1
T26-95	Sarasota-SCTA	4046-B	Bus	25	40	1344.4	1455.1	1342.9	96.6	90.5
T26-95	Pensacola-ECTS	4038-B	Bus	26	34	1057.9	1062.4	1025.8	76.4	73.9
T26-95	Ft. Myers-LeeTran	4028-B	Bus	27	37	1640.5	1759.7	1639.1	97.6	92.1
T26-95	Gainesville-RTS	4030-A	Bus	31	47	1409.6	1414.6	1399.5	73.8	69.4
T26-95	Daytona Beach-VOTRAN	4032-B	Bus	36	53	2039.6	2224.0	2044.5	139.9	128.7
T26-95	Tallahassee-TALTRAN	4036-B	Bus	44	55	1526.4	1617.9	1516.2	1516.2	137.3
T26-95	West Palm-CoTran	4037-B	Bus	58	92	3057.7	3459.4	3054.4	212.9	196.6
T26-95	St. Petersburg-PSTA	4027-B	Bus	103	145	6395.8	6928.0	6395.8	465.4	442.8
T26-95	Tampa-Hartline	4041-B	Bus	119	154	5754.2	6556.4	5749.0	453.3	418.1
T26-95	Jacksonville-JTA	4040-B	Bus	139	165	6485.1	6851.6	6451.7	484.8	472.1
T26-95	Orlando-LYNX	4035-B	Bus	144	177	8460.6	9202.9	8514.3	643.6	600.8
T26-95	Ft. Lauderdale-Bct	4029-B	Bus	155	195	923.1	9965.6	9193.3	695.4	666.8
T26-95	Miami-MDTA	4034-B	Bus	487	626	23068.4	25580.1	22417.9	1943.1	1796.9

* National Transit Database

Performance Indicators Data (Based on Veh Operated, Veh Revenue Miles Hours) for Florida Transit Agencies [Table 28, NTD*, 1995]

Table ID	Transit Agency	ID/Org.	Mode,	DOI/ VOMS*	Maximum Operated Average Peak Peri	Number of Operated Average Base Peri	Vehicles Operated Max. Ser	Annual Revenue Per Employee Work Hour	Actual Vehicle Revenues			Actual Vehicle Revenue Hrs, Per Vehic Operated Max. Ser	Revenue Per Employee Work Hour	
									G	H	I	J		
A	B	C	D	E	F									
T28-95	Brevard-SCAT	4063-B	Bus		14	0	0	0.032	35906.0	12.581	21.309	1132.2	1685.0	0.590
T28-95	Daytona Beach-VOTRAN	4032-B	Bus		36	0	0	0.092	56793.0	8.075	15.885	5205.1	3575.2	0.508
T28-95	Ft. Myers-Lee Tran	4028-B	Bus		27	24	24	1.776	60705.7	10.565	17.795	107832.4	3411.5	0.594
T28-95	Gainesville-RTS	4030-A	Bus		31	31	24	0.116	45145.2	9.117	20.176	5243.5	2237.6	0.452
T28-95	Lakeland-Citrus Connect	4031-A	Bus		17	16	16	0.105	55349.5	8.714	14.922	5790.4	3709.2	0.584
T28-95	Pensacola-ECTS	4038-B	Bus		26	26	25	0.106	39453.9	8.060	13.878	4192.1	2842.8	0.581
T28-95	Sarasota-SCTA	4046-B	Bus		25	25	25	0.072	53716.0	8.794	14.845	3863.3	3618.4	0.592
T28-95	Tallahassee-TALTRAN	4036-B	Bus		44	40	0.221	34458.1	5.485	11.526	7607.4	2989.7	0.476	
T28-95	West Palm-CoTran	4037-B	Bus		58	58	45	0.117	52662.0	8.630	15.538	6158.1	3389.3	0.555
T28-95	Fl. Lauderdale-Bct	4029-B	Bus		155	165	148	0.625	59311.8	6.677	13.786	37069.9	4302.2	0.484
T28-95	Jacksonville-JTA	4040-B	Bus		139	139	83	0.120	46415.4	7.108	13.667	5547.5	3396.3	0.520
T28-95	Miami-MDTA	4034-B	Bus		487	487	335	4.2719	46032.7	5.689	12.476	1966483.7	3689.8	0.456
T28-95	Orlando-LYNX	4035-B	Bus		144	144	133	0.211	59127.3	8.009	14.171	12562.7	4172.6	0.565
T28-95	St. Petersburg-PSTA	4027-B	Bus		103	100	103	0.061	62095.4	8.834	14.445	3760.0	4298.7	0.612
T28-95	Tampa-Hartline	4041-B	Bus		119	119	79	1.221	48310.6	6.458	13.751	58983.7	3513.2	0.470

* National Transii Database

Performance Indicators (Operating Expenses) for Florida Transit Agencies [Table 29, NTD*, 1995]

Table ID	Transit Agency	DOI/Org.	Mode/ VOMS*	DO/ Mode, VOMS*	Operated Max Servi-	Per Vehicle Revenue (VRH)	Passeng Trip (UPT)	Per Unlink Passeng	Total Operat ing Expenses	Total Operating Expenses by				
										Employee	Per Work Hou	Veh. Ope Revenue	Non-Veh	Gen. Admin.
A	B	C	D	E	F	G	H	I	J	K	L	M	N	
T29-95	Brevard-SCAT	4063-B	Bus		14	81472.9	48,352	6,759	0,889	28,546	1,381	0,541	0,015	0,332
T29-95	Daytona Beach-VOTRAN	4032-B	Bus		36	145345.0	40,654	1,486	0,461	20,667	1,524	0,333	0,030	0,672
T29-95	Ft. Myers-Lee Tran	4028-B	Bus		27	140200.5	41,097	2,360	0,425	24,399	1,365	0,459	0,025	0,461
T29-95	Gainesville-RTS	4030-A	Bus		31	131382.0	58,716	1,989	0,670	26,533	2,088	0,325	0,012	0,485
T29-95	Lakeland-Citrus Connect	4031-A	Bus		17	127643.2	34,413	1,911	0,466	20,097	1,373	0,484	0,011	0,438
T29-95	Pensacola-ECTS	4038-B	Bus		26	130379.0	45,862	2,329	0,479	26,636	1,821	0,601	0,156	0,726
T29-95	Sarasota-SCTA	4046-B	Bus		25	133568.7	36,913	2,063	0,472	21,867	1,810	0,306	0,025	0,346
T29-95	Tallahassee-TALTRAN	4036-B	Bus		44	142731.8	47,741	1,738	0,579	22,718	2,179	0,778	0,115	1,071
T29-95	West Palm-CoTran	4037-B	Bus		58	182815.9	53,940	3,906	0,610	29,959	2,095	0,626	0,057	0,694
T29-95	Ft Lauderdale-Bct	4029-B	Bus		155	264271.6	61,427	1,752	0,376	29,748	2,932	0,970	0,117	0,436
T29-95	Jacksonville-JTA	4040-B	Bus		139	156795.7	46,167	2,464	0,471	24,012	2,039	0,614	0,071	0,653
T29-95	Miami-MDTA	4034-B	Bus		487	245113.1	66,430	1,938	0,489	30,290	3,408	1,132	0,188	0,596
T29-95	Orlando-LYNX	4035-B	Bus		144	212685.6	50,972	2,277	0,359	28,808	1,942	0,606	0,089	0,960
T29-95	St. Petersburg-PSTA	4027-B	Bus		103	223205.4	51,924	2,859	0,577	31,755	2,184	0,596	0,097	0,717
T29-95	Tampa-Hartline	4041-B	Bus		119	196433.0	55,912	2,329	0,525	26,258	2,112	0,732	0,144	1,078

* National Transit Database

Performance Indicators Data (Passenger Trips, Passenger Miles, Veh Miles) for Florida Transit Agencies [Table 30, NTD*, 1995]

Table ID	Transit Agency	ID/ Orig.	Mode/ VOMS*	Annual Passenger				Annual Unlinked Passenger				Annual Vehicle			
				DOI/ VOMS*	Per Direct/ Mode,	Per Vehic/ Operated	Per Vehic/ Revenue	Per Direct/ Mile in Thousan (DRM)	Per Actua/ Vehicle	Per Employee/ Work	Per Vehic/ Revenue	Miles Per Dollar Vehicle	Maintenanc e	Expense	
A	B	C	D	E	F	G	H	I	J	K	L	M	N		
T30-95	Brevard-SCAT	4063-B	Bus		14	2.9	91.6	54.4	0.38	0.34	4.22	7.15	2.05		
T30-95	Daytona Beach-YOTRAN	4032-B	Bus		36	28.9	315.0	88.1	8.97	1.72	13.91	27.37	3.27		
T30-95	Ft. Myers-Lee Tran	4028-B	Bus		27	585.7	329.7	96.7	105.54	0.98	10.34	17.42	2.34		
T30-95	Gainesville-RTS	4030-A	Bus		31	22.8	196.2	87.7	7.67	1.46	13.34	29.52	3.11		
T30-95	Lakeland-Citrus Connect	4031-A	Bus		17	28.6	273.8	73.8	6.99	1.21	10.52	18.01	2.08		
T30-95	Pensacola-ECTS	4038-B	Bus		26	28.9	271.9	95.7	5.95	1.42	11.44	19.69	1.72		
T30-95	Sarasota-SCTA	4046-B	Bus		25	20.3	282.9	78.2	4.66	1.21	10.60	17.90	3.54		
T30-95	Tallahassee-TALTRAN	4036-B	Bus		44	54.4	246.4	82.4	18.13	2.38	13.07	27.47	1.37		
T30-95	West Palm-CoTran	4037-B	Bus		58	35.0	299.7	88.4	5.47	0.89	7.67	13.81	1.81		
T30-95	Ft. Lauderdale-Bct	4029-B	Bus		155	439.6	703.3	163.5	94.27	2.54	16.98	35.06	1.12		
T30-95	Jacksonville-JTA	4040-B	Bus		139	39.8	333.2	98.1	7.61	1.37	9.75	18.74	1.73		
T30-95	Miami-MDTA	4034-B	Bus		487	21420.4	501.4	135.9	5401.94	2.75	15.63	34.27	1.01		
T30-95	Orlando-LYNX	4035-B	Bus		144	125.3	592.3	142.0	19.75	1.58	12.65	22.39	1.78		
T30-95	St. Petersburg-PSTA	4027-B	Bus		103	23.4	386.7	89.9	4.73	1.26	11.11	18.16	1.82		
T30-95	Tampa-Hartline	4041-B	Bus		119	456.5	374.0	106.5	102.94	1.75	11.27	24.01	1.56		

* National Transit Database

Performance Indicators Data (Directly Operated Service-Hours) for Florida Transit Agencies [Table 31, NTD*, 1995]

Table ID	Transit Agency ,ID/Org,	Mode, DOI/ VOMS*,	Vehicle O Hours Per Veh	Vehicle O Operate Maximu	Vehicl Mainten Hours Hours	Non-Ve Mainten Hours Hours	Administr Hours Per Veh	Capita Hours Operate Maximum	Total System ,										
									A	B	C	D	E	F	G	H	I	J	K
T31-95	Brevard-SCAT	4063-B	Bus	14	2536.07	0.00	0.00	318.00	0.00	2854.07									
T31-95	Daytona Beach-VOTRAN	4032-B	Bus	36	4911.06	1053.61	178.78	889.36	0.00	7032.81									
T31-95	Ft. Myers-LeeTran	4028-B	Bus	27	4372.48	931.37	0.00	442.30	0.00	5746.15									
T31-95	Gainesville-RTS	4030-A	Bus	31	3741.94	741.94	48.39	419.35	0.00	4951.61									
T31-95	Lakeland-Citrus Connect	4031-A	Bus	17	4833.76	951.29	63.47	502.94	0.00	6351.47									
T31-95	Pensacola-ECTS	4038-B	Bus	26	3631.31	854.04	107.92	301.62	0.00	4894.88									
T31-95	Sarasota-SCTA	4046-B	Bus	25	4692.24	850.96	76.16	488.76	0.00	6108.12									
T31-95	Tallahassee-TALTRAN	4036-B	Bus	44	4332.64	1240.91	260.00	449.09	0.00	6282.64									
T31-95	West Palm-CoTran	4037-B	Bus	58	4496.48	1013.07	82.22	510.33	0.00	6102.10									
T31-95	Ft. Lauderdale-Bct	4029-B	Bus	155	5824.00	1543.23	281.81	1234.58	0.00	8883.61									
T31-95	Jacksonville-JTA	4040-B	Bus	139	4765.63	1271.17	50.14	442.94	0.00	6529.88									
T31-95	Miami-MDTA	4034-B	Bus	487	5514.79	1599.91	192.85	653.40	131.15	8092.09									
T31-95	Orlando-LYNX	4035-B	Bus	144	6340.10	1174.46	171.07	697.29	0.00	7382.92									
T31-95	St. Petersburg-PSTA	4027-B	Bus	103	5108.52	1023.79	145.88	750.87	0.00	7029.07									
T31-95	Tampa-Hartline	4041-B	Bus	119	4785.69	1295.61	339.07	1060.54	0.00	7480.90									

* National Transit Database

APPENDIX 3.

**1991-1995 NTD Data Collated for Assessing Performance Trend of
Florida Mass Transit Agencies on the Basis of Overall Relative Performance**

Revenue Vehicle Maintenance Data for Selected Florida Transit Agencies [NTD* Table 12 in 1991 and Table 14 in 1992 (thru 1995)]

Year	State	Transit Agency	Mode	<----Number of Roadcalls---->				<----Number of Light Maintenance Facilities Serving---->				<----Total Facilities---->			
				Total Vehicles Operated in Max Service	Mechanical Failure	Other Reasons	Total Roadcalls	Labor Hours for Inspection & Maintenance		Under 200 Vehicles		Over 300 Vehicles		Total Facilities	
								H	I	J	K	L	M	N	14H/14E
91	FL	Daytona Beach-VOTRAN	Bus	34	229	111	340	30313	1	0	1	0	0	10,000	
92	FL	Daytona Beach-VOTRAN	Bus	34	184	103	287	29030	1	0	4	0	0	8,441	
93	FL	Daytona Beach-VOTRAN	Bus	34	186	88	274	30419	1,000	0,000	1,000	0,000	0,000	8,059	
94	FL	Daytona Beach-VOTRAN	Bus	28	168	101	269	34392	1	0	0	1	0	9,607	
95	FL	Daytona Beach-VOTRAN	Bus	36	323	94	417	37930	1,000	0,000	1,000	0,000	0,000	11,58	
91	FL	Ft. Lauderdale-Bct	Bus	155	3121	476	3597	186857	2	2	1,8	2	2	23,206	
92	FL	Ft. Lauderdale-Bct	Bus	155	2079	303	2382	253629	2	2	0	0	0	15,368	
93	FL	Ft. Lauderdale-Bct	Bus	166	1570	121	1691	143107	2,000	0,000	2,000	0,000	0,000	10,187	
94	FL	Ft. Lauderdale-Bct	Bus	167	1632	86	1718	1718	2	0	0	2	0	10,287	
95	FL	Ft. Lauderdale-Bct	Bus	155	1901	100	2001	239200	2,000	0,000	2,000	0,000	0,000	12,91	
91	FL	Miami-MDTA	Bus	458	3549	1958	5507	301600	1	2	2	3	3	12,024	
92	FL	Miami-MDTA	Bus	505	5667	3450	9117	306840	1	2	0	1	0	18,053	
93	FL	Miami-MDTA	Bus	501	8551	5368	13919	342716	1,000	2,000	0,000	3,000	0,000	27,782	
94	FL	Miami-MDTA	Bus	496	9300	4896	14196	365561	0	3	0	3	0	28,621	
95	FL	Miami-MDTA	Bus	487	10334	5084	15418	376737	0,000	3,000	0,000	3,000	0,000	31,66	
91	FL	Orlando-LYNX	Bus	88	250	80	330	66840	1	1	1	1	1	3,750	
92	FL	Orlando-LYNX	Bus	108	134	364	498	68112	1	2	0	2	0	4,611	
93	FL	Orlando-LYNX	Bus	113	360	635	995	70410	1,000	0,000	1,000	0,000	0,000	8,805	
94	FL	Orlando-LYNX	Bus	136	1034	264	1298	84610	2	0	2	0	0	9,544	
95	FL	Orlando-LYNX	Bus	144	928	439	1367	96610	1,000	0,000	1,000	0,000	0,000	9,49	
91	FL	St. Petersburg-PSTA	Bus	105	97	1326	1423	66520	1,8	1,8	1,8	1,8	1,8	13,552	
92	FL	St. Petersburg-PSTA	Bus	104	652	1219	1871	76309	1	0	0	0	0	17,950	
93	FL	St. Petersburg-PSTA	Bus	101	1777	801	2578	110251	1,800	0,000	1,800	0,000	0,000	25,525	
94	FL	St. Petersburg-PSTA	Bus	102	1322	285	1607	119996	1,8	0	1,8	0	1,8	15,755	
95	FL	St. Petersburg-PSTA	Bus	103	665	220	885	105450	1,800	0,000	1,800	0,000	0,000	8,59	

* National Transit database

Transit Accident Data for Selected Florida Transit Agencies [NTD* Table 18 in 1991, Table 20 in 1992 thru 1995]

Year	State	Transit Agency	<---Number of Accidents-->						<---Number of Fatalities-->						<---Number of Injuries-->								
			Vehicles			Non-Collision			Non-Patron			Non-Patron			Non-Patron			Non-Patron					
			Mode	Service	Collision	Station	Patron	Station	Patron	Total	Patron	Total	Patron	Total	Patron	Total	Patron	Total	Patron	Total			
91	FL	Daytona Beach-VOTRAN	MB	34	5	50	0	0	0	0	0	0	51	0	51	0	51	0	51	0	51		
92	FL	Daytona Beach-VOTRAN	MB	34	13	9	2	0	0	0	0	0	15	9	9	24	9	24	0	24	0	24	
93	FL	Daytona Beach-VOTRAN	MB	34	1	3	0	0	0	0	0	0	0	0	0	0	0	0	3	0	3	0	118
94	FL	Daytona Beach-VOTRAN	Bus	28	10	0	0	0	0	0	0	0	0	3	2	2	5	2	5	0	5	0	357
95	FL	Daytona Beach-VOTRAN	Bus	36	4	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	3345
91	FL	Ft. Lauderdale-Bct	MB	155	462	293	0	0	0	0	0	0	0	0	0	0	0	0	101	171	172	4.871	
92	FL	Ft. Lauderdale-Bct	MB	155	454	241	0	0	0	1	1	1	1	1	1	1	1	1	308	0	308	4.484	
93	FL	Ft. Lauderdale-Bct	MB	166	361	328	0	0	0	1	1	1	1	1	1	1	1	1	358	20	378	4.151	
94	FL	Ft. Lauderdale-Bct	Bus	167	418	185	0	0	0	2	2	2	2	2	2	2	2	2	200	20	220	3.611	
95	FL	Ft. Lauderdale-Bct	Bus	155	182	0	0	0	0	0	0	0	0	29	0	0	0	0	15	96029	96029	1.174	
91	FL	Miami-MDTA	MB	458	815	187	234	0	3	3	3	3	226	0	226	177	177	403	403	2.188	2.188		
92	FL	Miami-MDTA	MB	505	879	192	69	0	3	3	3	3	258	0	258	311	311	569	569	2.121	2.121		
93	FL	Miami-MDTA	MB	501	1,086	211	75	0	4	4	4	4	330	0	330	364	364	694	694	2.589	2.589		
94	FL	Miami-MDTA	Bus	496	1,032	204	95	0	2	2	2	2	312	0	312	306	306	618	618	2.492	2.492		
95	FL	Miami-MDTA	Bus	487	314	0	1	0	3	3	3	93	0	93	0	36	36	219526	219526	0.645	0.645		
91	FL	Orlando-LYNX	MB	88	11	21	1	0	0	0	0	0	0	0	0	0	0	42	0	42	0	364	
92	FL	Orlando-LYNX	MB	108	181	10	5	1	0	1	0	1	53	0	53	0	53	0	53	0	53	1.769	
93	FL	Orlando-LYNX	MB	113	171	30	0	0	0	0	0	0	65	0	65	0	65	0	65	0	65	1.779	
94	FL	Orlando-LYNX	Bus	136	8	32	3	0	0	0	0	0	62	0	62	0	62	0	62	0	62	0.294	
95	FL	Orlando-LYNX	Bus	144	15	0	0	0	0	0	0	0	38	0	38	0	16	16	154730	154730	0.104	0.104	
91	FL	St. Petersburg-PSTA	MB	105	59	41	3	0	0	0	0	0	78	0	78	0	78	0	78	0	78	0.952	
92	FL	St. Petersburg-PSTA	MB	104	98	37	2	0	1	1	1	1	66	0	66	8	8	74	74	1.298	1.298		
93	FL	St. Petersburg-PSTA	MB	101	139	0	0	1	0	1	1	1	23	0	23	0	0	23	0	23	1.376	1.376	
94	FL	St. Petersburg-PSTA	Bus	102	110	32	2	0	0	0	0	0	90	0	90	1	1	91	1	91	1.392	1.392	
95	FL	St. Petersburg-PSTA	Bus	103	57	0	0	0	0	0	0	0	12	0	12	0	1	1	1	1	54050	0.553	

* National Transit Database

Transit Operations Statistics (Service Supplied and Consumed) for Selected Florida Transit Agencies (NTD* Table 19 in 1991, Table 21 in 1992-94, Table 26 in 1995)

* National Transit Database

Transit Operations Statistics (Service Supplied and Consumed) for Selected Florida Transit Agencies. [NTID* Table 19 in 1991, Table 21 1992-94, Table 26 in 1995]

Number of Operating Employee Equivalents									
<-Transportation-->					<-Maintenance-->				
<-General Admin.->		<-General Admin.->							
Admin.	Oper.	Support	Maint. Admin.	Rev. Veh.	Rev. Veh. Maint. & Maint. Support	Rev. Veh. Inspect.	Non-Vehicle Maint. Admin.	Non-Vehicle Maint. Admin.	Mktg. & Planning Support
17.9	7.2	60	0.3	2.2	14.5	1.2	0	0.5	0.2
70.0	16.0	5.5	93.5						4.4
12	1	1.0	5.0						90.5
16.8	3.0	7	102						
		14.0	116.8						
32.9	426.8	6.2	27.4	89.8	26.7	0	8.3	31.8	
120.4	12.6	29.1	559.9						38.2
440.0	130.0	21.0	59.0						688.1
136	21	59	.676						
115.0	21.0	92.0	662.0						
24.5	1002.6	86.8	77.3	145	111.2	6.4	34.5	36.6	
319.4	43.5	169.5	1673.9						136.7
1,220.0	330.0	42.0	154.0						1661.6
358	44	150	1841						
364.0	44.0	149.0	1813.0						
4.3	186.8	11.7	5.2	32.1	5.8	0	5.5	11.9	
48.5	10.4	31	330.3						18.6
311.0	58.5	9.5	49.0						281.9
75	12	71	518						
82.0	11.0	56.0	546.0						
21.5	238.9	6.9	11.2	32	10	0.8	6.7	14.1	
55.7	8.7	37.9	391.5						22.7
286.0	59.0	11.0	48.0						364.8
60	9	47	402						
51.0	7.0	37.0	348.0						

Performance Indicators (Based on Veh Operated, Veh Revenue Miles and Hours for Selected Florida Transit Agencies [NTD* Table 21 in 1991, Table 23 in 1992-1994, Table 28 in 1995]

Year	State	Transit Agency	<-Max. No. of Veh->				<-Annual Actual Vehicle Revenue Miles-->				<-Annual Vehicle-->			
			Vehicles		Revenue Miles		Revenue Hours		Revenue Miles		Revenue Miles		Revenue Hours	
			Operated in Max. Service	Per Vehicles Operated	Per Direct. in Avg. Base Period	Per Max. Service	Per Operator	Per Hour	Per Weekday	Per Max. Service	Per Day	Per Weekday	Per Max. Service	Per Day
91	FL	Daytona Beach-VOTRAN	Bus	34	0	0	0.100	42072	23840.7	14.4	5566	2931	1660.7	1.000
92	FL	Daytona Beach-VOTRAN	Bus	34	0	0	0.100	43050	23482.9	13.6	5695	3172	1730.4	1.000
93	FL	Daytona Beach-VOTRAN	Bus	34	0	0	0.123	43857	7.5	13.7	5414	3211	0.56	1.000
94	FL	Daytona Beach-VOTRAN	Bus	28	0	0	0.102	55880	7.1	14.2	5681	3932	0.5	1.000
95	FL	Daytona Beach-VOTRAN	Bus	36	0	0	0.092	56793	8.075	15.9	5205	3575	0.508	1.000
		Ft. Lauderdale-Bct	Bus	155	144	155	0.200	56612	20559.7	12.8	14146	4427	1607.7	0.929
91	FL	Ft. Lauderdale-Bct	Bus	155	145	155	0.200	56311	25689.4	13.9	14071	4062	1852.9	0.935
92	FL	Ft. Lauderdale-Bct	Bus	166	148	166	0.265	52768	6.5	13.8	14008	3819	0.469	0.892
93	FL	Ft. Lauderdale-Bct	Bus	167	148	167	0.267	54414	6.5	13.7	14544	3965	0.5	0.886
94	FL	Ft. Lauderdale-Bct	Bus	155	155	148	0.625	59312	6.677	13.8	37070	4302	0.484	1.000
95	FL	Ft. Lauderdale-Bct	Bus	458	423	309	0.300	43720	19971.7	12.8	14587	3405	1555.4	0.924
		Miami-MDTA	Bus	505	474	320	0.300	40466	20074.9	12.7	14159	3194	1584.2	0.939
91	FL	Miami-MDTA	Bus	501	471	332	0.341	43987	5.7	12.3	14990	3564	0.464	0.940
92	FL	Miami-MDTA	Bus	296	491	339	0.331	45209	5.7	12.3	14942	3867	0.5	0.990
93	FL	Miami-MDTA	Bus	487	487	335	0.211	46033	5.689	12.5	1966484	3690	0.456	1.000
94	FL	Miami-MDTA	Bus	88	82	74	0.200	54904	25864.7	13.8	8491	3978	1874.2	0.932
95	FL	Miami-MDTA	Bus	108	99	95	0.200	52721	26106.2	13.6	9920	3882	1922.2	0.917
		Orlando-LYNX	Bus	113	110	103	0.186	51034	7.4	12.2	9469	4185	0.603	0.973
91	FL	Orlando-LYNX	Bus	136	110	133	0.208	52281	7.8	12.9	10888	4045	0.6	0.809
92	FL	Orlando-LYNX	Bus	144	144	133	0.211	59127	8.009	14.2	12503	4173	0.565	1.000
93	FL	Orlando-LYNX	Bus	101	104	103	0.100	54446	23930	14.3	3357	3815	1676.8	0.962
94	FL	Orlando-LYNX	Bus	102	100	102	0.060	60843	7.5	14.4	3644	4240	0.5	1.000
95	FL	Orlando-LYNX	Bus	103	100	103	0.061	62095	8.834	14.4	3700	4299	0.612	0.971
		St. Petersburg-PSTA	Bus	105	101	105	0.100	55531	22161.2	13.9	3391	4003	1557.5	1.000
91	FL	St. Petersburg-PSTA	Bus	104	104	103	0.100	64155	8.0	14.6	3805	4401	0.551	0.960
92	FL	St. Petersburg-PSTA	Bus	101	97	101	0.059	60843	7.5	14.4	3644	4240	0.5	1.000
93	FL	St. Petersburg-PSTA	Bus	102	100	102	0.061	62095	8.834	14.4	3700	4299	0.612	0.971
		St. Petersburg-PSTA	Bus	103	100	103	0.061	62095	8.834	14.4	3700	4299	0.612	0.971

* National Transit Database

Performance Indicators Data (Operating Expense) for Selected Florida Transit Agencies [NTD* Table 22 in 1991, Table 24 in 1992-94, Table 29 in 1995]

Year	State	Transit Agency	Mode	DOI, VOMS*	Operated in, Max Service,	Total Operating Expenses Per Vehicle, Operated in (V/RH)	ting Expenses by Function					Admin., n-Veh Maint er Vehicle, venue Mi.,	
							Passenger Trip (UPT)	Mile Hour	Per Employee	Per Veh Oper	Per Veh Maint		
							F	G	H	I	J		
A	B	C	D	E								N	
91	FL	Daytona Beach-VOTRAN	Bus	34	109494	37.4	1.20	0.400	41135.9	1.300	0.800	0.000	0.500
92	FL	Daytona Beach-VOTRAN	Bus	34	111258	35.1	1.30	0.400	40477.7	1.300	0.700	0.000	0.500
93	FL	Daytona Beach-VOTRAN	Bus	34	116351	36.2	1.22	0.378	19.8	1.245	0.752	0.049	0.607
94	FL	Daytona Beach-VOTRAN	Bus	29	9285	19.1	8.20	1.100	10.7	0.700	0.300	0.000	0.300
95	FL	Daytona Beach-VOTRAN	Bus	36	145345	40.7	1.49	0.461	20.7	1.524	0.333	0.030	0.672
91	FL	Ft. Lauderdale-Bct	Bus	155	232195	52.5	1.90	0.500	52303.7	2.400	0.900	0.100	0.700
92	FL	Ft. Lauderdale-Bct	Bus	155	233244	57.4	1.80	0.400	64572.9	2.800	0.900	0.100	0.300
93	FL	Ft. Lauderdale-Bct	Bus	166	222247	58.2	1.73	0.386	27.3	2.820	0.928	0.094	0.370
94	FL	Ft. Lauderdale-Bct	Bus	167	232248	58.6	1.70	0.400	27.6	2.900	0.900	0.100	0.400
95	FL	Ft. Lauderdale-Bct	Bus	155	264272	61.4	1.75	0.376	29.7	2.932	0.970	0.117	0.436
91	FL	Miami-MDTA	Bus	458	222390	65.3	1.80	0.500	61229.0	3.100	1.100	0.100	0.700
92	FL	Miami-MDTA	Bus	505	207051	64.8	1.90	0.400	62067.9	3.200	1.100	0.200	0.600
93	FL	Miami-MDTA	Bus	501	226291	63.5	1.78	0.460	29.5	3.232	1.064	0.161	0.687
94	FL	Miami-MDTA	Bus	496	240636	65.6	1.90	0.500	30.6	3.400	1.200	0.200	0.600
95	FL	Miami-MDTA	Bus	487	245113	66.4	1.94	0.489	30.3	3.408	1.132	0.188	0.596
91	FL	Orlando-LYNX	Bus	88	153492	38.6	1.40	0.400	47915.2	1.700	0.600	0.100	0.500
92	FL	Orlando-LYNX	Bus	108	153946	39.7	1.70	0.300	50333.5	1.600	0.500	0.100	0.700
93	FL	Orlando-LYNX	Bus	113	179857	43.0	1.89	0.385	25.9	1.960	0.612	0.089	0.863
94	FL	Orlando-LYNX	Bus	136	185986	46.0	2.10	0.400	27.9	2.000	0.600	0.100	0.900
95	FL	Orlando-LYNX	Bus	144	212686	51.0	2.28	0.359	28.8	1.942	0.606	0.089	0.960
91	FL	St. Petersburg-PSTA	Bus	105	136525	35.8	1.30	0.200	39295.8	2.000	0.500	0.000	0.000
92	FL	St. Petersburg-PSTA	Bus	104	194706	48.6	2.20	0.400	51723.6	2.100	0.600	0.100	0.700
93	FL	St. Petersburg-PSTA	Bus	101	225548	51.3	2.59	0.531	28.3	2.154	0.640	0.107	0.614
94	FL	St. Petersburg-PSTA	Bus	102	224015	52.8	2.80	0.600	27.7	2.200	0.600	0.100	0.700
95	FL	St. Petersburg-PSTA	Bus	103	223205	51.9	2.86	0.577	31.8	2.184	0.596	0.097	0.717

* National Transit Database

Performance Indicators (Passenger Trips and, Miles and Veh Miles) Data for Selected Florida Transit Agencies [NTD* Table 23 in 1991, Table 25 in 1992-94, Table 30 in 1995]

Year	State	Transit Agency	Mode, DOI, VOMS*	Annual Passenger Per Directi Per Vehic Operated				Annual Unlinked Passenger Per Directi Per Actua				Annual Vehicle, Miles Per Dollar Vehicle, Maintenance , Expense ,		
				Mile in Thousan (DRM)	Max. Servi (DRM)	in Thousa (DRM)	Revenue Hour (VRH)	Mile in Vehicle , Rev. Mile (DRM)	Employee Work , Hour (VRH)	Per Vehic Hour (VRH)	Per Vehic Hour (VRH)	Annual Vehicle, Miles Per Dollar Vehicle, Maintenance , Expense ,		
A	B	C	D	E	F	G	H	I	J	K	L	M		
91	FL	Daytona Beach-VOTRAN	Bus	34	40878.6	309.0	105.4	11679.6	2,100	33.2	30.1	1.44		
92	FL	Daytona Beach-VOTRAN	Bus	34	41.2	311.4	98.2	11.8	2,100	32.4	28.0	1.47		
93	FL	Daytona Beach-VOTRAN	Bus	34	38.0	307.8	95.9	11.8	2,178	16.2	29.7	1.40		
94	FL	Daytona Beach-VOTRAN	Bus	28	37.0	365.0	93.0	12.0	2,000	14.0	29.0	1.00		
95	FL	Daytona Beach-VOTRAN	Bus	36	28.9	315.0	88.1	9.0	1,723	13.9	27.4	3.27		
91	FL	Ft Lauderdale-Bct	Bus	155	128672.4	514.9	116.3	30804.8	2,200	27.8	27.8	1.21		
92	FL	Ft Lauderdale-Bct	Bus	155	155.2	621.0	152.9	32.2	2,300	35.7	31.7	1.15		
93	FL	Ft Lauderdale-Bct	Bus	166	152.9	576.1	150.9	34.1	2,434	15.8	33.6	1.17		
95	FL	Ft Lauderdale-Bct	Bus	155	439.6	703.3	163.5	94.3	2,543	17.0	35.1	1.12		
91	FL	Miami-MDTA	Bus	458	163073.9	488.8	143.5	40162.7	2,800	33.1	35.4	1.01		
92	FL	Miami-MDTA	Bus	505	161.7	462.2	144.7	38.2	2,700	32.7	34.2	1.07		
93	FL	Miami-MDTA	Bus	501	167.5	491.5	137.9	43.4	2,895	16.6	35.7	1.07		
94	FL	Miami-MDTA	Bus	496	170.0	516.0	141.0	42.0	3,000	16.0	35.0	1.00		
95	FL	Miami-MDTA	Bus	487	21420.4	501.4	135.9	5401.9	2,747	15.6	34.3	1.01		
91	FL	Orlando-LYNX	Bus	88	65524.3	423.7	106.5	16944.9	2,000	34.2	27.5	1.82		
92	FL	Orlando-LYNX	Bus	108	83.4	443.2	114.2	16.9	1,700	29.4	23.2	2.35		
93	FL	Orlando-LYNX	Bus	113	86.6	466.8	111.5	17.7	1,864	13.7	22.7	1.95		
94	FL	Orlando-LYNX	Bus	136	98.0	469.0	116.0	18.0	2,000	13.0	22.0	2.00		
95	FL	Orlando-LYNX	Bus	144	125.3	592.3	142.0	19.8	1,580	12.7	22.4	1.78		
91	FL	St. Petersburg-PSTA	Bus	105	33896.6	549.8	144.1	6344.8	1,900	29.6	27.0	1.74		
92	FL	St. Petersburg-PSTA	Bus	104	29.9	489.0	122.2	5.5	1,600	24.0	22.6	1.68		
93	FL	St. Petersburg-PSTA	Bus	101	25.2	424.9	96.6	5.2	1,359	10.9	19.8	1.69		
94	FL	St. Petersburg-PSTA	Bus	102	24.0	399.0	94.0	5.0	1,000	10.0	19.0	2.00		
95	FL	St. Petersburg-PSTA	Bus	103	23.4	386.7	89.9	4.7	1,257	11.1	18.2	1.82		

* National Transit database

Performance Indicators Data (Service -Hours) for Selected Florida Transit Agencies [NTD* Table 24 in 1991, Table 26 in 1992-94, Table 31 in 1995]

Year	State	Transit Agency	Mode	VOMS*	Maximum Ser	Vehicle Operati Hours Per Vehicle	Vehicle Maintenance Hours Per Operated in Veh. Operate Maximum Ser	Non-Vehicle Maintenance Hours Per Operated in Veh. Operate Maximum Ser	Administratio Hours Per Vehicle Operated in Veh. Operate Maximum Ser	Capital Hours Per Vehicle Operated in Veh. Operate Maximum Ser	Total System Hours Per Vehicles Operated in Maximum Service
91	FL	Daytona Beach-VOTRAN	Bus	34	1.99	0.54	0.14	2.66			
92	FL	Daytona Beach-VOTRAN	Bus	34	2.04	0.55	0.16	2.75			
93	FL	Daytona Beach-VOTRAN	Bus	34	2.06	0.47	0.03	0.15	0.00	2.71	
94	FL	Daytona Beach-VOTRAN	Bus	28	5873.79	1454.79	129.71	466.32	0.00	7924.61	
95	FL	Daytona Beach-VOTRAN	Bus	36	4911.06	1053.61	178.78	889.36	0.00	7032.81	
91	FL	Ft. Lauderdale-Bct	Bus	155	3.01	0.98	0.45	4.44			
92	FL	Ft. Lauderdale-Bct	Bus	155	2.57	0.86	0.19	3.61			
93	FL	Ft. Lauderdale-Bct	Bus	166	2.65	0.78	0.13	0.36	0.00	3.92	
94	FL	Ft. Lauderdale-Bct	Bus	167	5729.34	1693.89	243.14	734.85	0.00	8401.22	
95	FL	Ft. Lauderdale-Bct	Bus	155	5824.00	1543.23	281.81	1234.58	0.00	8883.61	
91	FL	Miami-MDTA	Bus	458	2.43	0.82	0.38	3.63			
92	FL	Miami-MDTA	Bus	505	2.26	0.72	0.34	3.34			
93	FL	Miami-MDTA	Bus	501	2.44	0.66	0.08	0.31	0.01	3.50	
94	FL	Miami-MDTA	Bus	496	5467.99	1518.50	187.35	635.73	54.72	7864.29	
95	FL	Miami-MDTA	Bus	487	5514.79	1599.91	192.85	633.40	131.15	8092.09	
91	FL	Orlando-LYNX	Bus	88	2.30	0.55	0.35	3.20			
92	FL	Orlando-LYNX	Bus	108	2.23	0.55	0.29	3.06			
93	FL	Orlando-LYNX	Bus	113	2.75	0.52	0.08	0.43	0.00	3.79	
94	FL	Orlando-LYNX	Bus	136	4748.39	1008.16	153.26	761.80	0.00	6671.61	
95	FL	Orlando-LYNX	Bus	144	5340.10	1174.46	171.07	697.29	0.00	7382.92	
91	FL	St. Petersburg-PSTA	Bus	105	2.55	0.58	0.35	3.47			
92	FL	St. Petersburg-PSTA	Bus	104	2.78	0.62	0.36	3.76			
93	FL	St. Petersburg-PSTA	Bus	101	2.83	0.58	0.11	0.48	0.00	4.00	
94	FL	St. Petersburg-PSTA	Bus	102	5870.22	1176.43	167.64	862.83	0.00	8077.12	
95	FL	St. Petersburg-PSTA	Bus	103	5108.52	1023.79	145.88	750.87	0.00	7029.07	

* National Transit Database